

PUBLIC NOTICE

The Workforce Development Program of the Department of Economic Development and Commerce (DEDC) seeks proposals from qualified individuals or organizations with established and verifiable experience, to provide one or more of the following services:

Request for Proposal (RFP): PRIS 3.0: Participant Record Information System (PRIS) Upgrade – Compliance and Innovation

This RFP seeks to modernize the PRIS V 2.0 system, focusing on key improvements:

- AI Integration: AI-powered data validation, proactive issue detection, personalized employment plan creation.
- Data Verification & Compliance: Meeting federal standards, improved data integrity and reporting (ETA 9169 & 9172).
- Enhanced Reporting & Visualizations: New dashboards for key performance metrics.
- Expanded Participant Portal: Self-service features, secure messaging, mobile accessibility.
- Process Restructuring & Digitalization: Streamlined workflows and electronic record management.
- System Integrations: Seamless integration with DTRH, ADSEF, RESEA, Veterans and Wagner-Peyser programs.
- Comprehensive Support: Two-year maintenance plan, training and ongoing support.

All services must comply with the **Workforce Innovation and Opportunity Act (WIOA)** and the **applicable regulations**.

The RFP Guidelines will be available in digital format since May 12, 2025, at 9:00 a.m., and can be requested through the following email: **PDL.RFP@ddec.pr.gov**. Please indicate the number of the RFP in the Subject line: **RFP-DDEC-PDL-2025-01 PRIS 3.0: Participant Record Information System (PRIS) Upgrade – Compliance and Innovation**.

Any interested person or entity may submit their proposal to the following address: PRIDCO Building, Ave. F.D. Roosevelt 355, Hato Rey, PR, 00918. Proponents will also be able to submit their proposals, according to the RFP Guidelines, by email at: **PDL-RFP-Response@ddec.pr.gov**.

Proposals must be submitted, regardless of the method used, on or before June 13, 2025, before 3:00 p.m. No exemptions will be made.

This RFP will be funded completely (100%) with federal funds under the WIOA Act. The DEDC will not evaluate incomplete proposals. The DEDC reserves the right to accept or reject one or all the proposals in conflict with the best interests of the program.

The DEDC is an equal opportunity employer and provider of services and doesn't discriminate on gender, race, age, nationality, religious beliefs, marital status, disability or war veterans.



Hon. Sebastián Negrón Reichard
Secretary