

PUERTO RICO HEALTH INSURANCE ADMINISTRATION  
ADMINISTRACIÓN DE SEGUROS DE SALUD DE PUERTO RICO

# HEALTH CARE IMPROVEMENT PROGRAM



HEALTH CARE IMPROVEMENT PROGRAM BENCHMARKS  
YEAR 2  
BENCHMARKS REFERENCE GUIDE  
GOVERNMENT HEALTH PLAN PROGRAM  
JANUARY 1, 2023–SEPTEMBER 30, 2025

ADMINISTRACION DE  
SEGUROS DE SALUD

March 25, 2024

23 - 0004 5G

Contrato Número

HEALTH CARE IMPROVEMENT PROGRAM 2021 BENCHMARKS REFERENCE

CHRONIC CONDITIONS	SCORED MEASURES	2021 BENCHMARKS (1/1/2021–12/31/2021)
Medicaid/Federal, State, and CHIP Chronic Conditions		
Diabetes	• Hemoglobin A1c (HbA1c) testing	77.68%
	• Hemoglobin A1c (HbA1c) poor control (>9.0%)	84.43%
	• BP Control (<140/90 mm Hg)	30.72%
	• Eye Exam for Patients With Diabetes	26.17%
	• Kidney Health Evaluation for Patients With Diabetes	12.05%
	• PQI 01: Diabetes Short Term Complications Admission Rate	71
Asthma	• PQI 15: Asthma in Younger Adults Admission Rate	47
	• ED Use/1000	104
	• PHQ-9	16.08%
Medicaid/Federal and State Chronic Conditions		
Severe Heart Failure	• PQI 08: Heart Failure Admission Rate	174
	• PHQ-9	24.24%
Hypertension	• ED Use/1000	74
Chronic Obstructive Pulmonary Disease (COPD)	• PQI 05: Chronic Obstructive Pulmonary Disease or Asthma in Older Adults Admission Rate	190
Select Mental Health Conditions (Chronic Depression/Mania/Bipolar Disorder)	• Follow-Up After Hospitalization for Mental Illness: 7 Days	45.71%
	• Follow-Up After Hospitalization for Mental Illness: 30 Days	73.15%
	• Inpatient Admission/1000	72

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**23 - 000456**

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HEALTHY PEOPLE INITIATIVE	SCORED MEASURES	2021 BENCHMARKS (1/1/2021–12/31/2021)
BCS	<ul style="list-style-type: none"> <li>Breast Cancer Screening</li> </ul>	50.88%
CCS	<ul style="list-style-type: none"> <li>Cervical Cancer Screening</li> </ul>	50.57%
CBP	<ul style="list-style-type: none"> <li>Controlling High Blood Pressure</li> </ul>	31.77%
SSD	<ul style="list-style-type: none"> <li>Diabetes Screening for People with Schizophrenia or Bipolar Disorder who are using Antipsychotic Medications</li> </ul>	62.07%
FUH	<ul style="list-style-type: none"> <li>Follow-Up After Hospitalization for Mental Illness: 30 Days</li> </ul>	73.77%
ACCESS/AVAILABILITY OF CARE		
AAP	<ul style="list-style-type: none"> <li>Adults' Access to Preventive/Ambulatory Health Services</li> </ul>	71.29%
OEV	<ul style="list-style-type: none"> <li>Oral Evaluation, Dental Services</li> </ul>	44.12%
PPC	<ul style="list-style-type: none"> <li>Timeliness of Prenatal Care</li> </ul>	58.05%
	<ul style="list-style-type: none"> <li>Postpartum Care</li> </ul>	42.53%
OTHER UTILIZATION		
W30	<ul style="list-style-type: none"> <li>Well-Child Visits in the First 15 Months of Life</li> </ul>	4.03%
	<ul style="list-style-type: none"> <li>Well-Child Visits for Age 15 Months–30 Months of Life</li> </ul>	23.55%
WCV	<ul style="list-style-type: none"> <li>Child and Adolescent Well-Care-Visits</li> </ul>	31.44%
EMERGENCY ROOM HIGH UTILIZERS INITIATIVE	SCORED MEASURE	2021 BENCHMARKS (1/1/2021–12/31/2021)
ER	Overall emergency room utilization rate x 1,000 on identified population with 7 or more visits to the emergency room	897

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