



## NORMATIVE LETTER 24-1219

December 19, 2024

**To:** Managed Care Organizations (MCOs) contracted to offer services under the Government Health Plan Program Vital: First Medical Inc., MMM, Plan de Salud de Menonita, Triple S

**Re:** Report 24: 2025 Audited HEDIS® Report and Report 26: 2025 Adult and Child Core Measures

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The Puerto Rico Health Insurance Administration (ASES) provides updated requirements for reporting related to both Report 24: Audited HEDIS Report and Report 26: Adult and Child Core Measures for 2025 submission.

### **Report 24: Audited HEDIS® Results Report**

The Audited HEDIS® Results Report captures NCQA published HEDIS® standardized measures that specify how MCOs collect, audit, calculate and report performance information. The measures required in this report are the required HEDIS® measures that are not included in Report 26: Adult and Child Core Measures.

### **Submission Requirement:**

The report is due on an annual basis within 6 months after the end of the calendar year with the first report being due to ASES by June 30, 2025. According to Regulatory Letter 24-0701-A issued by ASES on 16 August 2024. This report monitors requirements 12 and 18.2 of the contract. ASES will not provide an extension to this due date.

The Contractor must submit the following documents:

- Attestation
- Original HEDIS vendor report.
- Excel Template with the numerator, denominator and rate as outlined. This template follows the NCQA HEDIS technical specifications.

**Parameters:**

The reports must be submitted according to the HEDIS® MY 2024, technical specifications with stratifications, if required, for the measure within the technical specifications:

- Numerator
- Denominator
- Percentage rate to the hundredths decimal place (numerator/denominator)

All fields are required if no other specific instructions are detailed for each field. This includes all specified stratifications. For any measure where data are not available, it is recommended that the Contractor consult with their HEDIS® vendor and document “incomplete data” for the specific metric.

The MCO must use hybrid data with optional administrative methodology for:

- Eye Exam for Patients With Diabetes (EED)
- Blood Pressure Control for Patients With Diabetes (BPD)

Administrative data for the remainder of the measures must be used unless there is a specific allowable data type directed by HEDIS® specifications.

**Effectiveness of Care:**

- Kidney Health Evaluation for Patients with Diabetes (KED)
- Diagnosed Mental Health Disorders (DMH)
- Diagnosed Substance Use Disorders (DSU).
- Appropriate Treatment for Upper Respiratory Infection (URI)
- Adults’ Access to Preventive/Ambulatory Health Services (AAP)

The utilization measure: **Ambulatory Care (AMB)** is no longer required as NCQA has retired this HEDIS® measure.

## Report 26: Adult and Child Core Measures (ACCMs)

The Adult and Child Core Measure Sets captures CMS published Medicaid Adult and Child Core standardized measures. The measures are updated on an annual basis which may result in measures being added, retired or a change in methodology. The Contractor must reference the core sets, and the reference manuals listed below. ASES requires MCOs to report the full array of Adult and Child Core Measure Sets and to include any measures that may be added by CMS at a later date.

Resources for the Adult and Child Core Measure Sets are provided by CMS and can be accessed at the CMS website:

<https://www.medicaid.gov/medicaid/quality-of-care/performance-measurement/adult-and-child-health-care-quality-measures/index.html>

Please note that CMS has not yet released the FFY 2025 Child Resource Manual and Technical Specifications and the FFY 2025 Adult Resource Manual and Technical Specifications and expects to release these tools early 2025. CMS has published the 2025 Updates to the Child and Adult Core Health Care Quality Measurement Sets and Mandatory Reporting Guidance State Health Official letter (<https://www.medicaid.gov/federal-policy-guidance/downloads/sho24001.pdf>) that includes:

- Annual updates to the 2025 Child and Adult Core Sets,
- Adherence to mandatory reporting guidance,
- Populations that should be reported and the population exemption process, and
- Data stratification categories and measures for which stratified reporting is mandatory.

The 2025 Adult and Child Core Measure Sets include provisional measures that may be reported but are not mandated to be reported. CMS has stated that these measures will be required for 2026 reporting. The templates will include fields to report these measures with a notation that they are not required.

### **Submission Requirement:**

The Contractor must submit the following documents:

- Attestation



- Original HEDIS vendor report.
- Excel Template with the numerator, denominator and rate as outlined. This template follows the CMS submission requirements which allows the MCO to furnish the metrics that are publicly available. The template does not include fields for race ethnicity, sex and geography as instructed by CMS within the Technical Specifications and Resource Manuals for Adult and Child Core Measures. If the contractor has stratification data to report, please add to the Stratification Data tab of the template. ASES will create and provide the updated Excel Templates for use once CMS releases the FFY 2025 Child Resource Manual and Technical Specifications and the FFY 2025 Adult Resource Manual and Technical Specification

### **Specifications:**

The FFY 2025 Child Resource Manual and Technical Specifications and the FFY 2025 Adult Resource Manual and Technical Specifications should be used to report the 2025 Core set of Adult and Child Health Care Quality Measures for Medicaid. The links are included below.

The MCO must use hybrid data for:

- Hemoglobin A1c Control for Patients With Diabetes (HBD)
- Prenatal and Postpartum Care (PPC)
- Controlling High Blood Pressure (CBP)

Administrative data for the remainder of the measures must be used unless there is a specific allowable data type directed by HEDIS® specifications.

### **FFY 2025 Adult and Child Core Measure Submission Requirement:**

The report is due on an annual basis within 6 months after the end of the calendar year with the first report being due to ASES by June 30, 2025. According to Regulatory Letter 24-0701-A issued by ASES on 16 August 2024. ASES will not provide an extension to this due date.

The Contractor must use the CMS technical specifications, which are available within the Reporting Resources links below:

### **Adult Core Measure Set**

MCOs shall report all Adult Health Care Quality Measures for Medicaid for the 2025 Adult Core Set, this includes the measures that are listed in the 2025 Adult Core Set as voluntary. As noted above the measures that are considered provisional may be reported but are not required. The complete listing of the Adult Core Set is available using the following link:

<https://www.medicaid.gov/medicaid/quality-of-care/downloads/2025-adult-core-set.pdf>

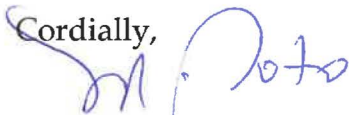
### **Child Core Measure Set**

MCOs shall report all Children's Health Care Quality Measures for Medicaid for the 2025 Child Core Set. As noted above the measures that are considered provisional may be reported but are not required. The complete listing of the Child Core Set is available using the following link:

<https://www.medicaid.gov/medicaid/quality-of-care/downloads/2025-child-core-set.pdf>

### **Note:**

The Consumer Assessment of Healthcare Providers and Systems: CAHPS® Health Plan Survey, 5.1H, Adult Version (CPA-AD) and the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Health Plan Survey, 5.1H, Child Version Including Medicaid and Children with Chronic Conditions Supplemental Items (CPC-CH) are required for Report 23: Enrollee Satisfaction Survey Report and do not need to be reported within Report 26.

Cordially,  


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