



NORMATIVE LETTER 20-1120

November 20, 2020

To: Managed Care Organizations (MCOs) contracted to offer services under the Government Health Plan Program (the "Vital" program)

Re: HEDIS MY 2020 & MY 2021, Volume 2

For the following quality measures, please use the HEDIS MY 2020 & MY 2021, Volume 2 technical specifications. Please be advised that the measurement period is January 1, 2020 through December 31, 2020 for the HEDIS MY 2020 and January 1, 2021 through December 31, 2021 for the HEDIS MY 2021.

The Puerto Rico Health Insurance Administration reports each year these metrics to the Center for Medicaid and Medicare (CMS its acronym in English).

The Contractor will submit the following standardized HEDIS measures for the HEDIS MY 2020 & MY 2021:

<i>EFFECTIVENESS OF CARE</i>	
AMR	Asthma Medication Ratio
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents
	<i>BMI Percentile</i>
	<i>Counseling for Nutrition</i>
	<i>Counseling for Physical Activity</i>
CIS*	Childhood Immunization Status
BCS	Breast Cancer Screening
CCS	Cervical Cancer Screening
CHL	Chlamydia Screening in Women
CBP	Controlling High Blood Pressure
CDC	Comprehensive Diabetes Care



	<i>Hemoglobin A1c (HbA1c) Testing</i>
	<i>HbA1c Poor Control (>9.0%)</i>
	<i>HbA1c Control (<8.0%)</i>
	<i>BP Control (<140/90 mm Hg)</i>
	<i>Eye Exam</i>
AMM	Antidepressant Medication Management
SSD	Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications
ADD	Follow-Up Care for Children Prescribed ADHD Medication
FUH	Follow-Up After Hospitalization for Mental Illness (7 and 30 days)
URI	Appropriate Treatment for Upper Respiratory Infection
ACCESS/AVAILABILITY OF CARE	
AAP	Adults' Access to Preventive/Ambulatory Health Services
IET	Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment
ADV	Annual Dental Visit
PPC	Prenatal and Postpartum Care
	<i>Timeliness of Prenatal Care</i>
	<i>Postpartum Care</i>
UTILIZATION	
W30	Well-Child Visits in the First 30 Months of Life
WCV	Child and Adolescent WellCare Visits
FSP	Frequency of Selected Procedures
AMB	Ambulatory Care
IAD	Identification of Alcohol and Other Drug Services
MPT	Mental Health Utilization
PCR	Plan All-Cause Readmissions
EXPERIENCE OF CARE	
CPA	CAHPS Health Plan Survey 5.0H, Adult Version
CPC	CAHPS Health Plan Survey 5.0H, Child Version

Note:

*** The CIS measure is subject to revision. ASES will notify the final decision before January 15, 2021.**

Sincerely,



Jorge E. Galva, JD, MHA
Executive Director

