



NORMATIVE LETTER 23-0710

July 10, 2023

A: COORDINATED HEALTH MANAGEMENT ORGANIZATIONS (MCOs) CONTRACTED FOR PLAN VITAL

RE: QUALITY METRICS MY2022: Report 26: Adult and Child Core Measures and Report 24: Audited HEDIS Report, Race and Ethnicity Measures (**HBD and other measures**)

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The Health Insurance Administration (ASES) issued Normative Letter 23-0508 on May 8, 2023, which notified the MCOs on reporting the Quality Metrics MY2022: Report 26: Basic measures for adults and children and Report 24: Audited HEDIS Report.

ASES received concerns about the measure of HBD with stratification of race and ethnicity, and the Puerto Rico Medicaid race and ethnicity data is not available at this time. Taking into consideration the concern and according to the instructions of the National Committee, (NCQA), ASES's instruction is the following: please capture the measurements according to the technical specifications and document that there are "incomplete data" where the stratification of race and ethnicity are not available. Please include this language in your certification. Also, it is recommended to consult your HEDIS provider with further questions.

Sincerely,

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c:

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