MEDICARE PLATINO 2021

APPENDIX L (21)
DELIVERABLES

Deliverables

Contract Section	Deliverable	Contractor delivery date	Approval Yes/No	Status	
4.7.5 /	Marketing Plan and copies of all	On or before			
7.2.1.30	Marketing Materials (written and oral)	August 30, 2020.			
7.1.3	Provider Guidelines	August 30, 2020.			
8.2.2	Utilization Management Policies and Procedures	August 30, 2020.			
9.2	QAPI program	August 30, 2020.			
10.1.6 / 10.2.1	Fraud, Waste and Abuse Policies and Procedures	August 30, 2020.			
11.1.4 / 11.1.12	Grievances and Appeals Policies and Procedures, and forms	August 30, 2020.			
29.1.6	Policies and Procedures for protection of records / confidential information	August 30, 2020.			





