

Notifying the Public of Rights under Title VI

The Puerto Rico Metropolitan Bus Authority posts Title VI notices on our agency's website, in public areas of our agency, in our board room, and on our buses and/or paratransit vehicles.

The Puerto Rico Metropolitan Bus Authority operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color, or national origin by The Puerto Rico Metropolitan Bus Authority, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form to: Oficina de Servicio al Ciudadano PO Box 195349 San Juan, Puerto Rico, 00919-5349 or you can file a complaint directly to the Office of Civil Rights , Attention to Title VI Program Coordinador, East Building, 5th floor – TCR 1200 New Jersey Ave., SE, Washington, DC 20590.

If you request additional information on the Title VI program:

servicioalciudadano@ama.pr.gov