



**NORMATIVE LETTER 21-0217**

February 17, 2021

**TO: MANAGED CARE ORGANIZATIONS (MCO'S) CONTRACTED TO OFFER SERVICES UNDER THE GOVERNMENT HEALTH PLAN PROGRAM (THE VITAL PROGRAM)**

**RE: REVISED HEDIS MY 2020 & MY 2021 LIST**

The Puerto Rico Health Insurance Administration (PRHIA) announces the revised HEDIS measures list for the 2020-2021 period. The MCO's must use the HEDIS MY 2020 & MY 2021, Volume 2 technical specifications. Please be advised that the measurement period is January 1, 2020 through December 31, 2020 for the HEDIS MY 2020 and January 1, 2021 through December 31, 2021 for the HEDIS MY 2021. The MCO's must use the hybrid data for the Comprehensive Diabetes Care, Prenatal and Postpartum Care and Controlling High Blood Pressure measures, and the administrative data for the rest of the measures.

The Contractor will submit the following standardized HEDIS measures for the HEDIS MY 2020 & MY 2021:

EFFECTIVENESS OF CARE	
<b>AMR</b>	Asthma Medication Ratio
<b>WCC</b>	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/ Adolescents
	<i>BMI Percentile</i>
	<i>Counseling for Nutrition</i>
	<i>Counseling for Physical Activity</i>
<b>BCS</b>	Breast Cancer Screening
<b>CCS</b>	Cervical Cancer Screening
<b>CHL</b>	Chlamydia Screening in Women
<b>CBP</b>	Controlling High Blood Pressure
<b>CDC</b>	Comprehensive Diabetes Care
	<i>Hemoglobin A1c (HbA1c) Testing</i>
	<i>HbA1c Poor Control (&gt;9.0%)</i>
	<i>HbA1c Control (&lt;8.0%)</i>
	<i>BP Control (&lt;140/90 mm Hg)</i>
	<i>Eye Exam</i>



<b>EFFECTIVENESS OF CARE</b>	
<b>KED</b>	<i>Kidney Health Evaluation for Patients with Diabetes</i>
<b>AMM</b>	Antidepressant Medication Management
<b>SSD</b>	Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications
<b>ADD</b>	Follow-Up Care for Children Prescribed ADHD Medication
<b>FUH</b>	Follow-Up After Hospitalization for Mental Illness (7 and 30 days)
<b>URI</b>	Appropriate Treatment for Upper Respiratory Infection
<b>ACCESS/AVAILABILITY OF CARE</b>	
<b>AAP</b>	Adults' Access to Preventive/Ambulatory Health Services
<b>IET</b>	Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment
<b>ADV</b>	Annual Dental Visit
<b>PPC</b>	Prenatal and Postpartum Care
	<i>Timeliness of Prenatal Care</i>
	<i>Postpartum Care</i>
<b>UTILIZATION</b>	
<b>W30</b>	Well-Child Visits in the First 30 Months of Life
<b>WCV</b>	Child and Adolescent WellCare Visits
<b>FSP</b>	Frequency of Selected Procedures
<b>AMB</b>	Ambulatory Care
<b>IAD</b>	Identification of Alcohol and Other Drug Services
<b>MPT</b>	Mental Health Utilization
<b>PCR</b>	Plan All-Cause Readmissions
<b>EXPERIENCE OF CARE</b>	
<b>CPA</b>	CAHPS Health Plan Survey 5.0H, Adult Version
<b>CPC</b>	CAHPS Health Plan Survey 5.0H, Child Version
<b>ECHO</b>	ECHO Survey

ASES will require an Ad-Hoc report with the data related to the Childhood Immunization Status measure, once the vaccination web portal of the Department of Health is ready.

Sincerely,

Jorge E. Galva, JD, MHA  
Executive Director

