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DEVELOPMENT
AND COMMERCE
GOVERNMENT OF PUERTO RICO

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RFP-DDEC-PDL-2025-01 PRIS
Questions and Answers

What is the current technical stack (programming languages, frameworks, infrastructure, database systems) used in PRIS Version 2?

Response: .NET

Are there any hard deadlines tied to federal reporting cycles or grant milestones?

Response: No

Are there existing APIs available for systems like PERFIL, DTRH, ADSEF, RESEA, etc.?

Response: There are no APIs available for the system mentioned.

Who is the incumbent system developer or vendor currently maintaining PRIS?

Response: Softek, Inc.

Will there be a transition period from the incumbent contractor?

Response: There will be a transition period.

Should offerors include a transition in period in project timeline?

Response: Yes, the offerors may include the transition period in the timeline.

What is the anticipated funding ceiling for this enhancement effort?

Response: N/A

Should the PRIS 3.0 System be developed in English and Spanish?

Response: In both languages.

Are there existing AI/ML models or datasets currently in use within PRIS?

Response: No there are not any AI/ML models included in the PRIS

What is the preferred infrastructure or tooling for AI/ML (e.g., TensorFlow, Azure ML Studio)?

Response: AZURE

What reporting tools or platforms are currently in use (e.g., Power BI, Tableau)?

Response: Report generation is native to the application (PRIS).

Enhanced Visualizations and Reporting has a requirement that states- "Compliance Reporting: Generate required federal reports, including ETA 9169 and 9172." Are federal reporting requirements (e.g., ETA 9169, 9172) already codified into system logic?

Response: Data is uploaded to the WIPS platform, and if it meets the established validation rules, the afore mentioned reports are generated.

Are there any data sharing agreements or MOUs required with partner agencies?

Response: There are data-sharing agreements in place.

Are there specific APIs or integration protocols required for connecting PRIS with other systems like PERFIL, AIS, and CRIS?

Response: There are no protocols or APIs. They are integrated into our database.

What are the expectations around training formats (in-person, virtual, self-guided modules)?

Response: All alternatives suggested.

Will the existing TAA and Veterans program modules be redesigned from scratch or enhanced iteratively? (Sections 4 and 8e)

Response: Those modules will be iteratively enhanced.

How is the Mi Conexión Laboral portal currently hosted and managed? Are there mobile app versions in place? (Section 5c)

Response: There are no mobile versions. Softkec manages the portal, and it is hosted in Azure.

What is the preferred method for secure communications (e.g., in-portal messaging, email, SMS)? (Section 5c)

Response: All methods will be considered.

For SMS notifications, are there any pre-approved vendors or requirements for data privacy compliance? (Section 8b)

Response: Right now, we don't have text messages. You can present different alternatives.

Will electronic signature be accepted on forms that require signature?

Response: We are open to suggestions.

Does DEDC have a preferred Cloud Service Provider (AWS, Azure, GCP)?

Response: Azure

How are special program modules—such as those supporting RESEA, TAA, Veterans Services, and the ETPL—integrated with the core PRIS database and case management workflows?

Response: These modules are an integral part of PRIS.

Does PRIS get information (APIs or otherwise) from or send information to any external systems? If yes, what format is currently used (APIs, manual info entry)?

Response: Manual data entry.

Are offerors expected to provide additional pricing other than the table in section 7.2? Section 5.4 Proposal Submission references a separate "Cost Plan" submission. Please confirm how pricing should be submitted, specifically if we are only to submit the table in 7.2 or a separate pricing submission with additional detail.

Response: You can submit the table and additional information.

Scope of Work: The main objective stated is the enhancement of PRIS version 3. Is the expectation to modify and enhance the existing PRIS system or to develop a new system to replace and accommodate the new requirements? If a new system is to be developed, is it acceptable for it to be cloud-based? Improve version 3.

Response: Yes, it is acceptable that it is cloud-based.

Scope of Work: Is the technology required to improve the PRIS system already available in the Department? If the technology to improve the PRIS system is not currently available should the contractor include the cost in the proposal?

Response: Yes, the technology is available

Deliverables: What current platform is the existing PRIS system running on? Could we get a list and versions of main components such as operating systems, database, web servers, middleware, programming languages, and other applicable tools? Are these hosted locally or in the cloud? Where?

Response: As the Project is awarded, the necessary information for integration will be provided. The PRIS runs in. net.

Key Objectives: Several visualizations and reports are mentioned throughout the objectives; is there a preferred or in-place tool to develop these or should it be proposed as part of the response. For example, Power BI, Cognos, or other similar tools.

Response: They should provide it.

Artificial Intelligence (AI) Integration – Given that the current PRIS implementation does not yet incorporate artificial intelligence features, and considering the outlined AI-driven enhancements in Version 3, would the DDEC accept proposals involving the integration of external AI services or cloud-based microservices (e.g., via RESTful APIs)? Are there any constraints regarding the use of public cloud platforms such as AWS, Azure, or Google Cloud for this purpose?

Response: Yes, we would accept. We work on Azure.

Data Validation and Suggestions: Regarding the implementation of AI-based data validation and suggestion features, should the validation logic be based strictly on the rules and structures proposed by DOLETA (such as those in TEGL 23-19 and ETA 9172), or is there flexibility to incorporate enhanced or supplementary validation mechanisms beyond federal standards?

Response: Yes, and any requirement of the federal government.

Data Validation and Suggestions: Could you describe the magnitude of the task of implementing AI in terms of the number of fields and number of screens that need to be included in this task?

Response: The implementation of AI must be internal since the data handled by the application cannot be exposed.

Individual Employment Plan Development Tool: How is an Individual Employment Plan currently structured and documented in the PRIS system? What is DDEC's expectation regarding how an AI agent should generate or suggest individualized plans?

Response: To define and train such AI models, it is important to understand what attributes currently define an employment plan and whether historical or structured data is available for training purposes. It is already defined

Individual plan development tool: Could you please provide information that will allow our team to size the effort of this task?

Response: It is already defined

Participant Tracking: Could you please explain the expectations for AI use in this section in more detail?

Response: Now the AI is not implemented, we are waiting for suggestions.

Enhance Visualizations and Reporting: How many approximate visualizations and federal reports are required to be developed?

R*esponse: The required reports are already developed and subject to the applicant's regulations.*

Enhanced Visualizations and Reporting: In relation to the objective titled "Enhanced Visualizations and Reporting," is the expectation to refactor and improve an existing reporting module, or is the vendor allowed to propose a new data visualization and reporting framework, if it remains fully integrated with the PIRL-based data structure?

Response: Suggest according to your proposal

TAA: If this module were to be developed, depending on funding, is it an entirely new and separate module or does it entail modifying or enhancing an existing module.

Response: Modify and improve existing

TAA: What is the current workflow and how do you expect to improve it?

Response: Submit it to the proposal

TAA Enhanced Reporting: How many approximate detailed reports are required to be developed?

Response: Submit it in your proposal, and those required are on the current platform.

Participant Portal Expansion: What platform is used to host this portal – provider, web server, middleware, language, framework?

Response: The Platform is in the cloud through Azure services.

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Enhanced Client Interaction Features: Does mobile accessibility in this context refer to enhancing the website and its UI elements to improve visualization on mobile device browsers or to developing a mobile application.

Response: The Platform must be viewed in the browsers of the devices, and an exclusive mobile application is not required.

Digitalization: What's the approximate number of records or documents that need to be scanned and stored? What output format is acceptable for these digitized documents?

Response: The amount is undetermined, and the format must be PDF.

Digitalization: Are these documents going to be indexed also? Will they be used by the application? Yes
Process Restructuring: Regarding the objective of reviewing eligibility and service delivery processes, how many distinct stages currently make up the existing participant management workflow within PRIS?

Response: The amount will depend on the program in which the participant applies.

Process restructuring: Can the contractor examine the current ETPL portal, and the Department indicate what modifications are required?

Response: Yes

ETPL Module: What is meant by redesigning the historical data functionality? Is it just redesigning the way it's presented or are changes expected to the backend databases where this data is stored? If changes to the databases are required, what database engine and version are currently stored on? Is data migration of historical data required? If so, what's the approximate volume of data to be migrated?

Response: Redesign the ETPL portal to be more fluid and accurate, filtering information from duplicates, among others. The data is on the current Platform, so it does not have to be migrated.

Automated Document Generation: Does the current system or database include a predefined list of letters, reports, and other document templates used for participant communications, or is this process currently carried out in a semi-automated or fully manual manner? Are there an estimated number of documents the DDEC expects to automate under this objective?

Response: No.

Migrate Employer Outreach Reports: Approximately how many Employer Outreach Reports are currently in use and expected to be migrated under this section?

Response: None

Access to Existing Report Logic: For the migration of the Employer Outreach Reports and Agricultural Outreach Reports, will the selected vendor have access to the source code and report generation logic of the current implementations, or only to the functional requirements and report output samples?

Response: Yes

PERFIL Platform Integration: Does PERFIL currently provide services or other mechanisms to provide the data that is required to integrate with PRIS or is this expected to be developed from scratch between the PRIS (our) and PERFIL technical teams?

Response: It is not currently integrated. It is expected that the update can be worked on an implementation.

RESEA Program: How many approximate service history reports are required to be developed? Can examples of the required forms be provided?

Response: Already implemented

Veteran Program Enhancements: Does the migration from PowerApps to PRIS require data migration only, new module development, or both? How much data is expected to be migrated? Can examples of the reports to be migrated be provided?

Response: What is required is on the platform.

Wagner-Peyser Program Enhancements: How many reports are to be migrated and from which technology platform?

Response: Already implemented

Integration with ADSEF: Is the data needed for the requested dashboard and wage tracking functionality already stored on PRIS or is integration with an external system required to get this data? If external integration is required, does ADSEF currently provide services or other mechanisms to provide the data that is required to integrate with PRIS or is this expected to be developed from scratch between the PRIS (our) and ADSEF technical teams?

Response: ADSEF feeds the PRIS and the people who do this task have their users already defined. It's already designed and working. Suggestions for upgrading processes are accepted.

Project Timeline and Maintenance Plan: On page 16, the RFP indicates that the project must be completed within a maximum of two years. Additionally, Key Objective 10 describes the requirement for a two-year Maintenance and Service Plan. Can the DDEC clarify whether the two-year maintenance period is expected to begin *after* PRIS Version 3 goes live, or whether it must be included within the initial two-year development window?

Response: BUG and/or scheduling issues will need to be fixed in implementation. what is contemplated as maintenance are improvements to the program.

Maintenance and service plan: What are the thresholds, in terms of time, that the Department expects the contractor to comply with?

Response: Since the Project must be completed in two years, the time frame must be submitted in the proposal with real expectations of compliance.

System security and compliance: Is the Department going to adhere to PRITS' standards for security compliance?

Response: 100%

System Security and Compliance: Does enabling API integrations for third-party tools mean being able to develop or provide this functionality when required or are there specific well-known services or APIs that must be developed? If there are known services to be developed, how many and what are they?

Response: No APY currently working.

Deliverables: The estimated timeline requested has Phase I for Analysis & Design, which includes requirements definition, design of the system architecture and selection of the technologies to implement the design. Does this imply that these items are expected to be worked on and completed after the RFP is awarded and work commences, and need not be part of the RFP response?

Response: They do not have any, but the term in which the project is expected to be completed should be taken into consideration to contemplate it in the proposal.

Authentication and Identity Management – What identity and access management mechanism is currently in place for the PRIS platform? Does the system support integration with enterprise-level authentication protocols, such as SAML 2.0, OAuth 2.0, or Active Directory Federation Services (ADFS) for Single Sign-On (SSO)?

Response: Currently, users are created on the Platform with the roles and security layers that correspond to the tasks.

Deliverables, Pages 13–14 (This section outlines expected integrations with agencies such as DTRH, the Department of Education, ADSEF, and other WIOA partners.) Which agencies will have access to the system and what level of data integration is expected with each?

Response: Agencies that require access must request it and users are created on the platform with their respective roles and accesses.

Deliverables, Pages 12–13 (While specific volumes are not provided, this section discusses the functional scope of data migration and integration.)

Response: It is understood that migration will not be required.

What is the current volume of data and documents that need to be migrated to the new system?

Background of WIOA Funding, Pages 7–10 (Details of the WIOA Title I–IV programs and agencies involved, including the funding structure and core/required partners.) Could you specify the federal funds that will be used for this project? Which agencies or programs will the functional scope of the PRIS v3 system be targeted toward?

Response: Funds allocated to WIOA Title I and Title IV.

Deliverables, Page 14 (Specifically mentions automated generation of reports, letters, and forms as part of the system's integration with DTRH and other modules.) Is functionality required for the automated generation of letters, notifications, and certificates for participants?

Response: No

Deliverables, Page 14 (The "Mi Conexión Laboral" portal includes secure messaging and participant self-service, but identity validation details are not specified.) What will be the identity validation method for participant access to the portal? (e.g., SS, double authentication)

Response: The participant creates a user that gives them access to the portal features

Deliverables, Pages 12–13 (States that the system must comply with PIRL validation rules and ensure accurate federal reporting through quality control mechanisms.) Is the PRIS v3 system expected to incorporate a quality control or record validation component before submission to federal reporting?

Response: It has already been established by the federal government

How many internal users will have access to PRIS version 3?

Response: All the necessary

How many external users from other agencies will have access to PRIS version 3?

Response: External users request access, and it is granted as requested

How many external public users will have access to PRIS version 3?

Response: External users request access, and it is granted as requested

Will the historic records and cases in process need to be migrated to PRIS version 3?

Response: It does not require migration as it is an upgrade to the platform

After PRIS version 3 is completed and in use, do you expect formal support to the system, and for how long?

Response: Cannot be determined at this time

How would you like the economic proposal to be presented?

Response: As described in the RFP

Is the contractor expected to design and or provide any part (or all) of the network infrastructure where the application is going to be developed and to reside in the production stage?

Response: NO

Do you currently have or require Disaster Recovery capabilities.

Response: We have since it runs on Azure and has data recovery.

Will the system be hosted on the DDEC infrastructure? Is it cloud-based or on-premises?

Response: The system is hosted in the cloud.

For SMS or messaging services, should costs be included in the cost proposal?

Response: They must include them in the costs of the cost proposal.

Can the use of AI be proposed in several of the solution's processes? Are there any limitations to the use of AI?

Response: Limitations will depend on the type of data (e.g. sensitive data)

Is there an interest in integrating PRIS v3 with other agencies?

Response: For the co-enrollment of participants, databases will be communicated for participant tracking.

Can the system PRIS v2 architecture diagrams be shared?

Response: Yes, the diagrams can be shared.

What is the current technical stack (programming languages, frameworks, infrastructure, database systems) used in PRIS Version 2?

Response: .NET

Are there any hard deadlines tied to federal reporting cycles or grant milestones?

Response: No

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Who is the incumbent system developer or vendor currently maintaining PRIS?

Response: Softek, Inc.

Will there be a transition period from the incumbent contractor?

Response: There will be a transition period.

Should offerors include a transition in period in project timeline?

Response: Yes, the offerors may include the transition period in the timeline.

What is the anticipated funding ceiling for this enhancement effort?

Response: N/A

Should the PRIS 3.0 System be developed in English and Spanish?

Response: In both languages.

Are there existing AI/ML models or datasets currently in use within PRIS?

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Response: No there are not any AI/ML models included in the PRIS

What is the preferred infrastructure or tooling for AI/ML (e.g., TensorFlow, Azure ML Studio)?

Response: AZURE

What reporting tools or platforms are currently in use (e.g., Power BI, Tableau)?

Response: Report generation is native to the application (PRIS).

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What are the expectations around training formats (in-person, virtual, self-guided modules)?

Response: All alternatives suggested.

Will the existing TAA and Veterans program modules be redesigned from scratch or enhanced iteratively? (Sections 4 and 8e)

Response: Those modules will be iteratively enhanced.

How is the Mi Conexión Laboral portal currently hosted and managed? Are there mobile app versions in place? (Section 5c)

Response: There are no mobile versions. Softek manages the portal, and it is hosted in Azure.

What is the preferred method for secure communications (e.g., in-portal messaging, email, SMS)? (Section 5c)

Response: All methods will be considered.

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For SMS notifications, are there any pre-approved vendors or requirements for data privacy compliance? (Section 8b)

Response: Right now, we don't have text messages. You can present different alternatives.

Will electronic signature be accepted on forms that require signature?

Response: We are open to suggestions.

Does DEDC have a preferred Cloud Service Provider (AWS, Azure, GCP)?

Response: Azure

How are special program modules—such as those supporting RESEA, TAA, Veterans Services, and the ETPL—integrated with the core PRIS database and case management workflows?

Response: These modules are an integral part of PRIS.

Does PRIS get information (APIs or otherwise) from or send information to any external systems? If yes, what format is currently used (APIs, manual info entry)?

Response: Manual data entry.

Are offerors expected to provide additional pricing other than the table in section 7.2? Section 5.4 Proposal Submission references a separate "Cost Plan" submission. Please confirm how pricing should be submitted, specifically if we are only to submit the table in 7.2 or a separate pricing submission with additional detail.

Response: You can submit the table and additional information.

On Page 5 - Definitions / Acronyms - The entry for PRIS appears to have been cut off mid-sentence. Please provide the full description for the PRIS Entry.

Response: Participant Record Information System

The scope of the RFP contains several high-level requirements and not granular level details, if DDEC is requiring the Proposal to be a fix priced bid then Vendors are likely to increase their price to account for the level of unknowns that are currently undefined within the procurement documents. Would DDEC consider alternative pricing proposals for the currently defined set of RFP requirements? (Example: T&M, Fixed Price Team as a Service etc.)

Response: Alternative pricing options may be considered.

The RFP represents 4 Phases for the Timeline (Analysis& Design, Development, Testing, Implementation) - Is the intention to follow a waterfall approach for the entire set of functionalities listed in the RFP or can a more Agile approach be utilized delivering each piece of the new functionality as it is completed?

Response: A more agile approach may be considered.

Please describe the Tech Stack for the PRIS System including Development Languages involved - Frontend, Backend, Database, Infrastructure (Hosting) and any architectural API Styles currently utilized. Please itemize the 3rd party products (including product versions), custom developed solutions, and tools that make up the PRIS system. This information will also assist in determining if software product upgrades are required to find the solution to support the requirements.   Does the PRIS System support only English language or are the screens/forms also available in Spanish to the Users?

Response: The PRIS system supports both English and Spanish. and it is in a .NET base

Do you have any architectural diagrams (Server architecture, Database Structure, Existing Integrations) for the PRIS solution that can be provided?

Response: Once the proposal has been awarded these specifications will be provided.

What reporting tools are currently utilized by DDEC? Are these the required reporting tools for all new reports generated as part of this RFP or can other reporting tools be considered?

Response: Multiple reporting formats exist. Some reports follow federal government-mandated structures, while others are customized to user needs.

Approximately how many data fields will require real time data validation? Is all the data required for the validations present in the PRIS database or will data validations need to occur using APIs to systems/data outside of PRIS?

Response: All fields in PRIS require validation, and all necessary data is present. These validations do not depend on external APIs.

Is there a Rules based engine already implemented as part of PRIS? Approximately how many different types of outcomes need to be supported by the system, (for example the sending of reminders, adjusting employment plans)? For each of the outcomes are the appropriate tools in place to support the outcome (for example a messaging service to send emails / SMS message for the reminders)? What additional services/tools will be required to meet all of the outcomes of these requirements?

Response: The system includes an internal engine, but it does not send messages or emails. Notifications are managed within the platform. Future versions are expected to include this functionality.

Are any AI services currently in use for the PRIS system? Is there any LLM (Large Language Model) / Machine Learning in use? What are the data volumes for the key PRIS data attributes? (For example, how many participants, plans, interests, goals are currently loaded into the system)

Response: The PRIS system does not currently use artificial intelligence. The data volume varies.

Please provide a list or links to the federal guidelines that must be supported. Are there any external APIs already available to perform any of these validations? Will there be any API integration required with the DOL to meet this requirement?

Response: DOLETA links should be consulted. There are no external APIs.

What is meant by the term 'Sections' in this requirement? Is the requirement to introduce 'helper' information to the User on the purpose of a particular field they are about to complete or is the requirement to validate the data entered by the User and provide clear error messaging? Will there be any API integration required with the DOL?

Response: Data validation is implemented to protect data integrity.

Approximately, how many new data visualizations need to be created and how many distinct data points will be present on each report/visualization?

Response: Requirements from the U.S. Department of Labor (DOL) change frequently.

We understand that there are currently no TAA participants but to price the work we need to get more information. How many workflows require modification? What improvements are required to each workflow?

Response: Due to ongoing changes at the federal level, the future of the TAA Program is uncertain. The current module must remain operational and ready for updates as needed.

Approximately, how many new reports need to be created and how many distinct data points will be present on each report? Is all the data available in the PRIS database or will data need to be retrieved from external systems? If so, do the necessary APIs already exist?

Response: All data must be accessible in case reporting is required. Reports may be necessary depending on federal regulatory changes.

What are the additional services and where are they documented? Will these consist of new Forms? Are there specifications of the data requirements for each form that can be provided?

Response: The participant portal is designed to support remote services and communication between participants and case managers. It should be scalable, and vendors may suggest improvements.

What mechanisms will be supported for Users to provide feedback? Would this be an online form/survey that the User would complete and submit through the PRIS website?

Response: The online portal must allow participants to provide feedback on their experience with CGU services and staff.

Is the requirement to fully support the PRIS application on Mobile Devices? If the scope is less than full support, please clarify.

Response: The platform must be viewable both on desktop and mobile devices.

Is there a Document Management System already in use at the DDC? If so, please provide details.

Response: A document management system is not currently in place. PRIS allows document uploads.

Would the review of the eligibility/service received be conducted within the PRIS system? Can you provide the specifications / standards for the eligibility and services to support the review?

Response: The eligibility is determined according to the participants (adult, dislocated worker and Youth) see WIOA Law.

Does the requirement refer to a redesign of the ETPL module within the PRIS Application? Please provide a list of the features that require redesign and a description of each item.

Response: The ETPL portal must be redesigned to improve usability and precision, including filters to detect duplicate data and other enhancements.

How are these documents manually generated today? Where is the integration with DTRH for this requirement? Are these materials generated based on data/triggers coming from DTRH or PRIS? Approximately how many different types of letters, reports and other documents need to be generated?

Response: A proposed solution for document management is requested.

Where is the integration with DTRH for this requirement? Are these SMS messages generated based on data/triggers coming from DTRH or PRIS?

Response: This functionality is not available on PRIS 2.0

Does PERFIL already have APIs to share Client Service History? Is the scope of this requirement just PRIS modifications? If modifications are required to PERFIL is there a process already in place for these enhancements to be communicated and implemented?

For the requirement involving clients hired by employers, is this purely a report from a PERFIL data extract or does the data need to be stored/maintained in PRIS?

Response: The Department of Labor and Human Resources (DTRH) is an active user of the portal. Reports and materials are generated based on the data entered in PRIS. The number of reports varies based on demand.

For the 7 new RESEA forms are there existing layouts with the data points for each form that can be provided?

Response: Once the proposal has been awarded these specifications will be provided.

Is the PowerApps solution owned by DTRH? How many screens, with how many fields are in the existing system? Approximately how many database tables are used to store the data?
For scoping purposes roughly how, many fields are represented on each report. Are sample reports available? What tool is currently used to generate each report?

Response: This functionality is already in PRIS.

Is the data for all the reports available in the PRIS database or will the data need to be retrieved from the Wagner-Peyser system?

Response: This functionality is already in PRIS.

For scoping purposes roughly how many reports are required, how many fields are represented on each report? Can sample reports be provided?   DTRH uses PRIS. SMS messages are generated based on PRIS data. Is the data for all the dashboard & reports available in the PRIS database or will the data need to be retrieved from the ADSEF system? Wage Tracking - Will the outcome be a set of reports or will the wage tracking data need to be added into PRIS and maintained in PRIS?

Response: All necessary data is included in the PRIS system.

What are the Compliance components for the Maintenance?

Response: Bugs and programming errors should not be covered under maintenance; they must be resolved separately. Maintenance should include system improvements only.

Does DDEC have a Training Environment available to conduct the case manager and admin training activities? Will the Training Sessions be conducted in English or Spanish? Are there existing Training materials that will need to be updated to include the new Functionality? Will the training session be Train-the-trainer?

Response: A testing environment is available. On-site training is also provided in both English and Spanish. Training materials must be updated to reflect new functionalities.

What are the helpdesk support hours required for PRIS (e.g. 24/7, 12/5)? Would this be multi-language Support (English/Spanish)? For the User Guides will these be required in both English & Spanish?

Response: Support is required 12 hours per day, five days per week.

Will the system be hosted on the DDEC infrastructure? Is it cloud-based or on-premises?

Response: The system is hosted in the cloud.

For SMS or messaging services, should costs be included in the cost proposal?

Response: They must include them in the costs of the cost proposal.

Can the use of AI be proposed in several of the solution's processes? Are there any limitations to the use of AI?

Response: Limitations will depend on the type of data (e.g. sensitive data)

Is there any interest in integrating PRIS v3 with other agencies?

Response: For the co-enrollment of participants, databases will be communicated for participant tracking.

Can the system PRIS v2 architecture diagrams be shared?

Response: Yes, the diagrams can be shared.

Will vendors receive access to PRIS Version 2's source code, database schema, API documentation, and technical specifications to support migration planning and system enhancement?

Response: Yes, we will provide vendors with access to PRIS Version 2's source code, database schema,

API documentation, and technical specifications to facilitate seamless migration planning and system enhancement.

Response: We understand the importance of a smooth transition and are committed to providing the necessary resources to ensure project success.

Are there specific requirements or preferences for data hosting location (Puerto Rico vs. the continental United States) and cloud service providers for PRIS Version 3?

Response: *The hosting location is within Azure services contracted by the DEDC.*

For the mobile accessibility requirement, is a responsive web interface sufficient, or does DDEC expect native mobile application development?

Response: *The web interface will be sufficient.*

What existing datasets, participant records, business rules, or training data will be available to vendors for developing the AI-powered Individual Employment Plan generation and predictive analytics features described in Section 3.1?

Response: *Everything will depend on the AI model to be used when submitting the proposal. The proposal should specify the required data.*

Who will retain ownership and intellectual property rights to machine learning models, algorithms, and AI components developed under this contract?

Response: *The Department of Economic Development and Commerce (DEDC)*

Will DDEC provide technical specifications, API documentation, or sandbox environments to facilitate integrations with PERFIL, SWIS, WIPS, and other partner agency systems?

Response: *Yes, the DEDC will provide the technical specifications and the required documentation.*

For WIOA compliance reporting, should PRIS generate standard export files (ETA-9172 format) for manual WIPS upload, or does DDEC prefer direct API integration with WIPS if available?

Response: *Files are uploaded to the WIPS platform, and after passing the WIPS validation rules, the required quarterly and annual reports are generated.*

Should the system support single sign-on (SSO) capabilities across participating agencies? If so, are there preferred authentication protocols?

Response: *All those related to the application will have a user account with their respective security layers.*

Will PRIS Version 2 remain operational during the transition period? Should vendors plan for dual-system support, data synchronization, or a complete cutover approach?

Response: *Yes, PRIS Version 2 will remain operational during the transition period.*

Does DDEC prefer a phased implementation approach (by region, module, or user group) or a full statewide deployment for PRIS Version 3?

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Response: *The implementation should be statewide in development phases.*

What is the expected approach for migrating historical data from PRIS Version 2 to the enhanced system?

Response: *The data resides within the application, and since this is an upgrade, migration is not required.*

Will DDEC designate technical liaisons or product owners from each core partner agency (DTRH, Department of Education, Vocational Rehabilitation Administration, ADSEF, etc.) to facilitate requirements validation and integration testing throughout the project?

Response: *Yes, the DEDC will designate technical liaisons with each partner agency.*

For the training requirements in Section 3.1, does DDEC expect comprehensive end-user training across all 15 Local Workforce Development Areas, or would a train-the-trainer model be acceptable?

Response: *DEDC expects comprehensive training for all users in the 15 Local Areas and statewide users.*

(Q&A)