

# Requirement 2 (E)

# GOVERNMENT OF PUERTO RICO

Department of the Treasury

**Puerto Rico Department of Treasury** Invoice Processing KPI's For the month of November FY23

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Puerto Rico Department of the Treasury Central Accounting Area Invoice Processing Capacity Analysis November 30, 2022

### Overview:

Effective March 1st, 2018, the Puerto Rico Department of the Treasury (Treasury) implemented an online invoice registry (AP Portal) for 3rd party vendors to report all invoices dated from said date onward. Government Agencies (Agencies) were instructed by Treasury to upload all valid 3rd party vendor invoices dated prior to March 1st, 2018 into the AP Portal.

### *Invoice Processing General Overview:*

Per Treasury's Circular Letter 1300-22-18, 3rd party vendors are responsible for submitting physical invoices to Agencies as well as uploading them to the AP Portal. Agencies are instructed to process only those physical invoices that are also registered in the AP Portal. For an invoice to be considered as processed, Agencies must verify budget availability and compliance of supporting documentation. Once invoices are processed and approved for payment, a payment voucher is generated and sent to Treasury.

## Purpose of Report:

This report presents, for each individual Agency, the actual unprocessed invoice backlog reported in Treasury's AP Portal and compares it to the average monthly processed vouchers count (for FY 2022) to determine the length of time (in months) expected to process the complete backlog, assuming zero invoice inflow.

### Limitations:

Invoice processing FTE's have not yet been determined for each Agency, said information is pending to be received for further analysis including, but not limited to, invoices processing capacity per FTE and possible FTE's required for complete backlog processing in a given timeframe.

### Note on Excluded Data:

and will be assigned to the appropriate agency in the following report when appropriate.

**Unprocessed Invoices Backlog Executive Summary as of November 30, 2022** (figures in thousands)

# **Top Five Agencies by Total Unprocessed Invoice Amount**

	Total (\$) Unprocessed	Est. Months to Process
ID Agency	Invoices	<b>Complete Backlog</b>
071 Department of Health	\$226,709	7.00
271 Office of Information and Communication Technologies	90,556	8.75
049 Department of Transportation and Public Works	49,441	5.00
123 Families and Children Administration	47,096	10.50
025 Hacienda (entidad interna - fines de contabilidad)	39,097	6.75
Total Top Five	\$452,899	
All Other	288,300	
Total All Agencies	\$741,199	

## Top Five Agencies by Estimated Months to Process Complete Invoice Backlog

	Total (\$) Unprocessed	Est. Months to Process
ID Agency	Invoices	<b>Complete Backlog</b>
010 General Court of Justice	\$3,514	83.75
123 Families and Children Administration	47,096	10.50
031 General Services Administration	9,356	9.75
078 Department of Housing	16,721	9.75
271 Office of Information and Communication Technologies	90,556	8.75
Total Top Five	\$167,242	•
All Other	573,957	
Total All Agencies	\$741,199	•

Historical Information	September	October	November
Total Unprocessed Invoices	\$707,676	\$730,962	\$741,199
Ending A/P Balance	841,541	898,618	895,474
Percentage of Invoices Unprocessed	84%	81%	83%
MoM Change in Unprocessed Invoices	5.2%	3.3%	1.4%

Unprocessed Invoices Backlog vs Average Monthly Processing Capacity as of November 30, 2022

(figures in thousands)

Unprocessed Invoices In AP Por	tal
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Processor   Proc			LTM November FY23	as of	11/30/2022		<b>Estimated Months to</b>	
D   Control Guard of Justice   Control Justi			Monthly Average	Total		<b>Personnel Currently</b>	<b>Process Complete</b>	
15   Office of the Governor   197   638   1,093   N/A   3.25	ID	Agency			<b>Total Amount</b>	Processing Invoices	Invoice Backlog	
10   Officer of Management and Rudget   10   10   10   10   10   10   10   1								
18   Planning Bourd   1,672   N/A   2,00								
21   Emergency Management and Disaster Administration Agency   - 477								
20   Office of the Commissioner of Insurance   30   17   46   N/A   0.50						•		
23   Department of Salize   16   261   1,767   N/A   2,25   24   Department of The Treasury   1,000   1,000   1,000   1,000   1,000   25   Hackenda (endisad internal- fines de contabilidad)   1,000   1,000   26   Hackenda (endisad internal- fines de contabilidad)   1,000   1,000   27   Hackenda (endisad internal- fines de contabilidad)   1,000   1,000   28   Generowealth filestion Commission   1,000   1,000   1,000   29   Office of Administration and Transformation of Human Resources in the Government of PR   2,000   3,356   N/A   1,255   31   General Services Administration and Expeeds Commission   1,000   1,000   1,000   1,000   31   General Services Administration and Expeeds Commission   1,000   1,000   1,000   1,000   32   Office of Administration and Expeeds Commission   1,000   1,000   1,000   1,000   1,000   33   General Services Administration and Expeeds Commission   1,000   1,								
24   Department of the Treasury   240   99   4.047   N/A   0.50   25   Sacientified intrias – fines de contabilidad   1.05   1.05   1.05   25   Sacientified (entitidal internal – fines de contabilidad)   1.05   1.05   1.05   26   Retirement System for Government Implyees and the Judiciary (Central System)   2.05   0.05								
Second semblad internal fines de contabilidar)   598   4,089   39,097   N/A   6,75								
26   Retirement System for Government Employees and the Judiciary (Central System)   -   69   610   N/A   N/A   Commission   N/A   N								
30 Office of Administration and Transformation of Human Resources in the Government of PR 31 General Services Administration 32 Newestigation, Prosecution and Appeals Sommission 33 Newestigation, Prosecution and Appeals Sommission 34 Newestigation, Prosecution and Appeals Sommission 35 Newestigation, Prosecution and Appeals Sommission 36 Newestigation, Prosecution and Appeals Sommission 37 Newestigation, Prosecution and Appeals Sommission 38 Administration of South Services Administration 39 Administration of South Services Administration 40 Newestigation, Prosecution and Appeals Sommission 40 Newestigation, Prosecution and Appeals Sommission 41 Services Administration 41 Services Administration 41 Services Administration 42 Services Administration 42 Services Administration 43 Services Administration 44 Services Administration 45 Services Commission 46 Services Commission 47 Services Se								
31   General Services Administration   89   860   9,356   N/A   4,00   34   Investigation, Prosecution and Appeals Commission   10   41   18   N/A   4,00   35   Industrial Tax Exemption Office   - 327   568   N/A   N/A   36   Department of Listice   - 327   568   N/A   N/A   37   CMIR Right Commission   11   43   1,565   N/A   3,50   38   Department of Listice   - 15   1   1,66   5,23   N/A   5,50   39   Department of Listice   - 15   1   1,66   5,23   N/A   1,50   40   Purtro Rico Principles   - 1   1   1,66   1	28	Commonwealth Election Commission	80	488	2,320	N/A	6.00	
Investigation, Prosecution and Appeals Commission   10			26	33			1.25	
35   Industrial Tax Exemption Offlice   -   327   568   N/A   N/A   37   Cill Rights Commission   12   43   1,565   N/A   3.50   38   Department of Justice   -   1   18   N/A   5.50   38   Department of Justice   -   1   18   N/A   5.50   39   Admisted the Future Sempress   -   1,58   1,69   5.753   N/A   5.50   38   3.60   3.6	31	General Services Administration	89	860	9,356	N/A	9.75	
37 CWI Rights Commission   12			10					
38   Department of Justice   310   1,669   5,253   N/A   N/A   N/A     39   Adm Adlest de Futuros Empresar   - 1   18   N/A   N/A     40   Puerto Rico Policio Department   - 598   1,051   N/A   N/A     41   Puerto Rico Frieligherts Corps   - 64   N/A   N/A     42   Puerto Rico Frieligherts Corps   - 64   1,963   14,500   N/A   N/A     43   Puerto Rico National Guard   - 1,963   14,500   N/A   4,00     45   Department of Public Safety   - 1,963   14,500   N/A   3,25     49   Department of Transportation and Public Works   484   2,411   49,441   10,00   5,00     50   Department of Natival and Environmental Resources   110   678   2,494   N/A   1,25     61   Citzeria Subcoccide (City Combudsman)   21   39   90   N/A   1,25     62   Cooperative Development Commission   21   39   90   N/A   1,25     63   Cooperative Development Commission   21   39   90   N/A   1,25     64   Cooperative Development Commission   21   39   90   N/A   1,25     65   Cooperative Development Commission   21   39   90   N/A   1,25     66   Cooperative Development Commission   21   39   90   N/A   1,25     67   Cooperative Development Commission   300   1,400   9,15   7,70   0,00     68   Labor Relations Board   15   11   16   N/A   1,00     70   Department of Health   15   N/A   1,00   1,00     71   Department of Health   15   N/A   1,00   1,00     72   Department of Health   1,00   1,00   1,00   1,00     73   Department of Health   1,00   1,00   1,00   1,00     74   Department of Education   9,382   2,485   6,369   N/A   1,00   1,00     75   Differ of the Financial Institutions Commissione   2,017   2,021   1,01   1,00   1,00   1,00     76   Department of Education   3,00   1,00						•	•	
39   Adm Adlest de Futuros Empresar						•		
40   Puerto Rico Police Department   -			310	,	,			
4.2 Puerto Rico Fierfighters Corps 4.3 Puerto Rico Alfonda Guard 4.3 Puerto Rico National Guard 4.3 Puerto Rico National Guard 4.5 Department of Public Safety 4.0 Department of Natural and Environmental Resources 5.0 Department of Natural and Environmental Resources 5.0 Department of Agriculture 5.0 Department of Matural and Environmental Resources 5.0 Department of Lagriculture 5.0 Department of Lagriculture 5.0 Department of Lagriculture 5.0 Department of Lagriculture 5.0 Citizen's Advocate Office (Ombudsman) 5.0 Lagriculture 5.0 Citizen's Advocate Office (Ombudsman) 5.0 Lagriculture 5.0 Department of Labor and Human Resources 5.0 Department of Labor and Human Resources 5.0 Department of Labor and Human Resources 5.0 Labor Relations Board 5.0 Department of Labor and Human Resources 5.0 Department of Labor and Recreation 5.0 Depar			=	_				
A Puerto Rico National Guard   1,963   14,560   N/A   4.00     A Department of Public Morks   1,072   3,410   35,507   N/A   3,25     A Department of Pransportation and Public Works   484   2,411   49,441   10,00   5,00     D Epartment of Natural and Environmental Resources   399   3,014   32,002   2,00   7,50     D Epartment of Agriculture   10   678   2,494   N/A   6,25     C Otteries Advocate Office (Ombudsman)   29   35   81   N/A   1,25     C Cooperative Development Commission   21   39   90   N/A   1,75     D Epartment of Labor and Human Resources   320   1,400   9,156   7,00   4,50     C District Services Commission   1   1   16   N/A   0,75     D Epartment of Labor and Human Resources   15   11   16   N/A   0,75     D Epartment of Labor and Human Resources   15   11   16   N/A   0,75     D Epartment of Consumer Affairs   1,884   86   118   N/A   1,00     D Epartment of Consumer Affairs   1,884   86   118   N/A   1,00     D Epartment of Education   1,884   86   118   N/A   1,00     D Epartment of Education   1,884   86   1,884   1,80   1,00     D Epartment of Education   1,884   86   1,884   1,80   1,00   1,00     D Epartment of Education   1,884   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80   1,80   1,80   1,80   1,80     D Epartment of Education   1,884   1,80								
Separtment of Public Safety   1,072   3,410   35,507   N/A   3,25   3,200   3,000							•	
Pepartment of Transportation and Public Works   484   2.411   49,441   10.00   5.00						•		
50         Department of Natural and Environmental Resources         399         3,014         32,002         2.00         7.50           50         Department of Agriculture         110         678         2,494         N/A         6.25           60         Citzen's Advocate Office (Dinbudsman)         29         35         81         N/A         1.25           62         Cooperative Development Commission         21         39         90         N/A         1.75           65         Public Services Commission         -         1         0         N/A         N/A           67         Popartment of Labor and Human Resources         320         1,400         9,156         7.00         4.50           68         Labor Relations Board         15         11         16         N/A         0.75           69         Department of Labor and Human Resources         4         86         118         N/A         0.75           69         Department of Sport Administration         2,781         19,246         226,709         16.00         7.00           75         Department of Foot Standard Institutions Commissioner         67         8         14         N/A         0.25           81         Department of H			•	,		•		
55         Department of Agriculture         110         678         2,494         N/A         6.25           66         Citzen's Advocate Office (Ombusman)         29         35         81         N/A         1.25           65         Cooperative Development Commission         21         39         90         N/A         1.75           65         Public Services Commission         -         1         0         N/A         N/A           67         Popartment of Labor and Human Resources         320         1,400         9,156         7.00         4.50           68         Labor Relations Board         15         11         16         N/A         0.75           69         Department of Consumer Affairs         84         86         118         N/A         1.00           70         Office of the Financial Institutions Commissioner         67         8         14         N/A         1.00           75         Diffice of the Financial Institutions Commissioner         67         8         14         N/A         1.2           78         Department of Housing         239         2,303         16,721         13.00         9.75           81         Department of Sports and Recreation         2 </td <td></td> <td></td> <td></td> <td>,</td> <td>,</td> <td></td> <td></td>				,	,			
60   Citizen's Advocate Office (Ombudsman)   29   35   81   N/A   1.25   62   Cooperative Development Commission   21   39   90   N/A   1.75   63   Public Services Commission   - 1   0   N/A   N/A   64   Department of Labor and Human Resources   320   1,400   9,156   7.00   4.50   63   Labor Relations Board   15   11   16   N/A   0.75   64   Department of Consumer Affairs   18   N/A   1.00   7.00   75   Department of Health   18   N/A   1.00   7.00   76   Department of Health   18   N/A   1.00   7.00   77   Department of Health   18   N/A   1.00   9.75   78   Department of Health   18   N/A   1.00   9.75   79   Department of Health   18   N/A   1.00   9.75   79   Department of Health   18   N/A   1.00   9.75   70   Department of Health   18   N/A   1.00   9.75   71   Department of Education   9.382   2.485   6.369   N/A   0.25   78   Department of Education   9.382   2.485   6.369   N/A   0.25   78   Department of Education   2.00   2.75   2.80   7.94   5.348   6.00   2.75   78   Department of Education   2.00   2.75   2.75   2.75   2.75   2.75   2.75   2.75   2.75   78   Horse Racing Industry and Sport Administration   2.00   2.75   2.7								
62 Cooperative Development Commission   21 39 90 N/A 1.75								
Format						•		
67   Department of Labor and Human Resources   320   1,400   9,156   7.00   4,50   68   Labor Relations Board   15   11   16   N/A   0.75   69   Department of Consumer Affairs   84   86   118   N/A   1.00   71   Department of Health   2,781   19,246   226,709   16.00   7.00   75   Office of the Financial Institutions Commissioner   67   8   14   N/A   1.00   75   Office of the Financial Institutions Commissioner   67   8   14   N/A   1.00   76   Department of Housing   239   2,303   16,721   13.00   9,75   78   Department of Education   280   794   5,948   6,00   2,75   78   Department of Sports and Recreation   280   794   5,948   6,00   2,75   78   Horse Racing Industry and Sport Administration   280   794   5,948   6,00   2,75   78   Horse Racing Industry and Sport Administration   2,017   2,021   10,134   19.00   1,00   79   Women's Advocate Office   63   84   635   N/A   1,25   70   Women's Advocate Office   30   150   4,477   N/A   5,00   71   Department of Heramily   450   2,631   29,601   4,00   5,75   78   Families and Children Administration   371   3,916   47,096   3,00   10,50   79   Administration   372   2,53   5,261   2,00   3,50   79   Administration for Socioeconomic Development of the Family   141   883   18,056   3,00   6,25   71   Administration for Socioeconomic Development of the Family   141   883   18,056   3,00   6,25   71   Administration for Socioeconomic Development of the Family   141   883   18,056   3,00   6,25   71   Administration for Socioeconomic Development of the Family   141   883   18,056   3,00   6,25   71   Administration for Socioeconomic Development of the Family   141   883   18,056   3,00   6,25   71   Administration for Socioeconomic Development of the Family   141   14		·				•		
68 Labor Relations Board       15       11       16       N/A       0.75         69 Department of Consumer Affairs       84       86       118       N/A       1.00         71 Department of Health       2,781       19,246       226,709       16.00       7.00         75 Office of the Financial Institutions Commissioner       67       8       14       N/A          78 Department of Housing       239       2,303       16,721       13.00       9.75         81 Department of Education       9,382       2,485       6,369       N/A       0.25         87 Department of Sports and Recreation       280       794       5,948       6.00       2.75         89 Horse Racing Industry and Sport Administration       -       59       233       N/A       N/A         95 Mental Health and Addiction Services Administration       2,017       2,021       10,134       19.00       1.00         96 Women's Advocate Office       63       84       635       N/A       1.25         105 Industrial Commission       50       334       1,307       N/A       5.05         120 Veterans Advocate Office       30       150       4,427       N/A       5.00         121 Separtment of th				_	-	•	•	
69         Department of Consumer Affairs         84         86         118         N/A         1.00           71         Department of Health         2,781         19,266         226,709         16.00         7.00           75         Office of the Financial Institutions Commissioner         67         8         14         N/A            78         Department of Housing         239         2,303         16,721         13.00         9.75           81         Department of Education         9,382         2,485         6,369         N/A         0.25           87         Department of Sports and Recreation         280         794         5,948         6.00         2.75           89         Horse Racing Industry and Sport Administration         2,017         2,021         10,134         19.00         1.00           95         Moren's Advocate Office         63         84         635         N/A         1.25           105         Industrial Commission         50         334         1,307         N/A         1.25           105         Industrial Commission         50         34         1,307         N/A         1.25           105         Industrial Commission         50		·						
71         Department of Health         2,781         19,246         226,709         16.00         7.00           75         Office of the Financial Institutions Commissioner         67         8         14         N/A            78         Department of Housing         239         2,303         16,721         13.00         9.75           81         Department of Education         9,382         2,485         6,369         N/A         0.25           87         Department of Sports and Recreation         280         794         5,948         6.00         2.75           89         Horse Racing Industry and Sport Administration         -         59         233         N/A         N/A           95         Mental Health and Addiction Services Administration         2,017         2,021         10,134         19.00         1.00           96         Momen's Advocate Office         63         84         635         N/A         1.25           105         Industrial Commission         50         334         1,307         N/A         6.75           120         Vertarian Advocate Office         30         150         4,427         N/A         5.00           121         Separtment of the Family						•		
75         Office of the Financial Institutions Commissioner         67         8         14         N/A		·				,		
78         Department of Housing         239         2,303         16,721         13.00         9,75           81         Department of Education         9,382         2,485         6,369         N/A         0.25           87         Department of Sports and Recreation         280         794         5,948         6.00         2.75           89         Horse Racing Industry and Sport Administration         -         59         233         N/A         N/A           95         Mental Health and Addiction Services Administration         2,017         2,021         10,134         19.00         1.00           96         Women's Advocate Office         63         84         635         N/A         1.25           120         Veterans Advocate Office         30         150         4,427         N/A         6,75           120         Veterans Advocate Office         30         150         4,427         N/A         6,70           121         Femilies and Children Administration         371         3,916         47,096         3.00         10.50           124         Minors Support Administration         70         253         5,261         2.00         3.50           125         Vocational Rehabilitation							7.00	
81         Department of Education         9,382         2,485         6,369         N/A         0.25           87         Department of Sports and Recreation         280         794         5,948         6.00         2.75           89         Horse Racing Industry and Sport Administration         59         233         N/A         N/A           95         Mental Health and Addiction Services Administration         2,017         2,021         10,134         19.00         1.00           96         Women's Advocate Office         63         84         635         N/A         1.25           105         Industrial Commission         50         334         1,307         N/A         6.75           120         Veterans Advocate Office         30         150         4,427         N/A         5.00           121         Department of the Family         450         2,631         29,601         4.00         5.75           122         Department of Children Administration         371         3,916         47,096         3.00         10.50           124         Minors Support Administration         70         253         5,261         2.00         3.50           125         Vocational Rehabilitation Administration of				-			9.75	
87         Department of Sports and Recreation         280         794         5,948         6.00         2.75           89         Horse Racing Industry and Sport Administration         -         59         233         N/A         N/A           95         Mental Health and Addiction Services Administration         2,017         2,021         10,134         19.00         1.00           96         Women's Advocate Office         63         84         635         N/A         1.02           105         Industrial Commission         50         334         1,307         N/A         6.75           120         Veterans Advocate Office         30         150         4,427         N/A         5.00           121         Department of the Family         450         2,631         29,601         4.00         5.75           123         Families and Children Administration         371         3,916         47,096         3.00         10.50           124         Minors Support Administration         70         253         5,261         2.00         3.50           125         Administration for Socioeconomic Development of the Family         141         883         18,056         3.00         6.25           124								
89         Horse Racing Industry and Sport Administration         -         59         233         N/A         N/A           95         Mental Health and Addiction Services Administration         2,017         2,021         10,134         19.00         1.00           96         Women's Advocate Office         63         84         635         N/A         1.25           105         Industrial Commission         50         334         1,307         N/A         6.75           120         Veterans Advocate Office         30         150         4,427         N/A         5.00           121         Department of the Family         450         2,631         29,601         4.00         5.75           123         Families and Children Administration         37         3,916         47,096         3.00         10.50           124         Minors Support Administration         70         253         5,261         2.00         3.50           126         Vocational Rehabilitation Administration         518         2,820         6,467         N/A         5.50           127         Administration for Socioeconomic Development of the Family         141         883         18,06         3.00         6.25           132		·				•		
95       Mental Health and Addiction Services Administration       2,017       2,021       10,134       19.00       1.00         96       Women's Advocate Office       63       84       635       N/A       1.25         105       Industrial Commission       50       334       1,307       N/A       6.75         120       Veterans Advocate Office       30       150       4,427       N/A       5.00         121       Department of the Family       450       2,631       29,601       4.00       5.75         123       Families and Children Administration       371       3,916       47,096       3.00       10.50         124       Vocational Rehabilitation Administration       70       253       5,261       2.00       3.50         126       Vocational Rehabilitation Administration       518       2,820       6,467       N/A       5.50         127       Administration for Socioeconomic Development of the Family       141       883       18,056       3.00       6.25         132       ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)       -       5       49       N/A       N/A         133       Department of Correction and Rehabilitation       831       1,006       12,77								
96       Women's Advocate Office       63       84       635       N/A       1.25         105       Industrial Commission       50       334       1,307       N/A       6.75         120       Veterans Advocate Office       30       150       4,427       N/A       5.00         121       Department of the Family       450       2,631       29,601       4.00       5.75         123       Families and Children Administration       371       3,916       47,096       3.00       10.50         124       Minors Support Administration       70       253       5,261       2.00       3.50         126       Vocational Rehabilitation Administration       518       2,820       6,467       N/A       5.50         127       Administration for Socioeconomic Development of the Family       141       883       18,056       3.00       6.25         123       ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)       -       5       49       N/A       N/A         133       Natural Resources Administration       81       1,006       12,777       6.00       1.25         139       Parole Board       15       19       25       N/A       N/A       1.25 <td></td> <td></td> <td>2 017</td> <td></td> <td></td> <td>•</td> <td>•</td>			2 017			•	•	
105       Industrial Commission       50       334       1,307       N/A       6.75         120       Veterans Advocate Office       30       150       4,427       N/A       5.00         121       Department of the Family       450       2,631       29,601       4.00       5.75         123       Families and Children Administration       371       3,916       47,096       3.00       10.50         124       Minors Support Administration       70       253       5,261       2.00       3.50         126       Vocational Rehabilitation Administration       518       2,820       6,467       N/A       5.50         127       Administration for Socioeconomic Development of the Family       141       883       18,056       3.00       6.25         128       ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)       -       5       49       N/A       N/A         133       Natural Resources Administration       -       218       2,029       N/A       N/A         134       Department of Correction and Rehabilitation       831       1,006       12,777       6.00       1.25         139       Parole Board       15       19       25       N/A       1.25			•		,			
120       Veterans Advocate Office       30       150       4,427       N/A       5.00         122       Department of the Family       450       2,631       29,601       4.00       5.75         123       Families and Children Administration       371       3,916       47,096       3.00       10.50         124       Minors Support Administration       70       253       5,261       2.00       3.50         126       Vocational Rehabilitation Administration       518       2,820       6,467       N/A       5.50         127       Administration for Socioeconomic Development of the Family       141       883       18,056       3.00       6.25         132       ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)       -       5       49       N/A       N/A         133       Natural Resources Administration       -       218       2,029       N/A       N/A         137       Department of Correction and Rehabilitation       831       1,006       12,777       6.00       1.25         139       Parole Board       15       19       25       N/A       1.25								
123       Families and Children Administration       371       3,916       47,096       3.00       10.50         124       Minors Support Administration       70       253       5,261       2.00       3.50         126       Vocational Rehabilitation Administration       518       2,820       6,467       N/A       5.50         127       Administration for Socioeconomic Development of the Family       141       883       18,056       3.00       6.25         132       ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)       -       5       49       N/A       N/A         133       Natural Resources Administration       -       218       2,029       N/A       N/A         137       Department of Correction and Rehabilitation       831       1,006       12,777       6.00       1.25         139       Parole Board       15       19       25       N/A       1.25								
124       Minors Support Administration       70       253       5,261       2.00       3.50         126       Vocational Rehabilitation Administration       518       2,820       6,467       N/A       5.50         127       Administration for Socioeconomic Development of the Family       141       883       18,056       3.00       6.25         132       ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)       -       5       49       N/A       N/A         133       Natural Resources Administration       -       218       2,029       N/A       N/A         137       Department of Correction and Rehabilitation       831       1,006       12,777       6.00       1.25         139       Parole Board       15       19       25       N/A       1.25	122	Department of the Family	450	2,631	29,601	4.00	5.75	
126       Vocational Rehabilitation Administration       518       2,820       6,467       N/A       5.50         127       Administration for Socioeconomic Development of the Family       141       883       18,056       3.00       6.25         132       ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)       -       5       49       N/A       N/A         133       Natural Resources Administration       -       218       2,029       N/A       N/A         137       Department of Correction and Rehabilitation       831       1,006       12,777       6.00       1.25         139       Parole Board       15       19       25       N/A       1.25	123	Families and Children Administration	371	3,916	47,096	3.00	10.50	
127     Administration for Socioeconomic Development of the Family     141     883     18,056     3.00     6.25       132     ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)     -     5     49     N/A     N/A       133     Natural Resources Administration     -     218     2,029     N/A     N/A       137     Department of Correction and Rehabilitation     831     1,006     12,777     6.00     1.25       139     Parole Board     15     19     25     N/A     1.25	124	Minors Support Administration	70	253	5,261	2.00	3.50	
132       ASUNTOS DE ENERGIA (OF EST POLITICA PUB ENERGETICA)       -       5       49       N/A       N/A         133       Natural Resources Administration       -       218       2,029       N/A       N/A         137       Department of Correction and Rehabilitation       831       1,006       12,777       6.00       1.25         139       Parole Board       15       19       25       N/A       1.25	126	Vocational Rehabilitation Administration	518	2,820	6,467	N/A	5.50	
133       Natural Resources Administration       -       218       2,029       N/A       N/A         137       Department of Correction and Rehabilitation       831       1,006       12,777       6.00       1.25         139       Parole Board       15       19       25       N/A       1.25	127	Administration for Socioeconomic Development of the Family	141	883	18,056	3.00	6.25	
137 Department of Correction and Rehabilitation     831 1,006     12,777     6.00     1.25       139 Parole Board     15 19     25     N/A     1.25	132	ASUNTOS DE ENERGIA (OF EST POLÍTICA PUB ENERGETICA)	-	5	49	N/A	N/A	
139 Parole Board 15 19 25 N/A 1.25	133	Natural Resources Administration	-	218	2,029	N/A	N/A	
·								
141 Telecommunication's Regulatory Board - 1 9 N/A N/A			15			•		
	141	Telecommunication's Regulatory Board	-	1	9	N/A	N/A	

Unprocessed Invoices Backlog vs Average Monthly Processing Capacity as of November 30, 2022

(figures in thousands)

			Unprocessed	Invoices In AP Portal		
		LTM November FY23	as of	f 11/30/2022		Estimated Months to Process Complete Invoice Backlog  1.25 3.75 3.50 1.50 3.75 N/A N/A 4.25 N/A 0.50 2.75 N/A N/A N/A 0.50 2.75 N/A N/A N/A N/A N/A 0.75 N/A N/A 1.00 0.25 N/A N/A N/A 1.00 0.25 N/A N/A N/A 1.00 0.25 N/A N/A N/A N/A 1.00 0.25 N/A
		Monthly Average	Total		Personnel Currently	Process Complete
ID	Agency	Processed Vouchers	Count	Total Amount	<b>Processing Invoices</b>	Invoice Backlog
	d People Advocate Office	419	498	1,090	N/A	1.25
	ons with Disabilities of the Commonwealth of Puerto Rico	20	75	155	N/A	
155 State Historic Pres		30	108	371	N/A	
189 Bureau of Forension	Sciences	85	131	1,182	N/A	1.50
220 Correctional Healt	h	30	113	781	2.00	3.75
221 Emergency Medica	al Services Corps	-	1	0	N/A	N/A
224 Controller Especial	Report Joint Commision	-	20	5	N/A	N/A
226 Joint Special Couns	sel on Legislative Donations	15	65	111	N/A	4.25
229 Office of the Gene	ral Coordinator for Socioeconomic Financing and Self-Management	-	1	0	N/A	N/A
231 Health Advocate C	Office	17	7	34	N/A	0.50
241 Administration for	the Care and Development of the Childhood	192	517	5,787	N/A	2.75
242 PPD Central Comm	nittee	=	27	427	N/A	N/A
243 PNP Central Comm	nittee	=	21	121	N/A	N/A
244 PIP Central Commi	ittee	-	28	148	N/A	N/A
266 Office of Public Sec	curity Affairs	29	196	1,914	N/A	6.75
271 Office of Informati	on and Communication Technologies	47	411	90,556	N/A	
272 Office of the Inspe	ctor General	-	251	614	N/A	N/A
273 Permit Manageme		-	216	1,074	N/A	N/A
279 COM APELATIVA S		9	9	45	N/A	
281 Office of the Elector		12	3	24	N/A	
290 State Energy Office		-	1,325	1,559	N/A	N/A
291 Proyecto Dignidad		-	3	1	N/A	
296 Com Audit Int Cred		-	2	150	N/A	N/A
298 Public Service Regi		103	48	217	N/A	
311 Gaming Commission		436	328	7,240	N/A	
329 Social Economic D	evelopment Office	73	515	12,789	N/A	7.00
Total unprocessed	l invoices (November 30, 2022)		\$	741,199		
Ending A/P Balanc	e (November 30, 2022)		\$	895,474		
% invoices unproce	essed (November 30, 2022)			82.8%		
Total unprocessed	l invoices (October 31, 2022)		\$	730,962		
Ending A/P Balanc	e (October 31, 2022)		\$	898,618		
% invoices unproce	essed (October 31, 2022)		·	81.3%		
Increase / (Decrea	se) in total unprocessed invoices from prior month			1.4%		

Unprocessed Invoices Backlog Pertaining to Historical Fiscal Year as of November 30, 2022 (figures in thousands)

		F	Y23	F	Y22	FY21		FY20		FY1		Y19 FY18 & Prior		Total	
ID	Agency	Count	Amount	Count	Amount	Count	Amount	Count	Amount	Count	Amount	Count	Amount	Count	Amount
10			\$ 63		\$ 1,882	329	\$ 1,567	1		1		2	\$ 1	1,004	\$ 3,514
15		42	108	27	42	105	268	154	218	309	456	1	-	638	1,093
16	Office of Management and Budget	56 66	864	8 42	39	2 29	6 96	12	33	1 9	0	-	- 42	67	909
18		66	1,418	42	109		237	270		74	4 404	74	12	164 447	1,672 4,540
21 22	Emergency Management and Disaster Administration Agency Office of the Commissioner of Insurance	16	46	-	-	29	237	2/0	1,882	74	1,491	/4	930	447 17	4,540 46
23	Department of State	82	930	- 57	321	53	201	43	196	21	28	- 5	4	261	1,679
24	Department of state  Department of the Treasury	99	4.047	-	521	-	201	45	150		-	-	-	99	4.047
25	Hacienda (entidad interna - fines de contabilidad)	556	11,299	917	6,905	729	10,447	760	4,639	912	5,128	215	679	4,089	39,097
26	Retirement System for Government Employees and the Judiciary (Central System)	7	40	36	244	26	326	-	.,005	-	-	-	-	69	610
28	Commonwealth Election Commission	100	515	61	195	202	1,422	42	90	28	30	55	68	488	2,320
30	Office of Administration and Transformation of Human Resources in the Government of PR	11	26	8	7	7	. 8	5	5	1	0	1	5	33	52
31	General Services Administration	223	1,855	157	3,226	80	852	66	1,936	88	698	246	790	860	9,356
34	Investigation, Prosecution and Appeals Commission	6	2	5	3	8	2	5	1	14	11	3	1	41	18
35		14	4	14	6	17	11	133	201	145	343	4	3	327	568
37	Civil Rights Commission	15	1,527	2	4	9	12	8	8	7	5	2	9	43	1,565
38		267	2,239	159	595	315	574	308	870	416	743	204	233	1,669	5,253
39	Adm Adiest de Futuros Empresar	1	18	-	-	-	-	-	-	-	-	-	-	1	18
40		-	-	-	-	-	-	45	175	268	467	285	410	598	1,051
42		-	-	-	-	2	0	9	14	64	35	24	15	99	64
43	Puerto Rico National Guard	271	2,423	554	3,629	818	6,355	294	2,003	20	97	6	52	1,963	14,560
45	Department of Public Safety	874	10,080	692	7,513	805	10,276	809	6,716	133	843	97	78	3,410	35,507
49	Department of Transportation and Public Works	392	24,666	354	2,878	294	2,167	429	3,598	444	8,367	498	7,766	2,411	49,441
50	Department of Natural and Environmental Resources	586	9,024	774	14,279	616	4,812	616	2,617	336	975	86	295	3,014	32,002
55	Department of Agriculture	167	572	115	398	112	217	132	904	146	400	6	2	678	2,494
60	Citizen's Advocate Office (Ombudsman)	14	20	9	11	8	44	2	5	2	0	-	-	35	81
62	Cooperative Development Commission	8	54	2	0	14	5	2	11	12	19	1	0	39	90
65	Public Services Commission	-	-	-	-	-	-	-	-	1	0	-	-	1	0
67	Department of Labor and Human Resources	256	3,246	407	3,111	326	1,160	330	1,511	55	79	26	50	1,400	9,156
68	Labor Relations Board	6	16	4	0	1	0	-	-	-	-	-	-	11	16
69	Department of Consumer Affairs	24	45	5	2	8	3	21	46	24	20	4	2	86	118
71		3,878	57,446	3,285	56,504	3,295	47,300	2,582	15,292	2,688	11,270	3,518	38,897	19,246	226,709
75		8	14										-	8	14
78		355	2,475	824	4,693	813	6,527	306	2,373	2	652	3	0	2,303	16,721
81	Department of Education	41	353	73	517	93	320	148	347	430	1,685	1,700	3,148	2,485	6,369
87	Department of Sports and Recreation	143	533	149	176	77	2,875	65	674	118	157	242	1,532	794	5,948
89	Horse Racing Industry and Sport Administration	-	-	-	-	40	71	18	160	1	2	-	-	59	233
95	Mental Health and Addiction Services Administration	749	6,736	451	983	260	1,297	192	243	92	249	277	625	2,021	10,134
96	Women's Advocate Office	21	266	17	123	32	232	6	6	8	8	-		84	635
105		36	171 542	169	459	37 27	104 2,268	37 46	273 963	36 24	60 532	19 8	241 59	334 150	1,307 4.427
120		26		19	62										,
122		549	4,291 8,031	428	3,400	464	7,702	508	10,142	490 742	3,123	192 326	943	2,631	29,601
123		442		861 36	10,245	997	8,170	548	8,038	742 52	10,852	23	1,761 562	3,916	47,096
124 126		57 402	1,854 963	36 521	582 1,179	40 455	897 1,000	45 490	547 1,441	619	820 1,175	23 333	562 709	253 2,820	5,261 6,467
126	Administration for Socioeconomic Development of the Family	402 219	5,478	167	1,179 4,040	455 108	1,000	201	1,441	85	1,175 2,215	103	709 3,188	2,820 883	18,056
	ASUNTOS DE ENERGIA (OF EST POLÍTICA PUB ENERGETICA)	219	5,478	167	4,040	108	1,308	201	1,708	4	2,215 48	103	3,188	5	18,056
132	ASUNTOS DE ENERGIA (UF EST PULITICA PUB ENERGETICA)	-	-	-	-	-	-	-	-	4	48	1	1	5	49

Unprocessed Invoices Backlog Pertaining to Historical Fiscal Year as of November 30, 2022 (figures in thousands)

		F	Y23	FY	22	FY21		FY21 FY20		0 FY19		FY18 & Prior		Total	
ID	Agency	Count	Amount	Count	Amount	Count	Amount	Count	Amount	Count	Amount	Count	Amount	Count	Amount
133	Natural Resources Administration	-	-	2	4	-	-	58	1,129	80	630	78	266	218	2,029
137	Department of Correction and Rehabilitation	463	6,306	280	2,898	149	2,139	72	1,213	8	202	34	20	1,006	12,777
139	Parole Board	5	11	6	1	3	7	-	-	2	1	3	4	19	25
141	Telecommunication's Regulatory Board	-	-	-	-	-	-	1	9	-	-	-	-	1	9
152	Elderly and Retired People Advocate Office	156	590	172	206	106	124	23	42	35	121	6	7	498	1,090
153	Advocacy for Persons with Disabilities of the Commonwealth of Puerto Rico	7	70	25	10	5	61	2	0	16	5	20	9	75	155
155	State Historic Preservation Office	42	121	19	42	18	66	21	119	7	22	1	1	108	371
189	Bureau of Forensic Sciences	68	431	53	738	9	5	1	8	-	-	-	-	131	1,182
220	Correctional Health	29	100	49	552	25	109	10	21	-	-	-	-	113	781
221	Emergency Medical Services Corps	-	-	1	0	-	-	-	-	-	-	-	-	1	0
224	Controller Especial Report Joint Commision	1	0	4	1	11	2	4	1	-	-	-	-	20	5
226	Joint Special Counsel on Legislative Donations	4	4	7	1	15	7	21	64	11	17	7	18	65	111
229	Office of the General Coordinator for Socioeconomic Financing and Self-Management	-	-	-	-	-	-	-	-	-	-	1	0	1	0
231	Health Advocate Office	5	32	2	1	-	-	-	-	-	-	-	-	7	34
241	Administration for the Care and Development of the Childhood	278	2,785	100	1,362	66	484	39	184	30	962	4	10	517	5,787
242	PPD Central Committee	-	-	-	-	19	425	8	2	-	-	-	-	27	427
243	PNP Central Committee	-	-	-	-	20	104	-	-	-	-	1	17	21	121
244	PIP Central Committee	-	-	-	-	28	148	-	-	-	-	-	-	28	148
266	Office of Public Security Affairs	22	1,370	22	327	23	57	125	155	2	1	2	4	196	1,914
271	Office of Information and Communication Technologies	136	49,801	76	10,678	184	29,020	14	1,056	1	1	-	-	411	90,556
272	Office of the Inspector General	38	100	88	215	110	174	15	125	-	-	-	-	251	614
273	Permit Management Office	12	56	48	580	35	153	70	176	51	109	-	-	216	1,074
279	COM APELATIVA SERVICIO PUBLICO	9	45	-	-	-	-	-	-	-	-	-	-	9	45
281	Office of the Electoral Comptroller	2	21	-	-	-	-	-	-	1	3	-	-	3	24
290	State Energy Office of Public Policy	138	121	520	412	156	113	21	21	397	764	93	129	1,325	1,559
	Proyecto Dignidad	-	-	-	-	3	1	-	-	-	-	-	-	3	1
296	Com Audit Int Cred Publico	-	-	-	-	-	-	-	-	1	0	1	150	2	150
298	Public Service Regulatory Board	47	216	1	0	-	-	-	-	-	-	-	-	48	217
311	Gaming Commission	279	6,877	40	151	9	212	-	-	-	-	-	-	328	7,240
329	Social Economic Development Office	42	583	59	3,174	144	1,317	125	1,993	115	3,847	30	1,875	515	12,789
	Tot	12,948	\$ 233,940	13,574	149,715	12,820	\$ 155,928	10,319	\$ 76,263	9,679	\$ 59,772	8,877	\$ 65,581	68,217	741,199