



NORMATIVE LETTER 24-0701-A

August 16, 2024

To: Managed Care Organizations (MCOs) contracted to offer services under the Government Health Plan (GHP) - Plan Vital

Re: Report 23: Enrollee Satisfaction Survey Report, Report 24: Audited HEDIS Results Report and Report 26: Adult and Child Core Measure Set (CY 2025)

.....

The Puerto Rico Health Insurance Administration (ASES, its acronym in Spanish) notifies due date changes for the following reports:

- **Report 23:** Enrollee Satisfaction Survey Report. Now due annually, no later than **May 31**.
- **Report 24:** Audited HEDIS Results Report. Now due annually no later than **June 30**.
- **Report 26:** Adult and Child Core Measure Sets. Now due annually no later than **June 30**.

Beginning in calendar year (CY) 2025 and reporting each year after CY 2025, reporting for the listed reports will be due by the time frame provided above. This change is being implemented to meet the Centers for Medicare and Medicaid Services (CMS) requirements for states and territories to submit data annually. It also ensures that ASES complies with CMS-established timelines and aligns the HEDIS and CMS Adult and Child Core Measure Sets with NCQA timeframes.

We appreciate your prompt attention and full compliance with the provisions of this normative letter.

Cordially,

Milagros Soto Mejía, MHSA
Director
Clinical Operations

C: Roxanna K. Rosario Serrano, BHE, MS