



DEPARTAMENTO DE

SEGURIDAD PÚBLICA

GOBIERNO DE PUERTO RICO

May, 21 2025

Arthur J. Garffer
Secretary
Department of Public Safety

Lcda. Lindjoandiris Valentín Rodríguez, MA
Interim Director
Office of Transformation and Project Management

AUTHORIZATION FOR THE PUBLICATION OF "REQUEST FOR PROPOSAL" FOR THE PROCUREMENT OF PROFESSIONAL TECHNOLOGICAL SERVICES – SERVER MAINTENANCE

The Puerto Rico Bureau for Emergency Management and Disaster Administration (hereinafter, NMEAD) respectfully requests authorization for the publication of a Request for Proposal for professional translation services from English to Spanish and Spanish to English, intended for instructors and participants in training sessions, seminars, and workshops.

Proactive and consistent server maintenance is crucial for ensuring the stability, security, and optimal performance of our critical IT infrastructure. Neglecting this vital area can lead to significant disruptions, data loss, and increased vulnerability to cyber threats, ultimately impacting our operational efficiency and financial stability.

Engaging specialized professionals will provide us with:

- **Expertise:** Access to experienced technicians with in-depth knowledge of server hardware, software, and best practices.
- **Proactive Monitoring:** Continuous monitoring to identify and address potential issues before they escalate into costly downtime.
- **Security Enhancements:** Implementation of robust security measures to protect sensitive data and prevent breaches.

- **Efficiency Optimization:** Regular maintenance and updates to ensure optimal server performance and resource utilization.
- **Reduced Downtime:** Minimization of potential outages through preventative measures and rapid response in case of issues.

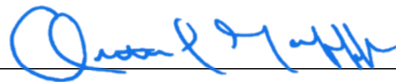
The cost of professional server maintenance is a strategic investment that will significantly mitigate the far greater risks and expenses associated with server failure, data loss, and security incidents. We believe that partnering with qualified technology professionals is essential for maintaining a reliable and secure IT environment that supports our business objectives.

Considering the requirements outlined by NMEAD and in accordance with Administrative Order DSP-2024-003, titled 'Administrative Order to Regulate the Proposal Submission Process before the Department of Public Safety,' we respectfully submit the following Request for Proposal for your review and approval

DSP-NMEAD-RFP-2025-003 – Procurement Of Professional Technological Services – Server Maintenance

☒ APPROVED

☐ DENIED



Arthur J. Garffer
Secretary
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