

ADDENDUM 10

Incarcerated Population



ADMINISTRACION DE
SEGUROS DE SALUD

23 - 00047d

Contrato Número





GOBIERNO DE PUERTO RICO



Payment Procedure for Hospitalization Services to the Incarcerated Population

Standard Operating Procedure

Responsible Entity: ASES

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I. Document Information

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Owner: PRHIA	PRHIA ADMINISTRACION DE SEGUROS DE SALUD
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II. Document Revision History

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v.1.1	<16/11/21>	Proofreading and correction of typographical errors.
v.1.5	<08/08/22>	Revision for the incorporation of pricing for hospitalization services of 24 hours or more, to the correctional population, in contracts with insurers. Built-in sections: a. 7. SINGLE SPECIAL REPORT - PERIOD JUNE 15, 2020-DECEMBER 31, 2022.
v.2.0	<10/10/23>	Review of the adjusted process for the 2023 Vital Plan Contract.
v.2.1	10/23/2023	Incarcerated Version Update – Forensic Psychiatry and Juvenile Institutions
v.2.2	01/09/2024	Changes related to the processing of 834 files



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1. Acronyms & Terms

The following table provides definitions for the acronyms and terms used in this document.

Table 1: Acronyms and Terms

Acronym	Definition
PRHIA	Puerto Rico Health Insurance Administration
834	Format file, HIPPA standard 
JIA	Juvenile Institutions Administration – CFR 435.1010
FP	Forensic Psychiatry
CMS	The Centers for Medicare & Medicaid Services is the agency within the U.S. Department of Health and Human Services (HHS). It administers the country's major health care programs. CMS oversees programs including Medicare, Medicaid, the Children's Health Insurance Program (CHIP), and the state and federal health insurance marketplaces. CMS collects and analyzes data, produces research reports, and works to eliminate instances of fraud and abuse within the healthcare system.
Enterprise System (ES)	It is a system for collecting and managing data from various sources to provide meaningful business insights. A data warehouse is typically used to connect and analyze business data from heterogeneous sources.
MCO Managed Care Organization	An entity that is organized for the purpose of providing medical care and is authorized as an insurer by the Commissioner of Insurance of Puerto Rico, which contracts with ASES for the provision of Covered Services and Benefits throughout the Island on the basis of PMPM Payments, under the PSG program.

Acronym	Definition
MEDIT3G	Puerto Rico Medicaid Program's eligibility determination system.
GHP Government Health Plan (Plan Vital)	It is the health plan that the government of Puerto Rico grants through federal Medicaid funds and state funds. 
Correccional Population	Individuals who are in the legal custody of the Puerto Rico Department of Corrections and Rehabilitation, involuntarily held in a correctional facility, and enrolled in the Medicaid office in Puerto Rico.
MIP System	Accounts Payables module. This module registers invoices for payment of Account Payable, the information that is entered in A/P Invoices Form is the following: invoice, date, quantity, description, Vendor ID, enter the transaction in debit and credit among others.
PRMP	Puerto Rico Medicaid Program
SOP Standard Operating Procedure	A set of instructions that describes all the relevant steps and activities of a process or procedure.

2. Legal Base

Under the applicable federal regulation, 42 U.S.C. §1396d(a)(29)(A) and the State Plan of the Office of Medicaid in Puerto Rico, persons deprived of their liberty and who are under the jurisdiction of the correctional system of the Government of Puerto Rico, are not eligible for Medicaid benefits. The provision of health care services for this population is through Correctional Health. This must change to provide Medicaid/CHIP coverage for the appropriate care service when they require inpatient services for 24 hours or more.

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As an exception to this rule, there are eligible individuals held under the Juvenile Institutions Administration (JIA) and Forensic Psychiatry, who are in state custody. They are covered by the Federal Coverage Rule for Proper Care when they require inpatient services for 24 hours or more.

3. Purpose



The Puerto Rico Health Insurance Administration (PRHIA) was working to incorporate into contracts with insurers (MCOs) the provision of these hospitalization services of 24 hours or more, to the correctional population, and the payment processes applicable under the Government Health Plan (Plan Vital).

However, while this process was being formalized, the PRHIA was attending to the payment of outstanding invoices for these services of up to twelve (12) retrospective months, from the date of Circular Letter 21-0715, related to these services, issued on July 15, 2021.

Since this population was not properly considered in the contracting or in the current fee, the ASES needed the MCO assigned to the beneficiary of the correctional institution, according to the certification of eligibility, to analyze the invoice for the services provided by the hospital and issue the payment according to the contractual agreement between the MCO and the Hospital. Thus, the applicable fee was the one contracted between the hospital and the MCO that was; likewise, hospitalization would be subject to the review of common use and usually used by MCOs for all cases of hospital providers.

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Based on the above, the PRHIA established an interim procedure for reimbursement to MCOs for referral services. In addition, to maintain the necessary documentation in a correct and auditable way of such reimbursements.

However, on March 31, 2022, the PRHIA incorporated the provision of these hospitalization services of 24 hours or more to the correctional population into the contracts with insurers.

Since the correctional population is properly considered in the hiring and in the current rate, the MCO must pay the Hospital the corresponding invoice and notify the PRHIA within thirty (30) calendar days of the services paid by each inmate. PRHIA will remit payment, based on the *Correctional Facility Hospital Case Rate*, defined for the contract year, and in accordance with the member's enrollment status. Payment under the correctional facility case fee will apply to claims with a date of service on or after January **1, 2023** through the term of the contract year.

The payment for the incarcerated population will be a one-time payment at the time of transfer from the correctional facility to the inpatient hospital setting. This one-time payment will cover hospital and professional services related to hospitalization.

The purpose of this procedure is to establish and provide guidance to the staff of the Office of Information Systems and the Office of Finance of the PRHIA, who perform the automated data entry and certifications necessary for the execution of the payment of claims on hospitalization services to the incarcerated population to the MCOs; carrying out the rigorous fiscal controls required by current State and Federal regulations.

4. Scope

This Procedure applies to the establishment of the necessary controls and the correct execution of disbursements and notifications on the payment of claims submitted by MCOs, in compliance with all applicable State and Federal legislation.

5. Effectiveness



Effective as of the effective date of the contract between the PRHIA and the MCO's (January 2023), the PRHIA will meet the invoices with a single payment, according to the "Correctional Facility Hospital Case Rate", defined for the year of the contract. For incarcerated persons with JIA and Forensic Psychiatry identifier effective as of October 2023.

6. Responsible Parties

The following parties are responsible for the execution of this Procedure.

1. PRHIA Information System Office
2. PRHIA Finance Office
3. MCO's contracted for Plan Vital

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7. Procedure for Payment for Inpatient Services by Incarcerated Population

1. The Puerto Rico Medicaid Program (PRMP) receives a monthly beneficiary report from Physician Correctional Health (PHC) indicating incarcerated individuals who have received an inpatient admission



service of 24 hours or more. This listing is used as part of the information to register the person in MEDITI3G as incarcerated.

2. PRMP sends the information to the MCOs in the data of the 834 files. The information is identified in the field *Incarceration_indicator* = 'I' or 'A' or 'F'.

where 'I' = Department of Correction and Rehabilitation

'A' = Juvenile Institutions Administration

'E' = Imprisoned in Forensic Psychiatry.

Reference Appendix G of 834 Companion Guide

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Population in the custody of the Department of Corrections and Rehabilitation

- a. The eligible population in the custody of the Department of Corrections and Rehabilitation will be identified with the letter 'I' in the *Incarceration_indicator* field in 834 daily file.
- b. For the population identified in the *Incarceration_indicator* field as letter 'I' the MCOs will not have to subscribe to this population, i.e. they do not have to submit the transaction to confirm the subscription process to the PRMP. They also won't have to assign PCP/PMG.
- c. To begin the process with the insurer assigned to each case, the Hospital must access the PRMP consultation screen or contact the PRHIA Customer Service and Provider Office to confirm eligibility and the assigned insurer of the inmate to whom you must direct your claim for hospitalization services provided in accordance with the billing processes established

by the insurer. as indicated in Circular Letter 21-0715 issued the PRHIA to Hospital Institutions on July 15, 2021.

Population in the Custody of the Administration of Juvenile Institutions and Incarcerated in Forensic Psychiatry

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- a. The population in the custody of the eligible Juvenile Institutions Administration will be identified with the letter 'A' in the *Incarceration_indicator* field. And the population under Imprisoned in Forensic Psychiatry with the letter 'F' in the same field.
 - b. For those population the MCOs will issue the subscription confirmations in the 834 daily file. This population must be classified with commonwealth eligibility (coverage codes 300s) and monthly premium will be paid according to the rate cells identified by age which will include PRMP in the daily 834 files.

- 1. The MCO will make the corresponding validations of the hospital claims of the incarcerated population, subject to the eligibility notified by PRMP, through daily 834 files.
- 2. The MCO will process the invoice and issue payment as appropriate. No co-pays or deductibles will apply.
- 3. After the payment issued by the MCO to the hospitals, the MCO must report these payment transactions to the ASES through the contractual requirement called *. CLM. The MCO will send paid claims in * format to the PRHIA. CLM – current layout, via FTP Server, under the folder "Encounter Data (Report 12)\CLM".

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Population in the custody of the Department of Corrections and Rehabilitation

1. The Hospital must identify the hospitalizations of incarcerated persons in the electronic submission of health care claims information on Form 837 with the incarcerated indicator that this form provides. (NTE02:3599)
2. The Hospital will send unpaid invoices that have a service date of January 1, 2023 onwards to the appropriate MCO.
3. Of the correctional population identified with 'I', the MCO will only accept claims for hospitalizations of 24 hours or more.
4. The MCO will include in the *plan field version* '970' for these claims in the * file. CLM for beneficiaries identified with the code '97' in the *group id field*.
5. Claims to be evaluated by the PRHIA will be those received in the * files. CLM, with "*plan version*" 970, which is sent by insurers on or before the 15th of each month. The PRHIA will process the payment in the month following receipt of the transactions issued in the *. CLM (970).

Population in the Custody of the Administration of Juvenile Institutions and Incarcerated in Forensic Psychiatry

1. For the population identified with 'A' or 'F' the PRHIA will identify Inpatient Hospital claims with a date of service greater than or equal to October 1, 2023.

2. The PRHIA will execute a series of validations to identify the claims that are eligible to make a payment from the PRHIA to the MCOs related to the claims of the hospitalization services of the correctional population.

Using the ES database, fed by PRMP data and MCOs, claims will be selected with the following validation criteria:

- a) Insurer contracted by the PRHIA for Plan Vital.
- b) Services Rendered to eligible beneficiaries as of the date of service.
- c) Non-duplicate invoices by MPI and dates of service (from - to).
- d) Identified as paid by the MCO.
- e) Identified as Hospital/Inpatient of 24 hours or more.
- f) Date of service (*from date*) of January 1, 2023, for members under The Administration of Correction ('97') and October 1, 2023 for members under JIA and Forensic Psychiatry ('A', 'F' respectively).
- g) Validation of claims already reimbursed by the PRHIA.

3. Once the PRHIA Information Systems Office verifies the file with the paid claims, along with the eligibility period received from PRMP, it will issue a certification of payment to the Finance Office.

4. The Information Systems Office will issue a file with the totals of the payments by MCO for the interface between the Incarcerated Module of the ES and the MIP System so that the Office of Finance can proceed to issue the payment to the MCO.

5. The applicable rate will be that established in the "*Correctional Facility Hospital Case Rate*" defined for the year of the contract until the effective date of the amendment made. The *Rate Cells* assigned to them are as follows:

Rate Cell	MIP Rate Cell	Description	Start_date	End_date
90	M38	Department of Corrections and Rehabilitation (I)	20221001	20221231
90	V10	Department of Corrections and Rehabilitation (I)	20230101	20240930
92	V17	Administration of Juvenile Institutions (A)	20231001	20240930
93	V18	Forensic Psychiatry (F)	20231001	20240930

6. This process will be worked on in conjunction with premium payments, therefore, payments will be included in the .820 file.

8. References

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The following references will be used to execute this procedure.

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1. Aplicable Federal Laws
2. Aplicable Puerto Rico Laws
3. Normative Letter 21-0715, issued by the PRHIA on July 15, 2021.
4. Circular Letter 21-0715, issued by the PRHIA on July 15, 2021.
5. PRHIA specified payment and information handling policies.
6. Plan Vital Contract (2023), between the PRHIA and the MCOs.

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9. Term

The provisions of this Procedure shall enter into force immediately from the date of their approval.



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