

RULES, REGULATIONS, AND
SCHEDULE OF RATES AND CHARGES
APPLICABLE TO END USER

LOCAL EXCHANGE TELECOMMUNICATIONS
SERVICES

FURNISHED BY
METROPOLITAN TELECOMMUNICATIONS OF
PUERTO RICO, INC.
WITHIN THE COMMONWEALTH OF PUERTO RICO

CHECK SHEET

Sheet	Revision	Sheet	Revision	Sheet	Revision	Sheet	Revision	Sheet	Revision
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19	Original	56	Original	91	Original	127	Original	163	Original
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22	Original	59	2 nd Revised*	94	Original	130	Original	166	Original
23	Original	60	2 nd Revised*	95	Original	131	Original	167	Original
24	Original	61	Original	96	Original	132	Original	168	Original
25	Original	62	Original	97	Original	133	Original	169	Original
26	Original	63	Original	98	Original	134	Original	170	Original
27	Original	64	Original	99	Original	135	Original	171	Original
28	Original	65	Original	100	Original	136	Original	172	Original
29	Original	66	Original	101	Original	137	Original	173	Original
30	Original	67	Original	102	Original	138	Original	174	Original
31	Original	68	1 st Revised	103	Original	139	2 nd Revised*	175	Original
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34	Original	71	2 nd Revised*	106	Original	142	Original	178	Original
35	Original			107	Original	143	Original	179	Original
36	Original							180	Original

EXPLANATION OF SYMBOLS

- | | | |
|-----|---|-----|
| (I) | Indicates increase. | (T) |
| (C) | Indicates change in rate or regulation. | |
| (D) | Indicates discontinued rate or regulation. | (T) |
| (M) | Indicates text relocated without change. | |
| (N) | Indicates new rate or regulation. | |
| (R) | Indicates reduction. | |
| (S) | Indicates reissued matter. | |
| (T) | Indicates addition, correction or change in text but no change in rate or regulation. | |

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**LEGAL BASIS, DUTIES AND RESPONSIBILITIES OF
THE COMPANY**

(A) Legal Basis

Metropolitan Telecommunications of Puerto Rico, Inc. (the Company) will provide its services as per terms and dispositions of the 1996 Telecommunications Law of Puerto Rico (Law 213 of 1996), as amended, and Dispositions authorized by any regulatory agency with jurisdiction. Also, all applicable current laws will apply, as well as any opinion, resolution or final order issued by the administrative or judicial competent authority.

(B) Limits of Liability

The Company shall not be liable for any consequential, punitive, or other damages due to interruptions of, defects in, or other problems with products or services rendered under these tariffs. The maximum obligation of the Company as a result of an interruption of, defect in, or other problems with services rendered under these tariffs shall be the cancellation of the applicable charges for the applicable service or product under these tariffs for the time period during which the interruption, defect, or problem occurred. The cancellation shall be in the proportion to which the interruption, defect, or problem reduced the efficacy of the product or service during the relevant time period.

(C) Acts or Omissions

The Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.

(D) Damages to Customer Premises

The Company is not liable for damages to the customer premises resulting from the furnishing of service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

(E) Indemnification of the Company

(1) By the End User

The Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:

**LEGAL BASIS, DUTIES AND RESPONSIBILITIES OF
THE COMPANY (Cont.)**

(E) Indemnification of the Company

(1) By the End User

- (a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
- (b) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end users or customer or;
- (c) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.

(2) By the Customer

The Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this tariff, involving:

- (a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications;
- (b) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or customer or;
- (c) All other claims arising out of any act or omission of the customer in the course of using services provided pursuant to this tariff.

(F) Explosive Atmosphere

The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.

(G) Circumstances Beyond the Company's Control

The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal

**LEGAL BASIS, DUTIES AND RESPONSIBILITIES OF
THE COMPANY (Cont.)**

(G) Circumstances Beyond the Company's Control (Cont.)

actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in this tariff.

GENERAL PROVISIONS
SECTION 1 - TERRITORY SERVED BY THE COMPANY

The Company shall provide local and toll service in Puerto Rico, as well as all services included and specified in this Tariff Structure

GENERAL PROVISIONS (Cont.)
SECTION 2 - DEFINITIONS (Cont.)

1. Applicant

The person that requests service from the Company.

2. Assignment of Service Contact

The Assignment of a customer's complete service, including the telephone number, from one party to another with no change in type of location of the equipment or wiring and including the responsibility for payment of outstanding charges against the service.

3. Authority

Authority shall mean Puerto Rico Telephone Authority.

4. Base Rate

Rate Schedule for any form of exchange service, exclusive of kilometer charges and additional equipment charges, applicable within a specified section of a central office district known as the Base Rate Area.

5. Base Rate Area

That specified portion of the exchange area surrounding and including the central office (or offices, or exchange rate center) comprising substantially the built-up areas, within which schedule rates for local service apply without exchange line kilometer charges or without special rates in lieu of kilometer.

6. Business Main Line

Individual C.O. Line for business customer terminated in a Multi-line Telephone, Key Telephone Equipment, Intercommunicating System or any other similar arrangement. The customer will usually have access to more than one Business Main Line at the same location. Group Hunting could be provided as an optional feature. The customer shall rent from the company the number of business main lines required to insure that no more than 1% of the total calls offered during the busy hour on the average day, receive busy tone indication.

7. Business Main Station

Individual C.O. Line for business customer terminated in a primary station.

8. Central Office

A Central Office is an operating unit by means of which telephone communication is established between the stations located within a specific area, and between such stations and other central offices.

9. Central Office Area

Base rate area and rural area served by a given central office.

GENERAL PROVISIONS (Cont.)
SECTION 2 - DEFINITIONS (Cont.)

10. Central Office Line

A circuit directly connecting an individual, main station, and a private branch exchange switchboard or an intercommunication system with a central office.

11. Centrex C.O. Service (Company)

PBX service consisting of control equipment and switching equipment located on Telephone Company premises.

12. Change

Substitution of a different type of telephone equipment or rearrangement of equipment , which does not involve moving the instrument to another location.

13. Coin-box Service

Telephone service furnished from stations equipped with a device controlled from the central office for collecting coins in payment of telephone service.

14. Company

The term Company shall mean the Company.

15. Continuous Property

A property owned or leased by a customer where all portions may be served without crossing a public thoroughfare or the property of another. The property of a customer, when divided by a public thoroughfare, is considered to be continuous provided the customer furnishes at his expense a pedestrian overhead passageway suitable for telephone circuits between the portions of the property separated by the public thoroughfare.

16. Custom Calling Service

Service enabling the customer to perform specialized functions by operating the dial or switch-hook of his telephone.

17. Customer

See definition number 69.

18. Date of Delivery

The date upon which a bill or notice is mailed or delivered to the customer.

19. Dial Telephone Service

Service by means of a telephone system in which the central office equipment is of the automatic or machine-switching type and in which the customer station is equipped with a dial for use in originating calls without the intervention of a company operator.

GENERAL PROVISIONS (Cont.)
SECTION 2 - DEFINITIONS (Cont.)

20. Directory Listing

Information in the telephone directory whereby telephone users may ascertain the telephone number of a customer station.

21. Disconnect or Service Denial Notice

Written notice addressed to a customer or an applicant indicating the intention of the Company to disconnect or deny service.

22. Equipment

The telephone instruments used in providing telephone service.

23. Exchange

Denotes a unit established by the Company for communication service in a specific geographic area, called the exchange area, which usually embraces a city, town or village and a designated surrounding or adjacent area. It consists of one or more central offices together with the associated plant used in providing communication service to the general public within that area.

24. Exchange Area

Denotes the territory served by or purported to be served by an exchange.

25. Exchange Message

A telephone call between exchange stations in the same local service area.

26. Exchange Service

Telephone service furnished between customer stations within an exchange area or local.

27. Extension Station

A secondary station connected to a primary station directly or by means of a switching device excluding private branch exchange or intercommunication system stations.

28. Flat Rate Service

Exchange service furnished at fixed period charge.

29. Foreign Attachment

Equipment or other device, attached or connected to Company equipment, not owned or not authorized by the Company for use with the telephone service provided.

30. Foreign Exchange Service

Telephone exchange service furnished to a customer through a central office other than the one regularly serving the area in which the customer is located.

GENERAL PROVISIONS (Cont.)
SECTION 2 - DEFINITIONS (Cont.)

31. Individual Line Service

Exchange service furnished by means of a central office line or circuit assigned for use by one main station only.

32. Installation Charge

An initial, non-recurring charge, made under certain conditions to cover all or a portion of the cost of installing telephone equipment and associated wiring, not including the wiring of a conduit section. The payment of an installation charge gives the customer no ownership, wholly or in part, to the property installed.

33. Interception

Service information given to the calling party to indicate the condition of the called party.

34. Intercommunication System

An equipment arrangement consisting of two or more telephone stations and one or more exchange lines, each station being equipped with a switching device by which it may be connected with any other station in its own system or with the central office.

35. Interconnection

Connection of customer owned and maintained equipment to the facilities of the Company.

36. Key Telephone Service

Exchange service furnished by means of assembling one or more individual or Private Branch Exchange station lines, including at least one key telephone set, and associated apparatus arranged for various combinations of cutoff, holding, intercommunicating, signal, pickup and generation within the capacity of the equipment. All stations in the assembly are multi-line telephone stations.

37. Key Telephone Sets

Telephone instruments with keys in the base used, alone or in combination, to provide service.

38. Kilometer Charge

The additional charges for exchange telephone service based upon distance measurements for service furnished outside the base rate area, or outside the premises of the primary station, or in connection with foreign exchange service.

39. Line Extension

A pole line or buried wire extension, in addition to existing facilities, required for the establishment of telephone service.

GENERAL PROVISIONS (Cont.)
SECTION 2 - DEFINITIONS (Cont.)

40. Local Service Area

That area through which a customer, at a given rate, obtains telephone service without the payment of a toll charge. A local service area may consist of one or more central offices.

41. Locality Rate Area

An urbanized area developed at a location separated from the Base Rate Area.

42. Main Station

A station directly connected to a central office by an individual circuit (excluding extension stations), or the station directly connected to a Private Branch Exchange switchboard.

45. Minimum Service Period

Minimum period of time required for an equipment or facilities to remain in service.

46. Move Charge

A charge made for the transfer of telephone service or equipment from one location to another in the same premises made at the customer's request when there is no interruption of the service other than the one incident where the work is involved.

47. Multiple Registration

The measurement of all or part of local messages in terms of message units through the operation of a register, one or more times on a single message, depending on the connection and destination of the call.

48. Non-recurring Charges

One time charges applicable when service is furnished to a new customer or additional services to an existing customer.

49. Outside Extension Stations

A secondary telephone station connected to a primary station directly, or by means of a switching device, but located in a different premise. Also known as exterior extension station.

50. Outside Move Charge

A charge made for the transfer of telephone service or equipment from one location to another, not on the same premises, made at the customer request.

51. Reserved for Future Use.

52. Reserved for Future Use.

GENERAL PROVISIONS (Cont.)
SECTION 2 - DEFINITIONS (Cont.)

53. Permanent Disconnection

Discontinuance of a customer service in which the facilities used in the service are made available for use by the Company.

54. Premises

Any room of a building where all of the room or a portion thereof is occupied by the customer's personnel. Any two or more adjoining rooms located on the same floor of a building provided all rooms or portion of each of the rooms are occupied personally by the customer or the customer's personnel. Any rooms on two or more successive or adjoining stories of a building when all of the rooms or portion of each of them are occupied personally by the customer or the customer's personnel. That portion of an individual house or building entirely occupied by one family, or one flat or apartment occupied by one family. Private garages and caretaker's quarters and other locations such as private laundries, patios, garden houses and private swimming pools, which are a part of the customer's domestic establishment and used in connection with an individual residence are considered as part of the premises of that residence if located on the same continuous property and not separated from the residence by a public thoroughfare.

55. Private Branch Exchange Service

Exchange service furnished and installed in the customer's premises with local stations that intercommunicate, and with local communication to the general telephone system by means of trunks to the central office.

56. Private Branch Exchange Trunks

A central office line connected to a private branch exchange switchboard.

57. Private Intercommunication System

An intercommunication system installed for connections, on the premises only, and without connection to the Company's central office.

58. This space is reserved for future use.

59. Private Line

A service furnished for the customer's sole use by means of a line to which two or more telephone stations are permanently connected and which shall not be connected for exchange service.

60. Public Announcement Service

Service contracted by the customer to offer information to the general public.

GENERAL PROVISIONS (Cont.)
SECTION 2 - DEFINITIONS (Cont.)

61. Public Telephone Service

Service furnished by the Company for non-customers, nonlisted stations installed for the convenience of the public at locations chosen or accepted by the Company, both in the base rate or rural areas.

62. Reconnection

The reconnection of service when it has been temporarily disconnected.

63. Residence Main Line

Individual C.O. Line for residence customer terminated in a Multi-line Telephone, Key Telephone Equipment, Intercommunicating System or any other similar arrangement. The customer will usually have access to more than one residence main line at the same location. Group Hunting could be provided as an optional feature.

64. Residence Main Station

Individual C. O. Line for residence customers terminated in a primary station.

65. Rural Area

The portion of an exchange area located outside the base rate area.

66. Rural Service

Individual service furnished in the rural area.

67. Service Connection Charge

A charge intended to cover in part certain operating expenses incident to the establishment of telephone service and the connection of the service to the telephone system.

68. Special Reverse Charge Service

A Special Number is assigned to the customer for listing in the white or yellow pages of the telephone directories under the sections corresponding to distant cities. Callers in the distant cities ask the toll operator for the Special Number and the connection is established. Toll charges are billed to the Special Number customer.

69. Subscriber, User or Customer

Any individual, public agency, partnership, corporation, or other organization operating as a single business entity in whose name service is furnished as evidenced by the application and/or contract for that service, or in the absence of a signed document, by the receipt and payment of bills regularly issued in his name.

GENERAL PROVISIONS (Cont.)
SECTION 2 - DEFINITIONS (Cont.)

70. Tariff Schedules

The entire body of effective rates, tolls, rentals, charges, classifications, rules, and regulations, as set forth herein.

71. Telephone Answering Switchboard

Telephone answering switchboard is a single non-multiple cord type switchboard designed to serve as an intercept type secretarial board at a telephone answering service bureau.

72. Temporary Disconnect

A temporary disconnection of service without complete termination of the service, in which the facilities and telephone number are held available for resumption of service.

73. Tie Line

A circuit connecting two Private Branch Exchange Systems for the purpose of interconnecting the stations of one with those of the other without the use of trunks to the Company's central office.

74. Toll Message

A message between stations in different local service areas in Puerto Rico (also referred to as a long distance message). Toll messages may be classified as follows:

a) Station to Station Toll Message

A toll message in which the calling party either dials the desired number or informs the operator his desire to communicate with a specified telephone number only or the designation of a specified toll point.

b) Person to Person Toll Message

A toll message for which the calling party expresses the desire for communication with a specific person, a particular station, a department, or office to be reached through a private branch exchange at a specified toll point. A toll message in which the calling party expresses the desire for communicating only with a specific person or persons, at a specified time and at a specified toll point (appointment call). This message is classified as person to person. A toll message in which the calling party expresses the desire for communicating only with a specific person or persons at a specified toll point which can only be made by messenger service. This case is classified as person to person and, in addition to the charges for the message, a charge is made for the exact amount expended, if any, for messenger service.

c) Collect Calls

Charges (including messenger charges) for all type of toll messages may, upon request, be reversed; that is, charged against the called telephone, provided that the charges are accepted by the called party.

GENERAL PROVISIONS (Cont.)
SECTION 3 - APPLICATION FOR SERVICE

3.1 Application for Service

3.1.1 The Company may require the signature of each service application form provided by the Company giving the necessary information to establish service in accordance with the rates, charges, rules and regulations in force.

3.1.2 The application is non-transferable. Telephone answering switchboard is a single non-multiple cord type switchboard designed to serve as an intercept type secretarial board at a telephone answering service bureau.

3.2 Deposit

3.2.1 The Company may require a deposit with the filing of each application, whose amount is established in the rate schedule corresponding to the requested service. The deposit shall be non-transferable and it shall accrue the interest as determined in General Provisions, Section 12, Deposits.

3.3 Rendering of Service

3.3.1 After service has been duly applied for, the Company shall endeavor to render it within a reasonable period of time. In the event that the Company lacks the facilities or for other reasons deems the rendering of service impossible, it shall keep the application and the applicant may request that the deposit be refunded to him. The application is a mere request for service and in itself does not bind the Company, except under reasonable conditions, neither does it bind the applicant to accept the service. The application may be cancelled by the applicant or the Company in the following cases:

3.3.2 Cancelled by Applicant

(A) If cancellation is requested by applicant before the Company has begun work of installation, the application will be cancelled by the Company and no charge will be made against the applicant except as specifically covered by written contract or as provided for in these regulations.

(B) If cancellation is requested by applicant subsequent to the time work has begun on installation, the application will be cancelled by the Company and the Company will collect the service connection charge applicable to the instruments actually installed at the time of requested cancellation, or such other amounts as may be specifically provided for by contract previously made or as provided for in these regulations.

GENERAL PROVISIONS (Cont.)
SECTION 3 – APPLICATION FOR SERVICE

3.3.2 Cancelled by Applicant (Cont.)

(C) If cancellation is requested by the applicant subsequent to the time instruments are installed on applicant's premises and connected for service, the conditions of the above paragraph (B) and the minimum requirements of the rate and/or as provided by contract previously made will be applicable.

(D) If an equipment and/or service subject to a minimum service period is disconnected in its entirety or in a substantial part, prior to the expiration of the minimum service period, a termination charge will apply at the time of disconnection. Except as otherwise stated in these Regulations or by a written contract, the termination charge will be 60% of the total basic rent applicable to the equipment or service according to the rates in force at the time of disconnection, for the remaining part of the minimum service period in effect since the time of application of service or written contract. If there is no evidence of the service application date or of the written contract, the minimum service period in force at the date of the first billing for said equipment or service will be applied. In all cases, the minimum service period begins on the date of the first billing for said equipment or service as determined from the Company's records.

(E) In cases of emergency or when equipment or service subject to a minimum service period is required for a temporary period of time and previously specified by the customer, the Company at its option and according to the availability of facilities and equipment could, by means of a written contract, provide the service required for a shorter period than the minimum service period as established in these Regulations, being the customer responsible for all costs of installation, removal and rearrangement of equipment and facilities used, the monthly rent applicable according to rates in force and any other additional operation cost incurred by the Company for the provision of service.

(F) In the event that equipment or facilities specifically designed for the customer are required to carry out an application, the Company, at its option and by mutual consent, may require from the customer that the dates for the installation and provision of service be settled. If for any reason imputable to the customer it would not be possible for the Company to begin the installation or the provision of service on the dates previously stipulated in the written contract, the customer shall pay the Company for all storage costs of the equipment ordered as well as for the interest on the capital invested by the Company on said equipment or facilities at a rate of 1.0% monthly interest on the investment, from the time that elapses since the dates agreed on for the beginning of the installation and/or the provision of service until the date the installation commences and/or the equipment is placed in service and the monthly billing for the rent applicable to the equipment begins.

GENERAL PROVISIONS (Cont.)
SECTION 3 – APPLICATION FOR SERVICE

3.3.3 Cancelled by Company

(A) If applicant refuses to comply with the Company's Regulations prior to the establishment of service, the Company may cancel the application, in which case any amounts collected from the applicant will be refunded.

(B) If it is found that the applicant is in debt to the Company through non-payment of a bill for services previously furnished, the Company may refuse to connect the new service until the outstanding amount has been paid.

GENERAL PROVISIONS (Cont.)
SECTION 4 - SERVICE APPLICATION PRIORITIES

- 4.1 Applications for service shall be taken care of in chronological order where facilities are available. Where facilities are limited, the following order shall be observed:
- 4.1.1 Applications for services in cases of emergencies of the Commonwealth of Puerto Rico when such services are required by a government agency, public service enterprise, or an organization connected with the public health or safety.
 - 4.1.2 Applications made by government agencies or entities connected with the public health or safety.
 - 4.1.3 Applications by non-government persons or entities connected with the public health or safety, when the requested facilities or services are for use in said functions, such as hospitals, clinics, laboratories, blood banks, physicians, dentists, nurses and ambulance services.
 - 4.1.4 Applications for services in emergency cases of a personal character, which shall be evidenced by medical certification or by certification of some organization connected with the public health or safety.
 - 4.1.5 Business and Residential services when requested for essential functions of an official character related with the Federal Government, the Government of the Commonwealth (including Municipalities) and foreign governments.
 - 4.1.6 Applications filed by the communications media.
 - 4.1.7 Applications filed by public service enterprises.
 - 4.1.8 Applications for basic business services.
 - 4.1.9 Applications for basic residential services
 - 4.1.10 Applications for additional services by customers who already have basic services.
 - 4.1.11 Outside Moves shall be preferred over applications for new services in their respective priorities.

GENERAL PROVISIONS (Cont.)
SECTION 5 - REFUSAL FOR RENDERING SERVICE

- 5.1 Ten days after written notice, the Company may refuse to render service or may disconnect it in any of the following cases:
- 5.1.1 When the Company does not have safe access to the customer's premises or this is unsafe, or access is denied during reasonable hours, for the purpose of inspecting, installing, repairing or withdrawing any equipment or part thereof, instruments and lines from said premises.
 - 5.1.2 When the applicant has any pending debt for services previously rendered.
 - 5.1.3 When applicants' or customers' premises are unsafe or in those premises whose facilities, utensils or apparatus are unsafe or if they are used in violation of any act or regulation.
 - 5.1.4 When the services are going to be used or are used in violation of any act or regulation.
 - 5.1.5 When circumstances indicate the intention to defraud.
 - 5.1.6 When the customer uses or permits the use of abusive, profane or offensive language, or pretends being another person for the purpose of defrauding, or that he uses the telephone for the purpose of threatening, or unreasonably interfering with telephone service of another customer or with his privacy right and tranquility.
 - 5.1.7 When the customer abandons the premises where the service is installed and has not complied with payment of this account.
 - 5.1.8 When the customer attaches, installs or connects directly or by induction to facilities or equipment property of the Company, instruments, apparatuses, or mechanisms of any kind that are not supplied or installed by the Company, except as authorized in writing by the Company.
 - 5.1.9 The Company shall furnish and/or shall restore the services once the unsafe conditions are overcome and/or compliance with the laws and regulations have been achieved to its satisfaction.

GENERAL PROVISIONS (Cont.)
SECTION 6 - DUTIES AND RESPONSIBILITIES OF THE COMPANY
FOR PROVIDING SERVICE

- 6.1 The Company shall have among others the following duties and responsibilities:
- 6.1.1 Keep a program of periodic tests, inspections and preventive maintenance directed to achieving an efficient operation of its system to provide safe, adequate and continuous service.
 - 6.1.2 Keep tests, outages and inspection records for a period of at least one year.
 - 6.1.3 Exert reasonable efforts to prevent service interruptions, however, when these occur it shall restore service with the least possible delay. In those cases of telephones reported as defective or their service interrupted, these shall be repaired or restored as soon as possible. The customer shall be credited for service not enjoyed due to circumstances under the Company's control. For the purpose of this provision, interruption shall mean the inability to originate and/or receive calls. Lack of service due to circumstances caused by the customer does not entitle him to the aforementioned adjustments. No adjustments shall be made when service interruption is caused by the lack of electric power when it is the customer's responsibility to provide it.
 - 6.1.4 Ensure reasonable access to telephone service for the hearing impaired as mandated by the Telecommunications for the Disabled Act of 1982.
 - 6.1.5 Provide an administrative procedure in order to safeguard the due process of law, according to the dispositions of the Law No. 33 of June 27, 1985.

GENERAL PROVISIONS (Cont.)
SECTION 7 - DUTIES AND RESPONSIBILITIES OF THE CUSTOMER

7.1 The customer shall have, among others, the following duties and responsibilities:

- 7.1.1 Careful use of the equipment, lines and instruments provided.
- 7.1.2 Report service interruptions to the Company's Repair Bureau.
- 7.1.3 Shall not repair, disconnect, withdraw or attempt to repair the equipment or wiring property of the Company nor shall permit others to do so.
- 7.1.4 The customer must rent from the Company the number of lines that may be necessary and sufficient in order to assure an adequate and continuous service within the quality required by all the rules of telephone operations and traffic engineering design criteria for the Company's communication network. The design criteria is based on the rule that for each thousand (1000) calls, no more than ten (10) will receive the busy tone indication during the time in which that particular line is at its maximum use. The aforementioned implies that one percent (1%) of all the calls offered during the busy hours of an average day will receive the busy tone indication.
- 7.1.5 This rule of operation will apply to all communication services offered by the Company, including rented lines for business or residential services terminating in a primary station, PBX, Key Systems and other similar arrangements.
- 7.1.6 The Company may require the compliance with this provision after the corresponding studies show that a customer's service is adversely affecting the service of other customers. If the customer refuses to comply with this provision, the Company, after ten (10) days written notice, may disconnect and may refuse to render service until the customer complies with said provision.
- 7.1.7 The Company, however, may take immediate action, including disconnection and termination of service without notice to the customer when the existing condition is of such a nature that the Company may deem it necessary, to guarantee the telephone service to other customers.

GENERAL PROVISIONS (Cont.)
SECTION 8 - PRESENTATION AND PAYMENT OF BILLS

8.1 Bill Presentation

The Company shall normally bill for its services based on thirty (30) days periods according to the established billing cycles and in the following manner:

- 8.1.1 Charges for basic monthly rental for service and equipment shall be billed in advance.
- 8.1.2 Charges for additional units, toll messages local and overseas, shall be billed after such services have been provided.
- 8.1.3 Charges for installation, reconnection or substitution, inside and outside moves, or other charges for work performed may be separately billed.
- 8.1.4 Special bills for accumulated tolls (local and overseas) may be presented when justified for the protection of the Company's interests.
- 8.1.5 Special billing arrangements with the customer may be made when deserved.
- 8.1.6 The Company has five (5) years to present bills for services rendered to its customers, as established in Section 5296 of the Commonwealth of Puerto Rico Civil Code (Actions that prescribe at five (5) years).

8.2. Payment of Bills

8.2.1 All bills mature and shall be paid within the following terms; except any amount objected to in accordance with General Provisions, section 9, Procedure on Contested Charges and Claims of this Tariff Book.

- (A) Residential Customers – Twenty (20) days after invoice delivery.
- (B) Business Customers – Thirty (30) days after invoice date.

8.3 Penalty for Due Balance

8.3.1 The Company will apply a late payment penalty equal to the amount of one point five percent (1.5%) to the amount in arrears. Arrears consist of, but is not limited, to:

- (A) No payments received by the Company on the due date indicated in the invoice.
- (B) Payment or any portion of payment received after the indicated payment date.

GENERAL PROVISIONS (Cont.)
SECTION 8 - PRESENTATION AND PAYMENT OF BILLS (Cont.)

8.3 Penalty for Due Balance (Cont.)

(C) Payment or any portion of payment received in funds, which are not immediately available, including those cases in which checks with insufficient funds are returned, including non available funds, closed accounts and others.

In additions, the Company could: restrict long distance access and/or disconnect the service immediately, allowing only the access to the Service Representative and Emergency (911).

8.3.2 Service will never be suspended on a Friday, Saturday, Sunday, Holiday, or the previous working day of a Holiday.

8.3.3 If the debtor wants service after a permanent disconnection he shall pay his debt and apply for service according to this Tariff Book.

8.4 Charge for Checks issued with Insufficient Funds for the Payment of Bills

8.4.1 In those cases in which the Company receives the payment of telephone bills and such payment has been made with a check with insufficient funds, including those cases in which checks are returned for non available funds, closed accounts and other reasons, a charge will apply for the service provided whenever the customer incurs in this type of conduct.

8.4.2 The aforementioned charge is established in Basic Services Tariff Schedule, section 7, charge for checks issued with insufficient funds for the payment of bills of this Tariff Book.

8.4.3 The established charge will apply without affecting the dispositions contained in 8.3, Penalty for Due Balance, which is granted above.

GENERAL PROVISIONS (Cont.)
SECTION 9 – PROCEDURES ON CONTESTED CHARGES AND CLAIMS

9.1 Definitions

- 9.1.1. Customer. For the purpose of this Section, a customer is any person that receives telecommunications services from the Company. Carriers and/or resellers that use the Company's network services are excluded from this definition.
- 9.1.2. Contested Charges. Any questioning by the customer of his/her bill or part of it, for Telecommunications Services received.
- 9.1.3. Claim. Any objection or dispute presented by the customer regarding Telecommunications Services.
- 9.1.4. Service Representative. The person assigned by the Company to handle customer's claims and/or situations, and to initiate the corresponding process.
- 9.1.5. Area Manager. This is the person designated by the Company to handle the second phase of a customer's objections, once the Service Representative has intervened.
- 9.1.6. Customer Affairs Director. This is the person designated by the Company to handle the third phase of any customer allegation, once the first and second phases have been completed. The Customer Service Director also investigates, analyzes and decides if the case should be referred to the Puerto Rico Telecommunications Regulatory Board.

9.2 Contested Charges

- 9.2.1. The customer will notify the Company of the objected charges and request an investigation of them to the Service Area Representative within twenty (20) days after the date of remittance of the bill. For Local or Federal Government accounts the claim must be filed within forty five (45) days after the remittance date. After such date, the claim will not be accepted. The customer must pay the non-objected charges in accordance with the disposition of this Tariff Book.
- 9.2.2. The result of the investigation will be notified in writing to the customer. He will have ten (10) days, after notification, to pay the bill or contest the decision of the Service Area Representative before another designated representative of the region or district from which the service is provided to the customer (Area Manager). This representative will have twenty (20) days, after the objection, to solve the situation.

GENERAL PROVISIONS (Cont.)
SECTION 10 - "Reserved for Future Use"

GENERAL PROVISIONS (Cont.)
SECTION 11 - RESPONSIBILITY FOR BILLED CHARGES

- 11.1 The customer shall be responsible for all charges for local and toll messages sent from his station and for all toll messages received at said station on which the charges are reversed with the consent of the person answering the call. He shall also be responsible for messages charged to his station when the call originates at a third station. The customer shall be responsible for all charges for cablegrams sent from his station or accepted by the person answering the call and shall also be responsible for all the charges incurred by persons making use of Credit Cards issued by the Company at the customer's request. The holder of a credit card shall comply with the applicable provisions of the Law.
- 11.2 Presentation of a subsequent bill containing arrears does not constitute a time extension for the payment of such arrears, the responsibility of the customer prevails according to this Regulation.
- 11.3 The Company reserves the right to bill for services rendered and to demand compliance with payment responsibilities during a five (5) year term, as it is established in Section 5296 of the Commonwealth of Puerto Rico Civil Code (Actions that prescribe in five (5) years).
- 11.4 The Service Contract between the Company and its customers may only be assigned upon completion of an assignment contract form to be provided by the Company; the assignee remains responsible for the payment of any pending amount and compliance with the provisions of this Regulation regarding application and deposit. If the assignor is not able to complete the assignment contract provided by the Company, the assignee shall ascertain this fact to the Company's satisfaction and the necessity and convenience of the assignment.

GENERAL PROVISIONS (Cont.)
SECTION 12 - RATE CHANGES

12.1 The following provisions shall apply in regard to rate changes:

- 12.1.1 Any customer desiring a change from Measured Service I to Measured Service II or to Optional Flat Service, or vice-versa, shall notify the Company at least twenty (20) days prior to the next billing date.
- 12.1.2 When a change is made from a Measured Service rate to Optional Flat Rate, the bill corresponding to the next billing cycle shall be made based on the tariff selected by the customer, but it shall include the charge corresponding to additional units spent during the previous billing cycle.
- 12.1.3 Whenever a change in rate is made, the customer shall remain responsible for such rate for a minimum period of three (3) months.
- 12.1.4 The customer shall have the right to change free of charge, from one tariff to another, once only. Any subsequent change from one tariff to another shall bear the corresponding charge specified in the Rate Structure.

GENERAL PROVISIONS (Cont.)
SECTION 13 - TELEPHONE DIRECTORY

- 13.1 Telephone Directories shall include in alphabetical order, the name, address and telephone number of all customers, except public telephones and the numbers or addresses of customers who request that such numbers or addresses not be listed.
- 13.2 The Company shall not be liable for errors or omissions in the free listings of the Directory. For paid listings the Company shall only be liable up to the amount paid for such listing.
- 13.3 The Company shall deliver free of charge to each customer a Telephone Directory of his area for each main line provided by the company. Business customers will receive one Telephone Directory for each main line and extension. Residential customers will receive one Telephone Directory for each main line. (Additional copies at prevailing prices, may be obtained from the Company).
- 13.4 The Company shall provide information service for all telephones in service including new service and number changes, except for non-listed numbers. The previous exception will not apply when the information is requested by a legally authorized entity or agency.
- 13.5 The Directory cover shall contain the geographic area covered and the year of issue.
- 13.6 The Directories shall contain instructions regarding the procedure for placing toll and local calls and those to Information and Repair services. It shall also include the telephone number and address of the Company's Commercial Offices corresponding to the geographic area covered.

GENERAL PROVISIONS (Cont.)
SECTION 14 - CHANGES IN TELEPHONE NUMBERS

- 14.1 Assignment of a telephone number for service shall be made at the sole discretion of the Company. The customer shall have no property rights over the number and the Company shall make those reasonable number changes and central office assignments in accordance to service necessities. The Company, according to circumstances shall give reasonable notice to affected customers.

GENERAL PROVISIONS (Cont.)
SECTION 15 - TERMINATION OF SERVICE AT THE CUSTOMERS REQUEST

- 15.1 The customer shall notify the Company his desire for service termination at least five (5) working days in advance of the effective date.

GENERAL PROVISIONS (Cont.)
SECTION 16 - BUSINESS AND RESIDENTIAL SERVICES

16.1 The tariff applicable to each service shall depend on the use given to it. The use of the service shall be determined with the applicant at the time the application is filled.

16.1.1 Business Rates apply to the following locations:

(A) In offices, stores, factories and all other places of business.

(B) In boarding houses and rooming houses with more than three rooms for rent, colleges, associations, schools, libraries, religious institutions when the use of the telephone is coupled to pecuniary functions, lobbies and halls of hotels, apartment buildings, hospitals and private and public institutions.

(C) At any premises, if the use of the service is primarily or substantially for business purposes; and to residential service when it has an extension for commercial or business use.

(D) At a residence location when the customer does not have telephone service classified as business service and its use is more of a business nature than residential nature as might be evidenced by advertising in newspapers, printed matters, circular, letters, business cards, signs or otherwise.

16.1.2 Residential: **"Reserved for Future Use"**

GENERAL PROVISIONS (Cont.)
SECTION 17 - "Reserved for Future Use"

GENERAL PROVISIONS (Cont.)
SECTION 18 - MISCELLANEOUS SERVICES

18.1 Interception Service

The Company shall provide interception service whenever the central office facilities so permit, provided that such service shall not be rendered in the case of telephone numbers that are going to be changed and included in the next Directory Listing and the public is duly informed.

18.2 Foreign Exchange Service

The Company shall offer foreign exchange service among the central offices of its territory whenever facilities are available.

GENERAL PROVISIONS (Cont.)
SECTION 19- MISCELLANEOUS PROVISIONS

- 19.1 The Company shall keep copy of this Regulation in its Commercial Offices, the same shall be available for inspection by any interested person.
- 19.2 The provisions of this Regulation and those of the Rate Structure are made part of the Service Contract between the Company and the customer.
- 19.3 In all damage claims related to telephone service, the same shall be filed with the competent Authority within one year after the occurrence of the events that gave rise to the claim. This period shall be deemed one of caducity.
- 19.4 Concurrent negligence of the customer does not exempt the Company from liability but it shall diminish the amount of the recovery.
- 19.5 The Company shall not be liable for non authorized use of the service, according to the existing Rate Structure.

GENERAL PROVISIONS (Cont.)
SECTION 20- EFFECTIVE DATE, INTERPRETATION, SEPARABILITY AND REPEAL

20.1 Reserved for Future Use

GENERAL PROVISIONS (Cont.)
SECTION 21- MINIMUM CHARGES

- 21.1 The customer shall be billed for the actual service rendered, except that where service is discontinued within thirty (30) days from the date of initial connection, for any reason either by the Company or at the customers request, the customer shall be billed a minimum charge consisting of the regularly established rate for one month, for the particular type and class of service discontinued. This rule shall not apply when there is a minimum charge nor shall it supersede any provision in any of the rate schedules of this tariff which may be in conflict with it.

GENERAL PROVISIONS (Cont.)
SECTION 22 – RECLASSIFICATION OF LOCAL SERVICE AREAS

- 22.1 A Local Service Area shall be automatically reclassified to its appropriate rate group when the number of main stations in the area surpasses the maximum or falls below the minimum of the existing rate group, and provided it has qualified for the new classification for two consecutive months. For the purposes of establishing the proper classification of a Local Service Area, all terminals in service shall be considered as main stations. All customers affected will be notified beforehand of such change.
- 22.2 Effective June 4, 2007, Local Service Area will be reclassified to its appropriate rate group based on the number of main stations per applicable calling zone prescribed under Basic Services in this Tariff.
- (A) All customers currently in Basic Services Tariff Schedule, Individual Line Service, Sections 2, 3, and 4, except customers in Zone 9 Naranjito, will be reclassified to Section 1 of Basic Services Tariff Schedule.
1. Customers in Zone 9 Naranjito will be reclassified to Basic Services Tariff Schedule,
Individual Line Service, Section 2.
- (B) Implementation
1. For business lines new rates will be implemented as of the effective date of this tariff.
 2. During a transition period, residential customers will receive a credit sufficient to ensure that the net increase due to the reclassification will be limited to increments of \$3.00 for each six-month period.

GENERAL PROVISIONS (Cont.)
SECTION 23 - "Reserved for Future Use"

GENERAL PROVISIONS (Cont.)
SECTION 24 - USE OF SERVICE

- 24.1 The use of business service and facilities is restricted to the customer, his agent and representatives, or as otherwise provided by this Tariff.
- 24.2 The use of residence service and facilities is restricted to the customer, members of the customer's domestic establishment, or as otherwise provided by this Tariff.
- 24.3 Services and facilities to which mileage rates apply are furnished only for communications in which the customer and the aforementioned persons have a direct interest and shall not be used for the collection, transmission or delivery of communications for others, except that when used for the transmission of communications to, from, within and between air carriers, the customer must be an aeronautical communications company licensed under the Aviation Services rules of the Federal Communications Commission to operate stations in the aeronautical mobile and fixed services.
- 24.4 The Telephone Company shall not be required to furnish service or facilities where the circumstances are such that the proposed use of the service or facilities would tend to adversely affect the efficiency of the Telephone Company's plant, property or service.

GENERAL PROVISIONS (Cont.)
SECTION 25 - ACCESS TO EMERGENCY SERVICES

- 25.1 The Company will provide, without charge to the caller, access to Emergency Services on any local telephone services area. Emergency Services are those with telephone 343-XXXX and 911.

GENERAL PROVISIONS (Cont.)
SECTION 26 - APPLICATION OF ADDITIONAL CHARGES

26.1 Termination of Call in Other Networks

The Company may charge its customers an additional amount for calls originated in its network and terminated in networks belonging to other companies. This charge will apply in those cases where other companies charge the Company for calls originated in the Company's network that terminate in their networks.

GENERAL PROVISIONS (Cont.)
SECTION 27 - PROMOTIONS

27.1 General

The Company, from time to time, may select promotional periods to attract new customers and stimulate demand of existing products under the conditions determined that must apply to such promotional plan.

27.1 Terms and Conditions

27.2.1 The promotion will not exceed ninety (90) calendar days.

27.2.2 The company shall determine if the promotion will be available in all service areas. If not, it will establish which areas the promotion will begin. If feasible, it will be extended to other central offices, subject to the service availability.

GENERAL PROVISIONS (Cont.)
SECTION 28 - UNIVERSAL SERVICE

28.1 General

28.1.1 The purpose of Universal Service is to provide telecommunications services of comparable quality to all segments of society and in all geographical areas of Puerto Rico. Telecommunications services will be available in Puerto Rico at just and reasonable prices. Advanced telecommunications services will be available in all municipalities and communities, all public or non-profit health service installations in rural zones; as well as in public or non profit schools and libraries in Puerto Rico. The Company will contribute, on an equitable and non-discriminatory basis, to the preservation and development of Universal Service in Puerto Rico.

28.1.2 Universal Service provides the following subsidies: "Link-Up" (qualified residential customers), "Lifeline" (qualified residential customers), subsidy for Schools and Libraries, and subsidy for Rural or non-profit Health Care Institutions.

28.2 Supported Services

The Universal Service shall support the following services or functionalities:

28.2.1 Voice grade access to the public switched network

28.2.2 Touch-tone signaling (DMTF) or its equivalent functionality

28.2.3 Individual access line service

28.2.4 Access to emergency services, including 911¹ and repair service (Repair Service Bureau - RSB)

28.2.5 Access to long distance services

28.2.6 Access to operator and directory assistance services

28.2.7 Long distance blocking and call control for qualifying low-income consumers

28.2.8 Telephone Relay Services (TRS)

¹The \$0.50 and \$1.00 charge per residential and business line, respectively, established under the Law 144 of December 22, 1995, that does not constitute a tariff but a contribution for the administration of the fund of said emergency service, does apply.

GENERAL PROVISIONS (Cont.)
SECTION 28 - UNIVERSAL SERVICE (Cont.)

28.3 Programs

28.3.1 Subsidy for Qualifying Low Income Consumers

(A) General

- (1) Only one residential line will qualify for subsidy.
- (2) The Local Universal Service Charge as prescribed under Section 28.4 following will not apply to customers participating in the Lifeline program for their basic service monthly rent.
- (3) Consumers may be eligible for Lifeline and Link-Up programs if they currently participate in one or more of the following programs:
 - (a) Federal Nutritional Assistance Program administered by the Puerto Rico's Department of the Family ("Programa de Asistencia Nutricional - PAN", as it is known in Puerto Rico)
 - (b) Low-Income Home Program or any official Home Energy assistance Program
 - (c) Federal Public Housing Assistance or Section 8
 - (d) Medicaid
 - (e) Supplemental Security Income (SSI)
 - (f) Temporary Assistance to the Needy Family (TANF)
 - (g) National School Lunch Program

In addition, consumers may be eligible if their household income is at or below 100% of the Federal Poverty Guidelines applicable to the 48 contiguous states and D.C.

(B) Reserved for Future Use

GENERAL PROVISIONS (Cont.)
SECTION 28 - UNIVERSAL SERVICE (Cont.)

28.3 Programs (Cont.)

28.3.1 Subsidy for Qualifying Low Income Consumers (Cont.)

(B) Reserved for Future Use

(C) Reserved for Future Use

28.3.2 Schools and Libraries Program

(A) School and libraries may be eligible for reduced rates funded by the Federal universal service fund.

(B) Public and private schools (grades Kindergarten – Twelve) and public Libraries may be eligible for discounts (support) through the School and Libraries Universal Support Mechanism (E-Rate Program) in connection with telecommunication services and Internet Access.

(C) The Eligible Service List (List) indicates the specific products and services that may be able to receive discounts under the E-Rate Program. The List is available at the following website address:
<http://www.universalservice.org/sl/about/eligible-services-list.aspx>

(D) Application for Support

The Customer will abide by all E-Rate Program rules for receipt of support. The Customer is responsible for applying to the School and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program administrator) for support each year the Customer is eligible for the support. The Customer will notify the Company in writing within 30 days of receipt of a Funding Commitment Decision Letter from the SLD along with a copy of the notice and other relevant documentation as requested by the Company.

GENERAL PROVISIONS (Cont.)
SECTION 28 - UNIVERSAL SERVICE (Cont.)

28.3 Programs (Cont.)

28.3.2 Schools and Libraries Program (Cont.)

(E) Receipt of Support

The Customer will pay, in full, all invoices issued by the Company prior to Company's receipt of notification from the Funding Source acknowledging the Customer's receipt of service. Upon notification, the Company will apply discounts to the Customer's invoices or reimburse the Customer according with the Funding Commitment Decision Letter. The Customer is responsible to apply for SLD reimbursement (instead of receiving discounted Company bills) for all eligible customer premise equipment rentals or other financed arrangements. The Company reserves the right to require the Customer to seek SLD reimbursement (instead of receiving discounted Company bills) if the Customer has not received its Funding Commitment Decision Letter from the SLD by December 31 of the funding year. All discounts and or reimbursements will be retroactive to the date authorized by the SLD funding year. The Company will either apply a credit to the Customer's account or provide the Customer with a check corresponding to the appropriate amount of support based on the service received.

(F) Failure to Obtain Support

The Customer will reimburse the Company if the SLD fails to do so or if the FCC or SLD reclaim any portion of support sent to the Company on Customer's behalf. Customer will not be responsible for support withdrawn due to Company's material failure to provide the service.

28.3.3 Subsidy for Health Care Facilities-Rural Zone

(A) Subsidy for Health Care Facilities-Rural Zone is a universal service Support mechanism that provides reduced rates to Rural Health Care Providers for telecommunications and Internet services necessary for the provision of healthcare.

(B) Applicants to the program must be rural and public or non-profit health care providers of the types listed below:

(1) Post-secondary educational institution offering health care instruction, teaching hospital or medical school

GENERAL PROVISIONS (Cont.)
SECTION 28 - UNIVERSAL SERVICE (Cont.)

28.3 Programs (Cont.)

28.3.2 Subsidy for Health Care Facilities-Rural Zone (Cont.)

(B) (Cont.)

(2) Community health center or health center providing health care to migrants

(3) Local health department or agency

28.4 Puerto Rico Universal Service Charge

28.4.1 The Puerto Rico Universal Service Charge (PRUSF) recovers the Company contributions to provide telecommunications services under the different programs authorized by the Puerto Rico Telecommunications Regulatory Board (PRTRB).

28.4.2 The PRUSF consists of a contribution factor of .005, which is applied to local and intra-island telecommunication services subject to contribution to the Puerto Rico Universal Service Fund.

28.4.3 The PRUSF shall periodically change in accordance to the contribution rates specified by the PRTRB as adjusted for Lifeline.

**BASIC SERVICES
SECTION 1 - LOCAL SERVICE
OF 40,001 MAIN STATIONS IN SERVICE AND OVER**

1.1 Applicability

1.1.1 Applies to individual business service lines, individual residential service lines, and P(A)BX trunks within an applicable Local Calling Area.

1.1.2

1.1.3

1.2 Territory

1.2.1 Within the Local Service Area of the appropriate local service zone as defined in Section 8.

1.3 Rates

1.3.1 The charge for Basic Rent does not include any customer premise equipment.

1.3.2 Calls within an exchange will be metered as one message unit. Interexchange calls within the calling zone will be metered as two message units. Message units in excess of the allowance will be charged at \$0.1529. **(I)**

	<u>Monthly Charge</u>	
	Basic Rent,	Message Units
	Per Line	Allowance
Business Main Station (Measured Rate)	\$27.32 (I)	85
Business Multi Key Line (Measured Rate) (T)	42.01 (I)	85
Business First Trunk Line (Measured Rate)	46.33 (I)	85
Additional Trunk Line (Measured Rate)	33.32 (I)	-
Group Hunting, per Group	11.77 (I)	

Residence Main Line "Reserved for Future Use"

1.4 Special Conditions

1.4.1 Service under these rates will be provided outside the Base Rate and within the Exchange Areas at the above rates and at per-kilometer rates as published in this Tariff.

SECTION 2 - LOCAL SERVICE (Cont.)
WITH 10,001 TO 40,000 MAIN STATIONS

1.1 Applicability

- 1.1.1 Applies to individual business service lines, individual residential service lines, and P(A)BX trunks within a Local Calling Area with 10,001 to 40,000 main stations in service.

1.2 Territory

- 1.2.1 Within the Local Service Area of the appropriate local service zone as defined in Section 8.

2.3 Rates

- 2.3.1 The charge for Basic Rent does not include any customer premise equipment.
- 2.3.2 Calls will be metered as one unit. Additional message units will be charged at \$0.1529. **(I)**

	<u>Monthly Charge</u>	
	Basic Rent, Per Line	Message Units Allowance
Business Main Station (Measured Rate)	\$26.57 (I)	85
Business Multi Key Line (Measured Rate)	40.93 (I)	85
Business First Trunk Line (Measured Rate)	45.25 (I)	85
Additional Trunk Line (Measured Rate)	32.24 (I)	-
Group Hunting, per Group	11.77 (I)	

Residence Main Line "Reserved for Future Use"

1.5 Special Conditions

- 1.5.1 Service under these rates will be provided outside the Base Rate and within the Exchange Areas at the above rates and at per-kilometer rates as published in this Tariff.

BASIC SERVICES (Cont.)
SECTION 3 - "Reserved for Future Use"

BASIC SERVICES (Cont.)
SECTION 4 - "Reserved for Future Use"

BASIC SERVICES (Cont.)
SECTION 5 - "Reserved for Future Use"

BASIC SERVICES (Cont.)
SECTION 6 - "Reserved for Future Use"

BASIC SERVICES (Cont.)
SECTION 7 -
CHARGE FOR CHECKS ISSUED WITH INSUFFICIENT FUNDS
FOR THE PAYMENT OF BILLS

7.1 General

- 7.1.1 In those cases in which the Company receives payments of the telephone bills and such payments have been made with checks with insufficient funds, including those cases in which checks are returned for non available funds, closed accounts and other reasons, a charge will apply for the service provided whenever the customer incurs in this type of conduct.
- 7.1.2 The charge will be justified based on the services performed by the commercial operations who identify the checks, deposit them repeatedly to the corresponding banks for payment and for the additional administrative work that such transaction requires.
- 7.1.3 Such penalty will be applied without prejudice of the dispositions contained in General Provisions, Section 8, Presentation and Payment of Bills, of this Tariff Book.

7.2 Rates and Charges

- 7.2.1 The following charge will be applied for checks issued with insufficient funds for the payment of telephone bills. Per check \$35.00

BASIC SERVICES (Cont.)
SECTION 8 - LOCAL TARIFF SERVICE

8.1 General

- 8.1.1 Local Tariff Service applies to all lines within a calling zone whereby customers can call contiguous exchanges and be considered as local calls.
- 8.1.2 Calling zones and applicable cities, towns and designated surrounding or adjacent area are:

(A) Zone 1 Aguadilla	Aguadilla, Aguada, Añasco, Isabela, Moca, Quebradillas, Rincón and San Sebastián
(B) Zone 2 Arecibo	Arecibo, Camuy-Hatillo, Lares and Utuado
(C) Zone 3 Cayey	Cayey, Aguas Buenas, Aibonito, Cidra, Gurabo, Juncos and San Lorenzo
(D) Zone 4 Fajardo	Fajardo, Ceiba, Culebra, Humacao, Las Piedras, Luquillo, Maunabo, Naguabo, Río Grande, Vieques and Yabucoa
(E) Zone 5 Guayama	Guayama, Arroyo-Patillas, Coamo, Salinas and Santa Isabel
(F) Zone 6 Manatí	Manatí, Barceloneta, Ciales, Florida, Morovis, Vega Alta and Vega Baja
(G) Zone 7 Mayagüez	Mayagüez, Cabo Rojo, Hormigueros, Las Marías, Maricao, Sábana Grande and San Germán-Lajas
(H) Zone 8 Metro	San Juan-Santurce, Río Piedras-Hato Rey, Bayamón, Caguas, Canóvanas-Loíza, Caparra, Carolina, Cataño-Levitown, Dorado, Guaynabo, Isla Verde, Toa Alta, Toa Baja and Trujillo Alto
(I) Zone 9 Naranjito	Naranjito, Barranquitas, Comerío, Corozal and Orocovis
(J) Zone 10 Ponce	Ponce, Adjuntas, Guánica, Guayanilla, Jayuya, Juana Díaz, Peñuelas, Villalba and Yauco

8.2 Rates and Charges

- 8.2.1 Calls within an exchange will be metered as one message unit. Inter exchange calls within the calling zone will be metered as two message units. Message units in excess of the allowance will be charged at \$0.13.

BASIC SERVICES (Cont.)
SECTION 9 - KILOMETER RATES

9.1 Applicability

- 9.1.1 Applies to all exchanges telephone service furnished outside the base rate area of all exchanges but within the exchange area from where the primary station is served and to local private lines, P(A)BX stations or extension stations.

9.2 Rates

	Each Kilometer or Fraction Thereof
	<u>All Exchanges</u>
Each Individual Line	\$1.00
Each Trunk Line	1.00
Each Local Private Line	1.00
Local Circuits for P(A)BX Stations or Extension Stations	1.00
Local Circuits for P(A)BX Stations	1.00

9.3 Conditions

- 9.3.1 Per-Kilometer charges are based on the route distance measured between the customer's premises outside the base rate area and the nearest point on the base rate area boundary within the exchange from the services is being furnished. These per-kilometer rates are applicable in addition to other rates applied to the type of service being rendered.

BASIC SERVICES (Cont.)

SECTION 10 - NON-RECURRING CHARGES FOR BASIC SERVICES

10.1 General

- 10.1.1 Activation and service provisioning up to demarcation point charges apply when basic services are provided to new customers or additional services are provided to existing customers.
- 10.1.2 Charges for Change in Grade of Service, and Change in Directory Listings do not apply if performed at the time of completing an Outside Move.
- 10.1.3 Activation and service provisioning charges quoted herein are applicable to installations requiring not more than 1,000 feet of drop wire. Customers shall pay the cost of any additional construction required.

10.2 Rates

NRC

-Residence - "Reserved for Future Reference"	
-Activation and Service Provision up to Demarcation Point of Business Main Station, First Line.....	152.95 (I)
-Activation and Service Provision up to Demarcation Point of Business Main Station, Additional Line (Same Visit).....	82.36 (I)
-Activation and Service Provision up to Demarcation Point of Business and/or Trunk Line, First Line and/or Trunk Line.....	152.95 (I)
-Activation and Service Provision up to Demarcation Point of Business Main Line and/or Trunk Line, Additional Line and/or Trunk Line (Same Visit)	82.36 (I)
-Group Hunting Feature for Business, Residence and Trunk Line, per group.....	35.30 (I)
-Change Telephone number requested by customer	29.41 (I)
-Change in Grade of Service, Business, Station to Line or Trunk	35.30 (I)
-Change in Grade of Service, Business, Line to Trunk or Station.....	35.30 (I)
-Change in Directory Listing.....	35.30 (I)
-Reconnection of Service which had been suspended for non-payment...	29.41 (I)
-Change in Type of Service, Measured Service to flat or vice-versa.....	35.30 (I)
-Change in Type of Service, Measured Service I to Measured Service II or vice-versa.....	35.30 (I)

BASIC SERVICES (Cont.)
SECTION 11 - LISTINGS

11.1 General

- 11.1.1 Residence – “Reserved for Future Reference”
- 11.1.2 All business customers are entitled to one listing, in the alphabetical section and one listing in the classified section, free of charge. Additional listings in the alphabetical section will be inserted at the monthly rates specified in this tariff and in the classified section at the prevailing monthly rates at the time of insertion.
- 11.1.3 Upon customer request, his number may be unlisted or may have additional listings at the monthly rates specified in this tariff.
- 11.1.4 The contracting for other services such as PBX service or key telephone systems does not increase or extend the privilege of directory listing to the customer, beyond those specified for other basic services.
- 11.1.5 The Island Directory will consist of a general alphabetical section and a classified section that will only contain the corresponding District.

11.2 Rates

	<u>Monthly Charge</u>
-Additional Listings, Metropolitan Area Directory	\$7.06 (I)
-Additional Listings, Island Directory	7.06 (I)
-Additional Listings, Island-Central Directory	7.06 (I)
-Unlisted Numbers, Metropolitan Area Directory.....	5.29 (I)
-Unlisted Numbers, Island Directory.....	5.29 (I)

BASIC SERVICES (Cont.)
SECTION 12 - DEPOSITS

12.1 General

12.1.1 The Company may request a deposit under the conditions contained in these regulations, in the following cases:

- (A) In the case of new applicants for telephone service, and temporary service installations or in cases where the credit of the customer is insufficient or his economic solvency inadequate.
- (B) In the case of customers whose telephone service has been suspended for lack of payment.
- (C) In the case of a customer who increases his/her telephone facilities to the extent that his/her basic rentals increase by double or more.
- (D) In the case of a customer whose credit is adversely affected, either by changes in his payment habits or by confidential adverse credit references received.

12.1.2 Amount of Deposit

- (A) New applicants with good credit standards - The amount of the deposit shall be the one shown in the attached schedule.
- (B) New applicants whose credit is insufficient or his economic solvency inadequate - The amount of the deposit shall be two times the charges for local calls and long distance calls of the average month based on the type of class of business for such service application.
- (C) Temporary service installations - The amount of the deposit shall be two times the charges for local calls and long distance calls of the average month based on the type or class of business for such service application.
- (D) Customers with telephone service suspended for lack of payment or whose credit is adversely affected - The amount of the deposit shall not be more than twice the charges for local service and long distance calls (including overseas calls, but not including charges for Directory advertising) of the average month, based on the billing of the last six month period.

12.1.3 Interest on Deposit

- (A) The deposit will earn simple interest at the rate from time to time specified by the Company. Said interest will be computed from the date

BASIC SERVICES (Cont.)
SECTION 12 - DEPOSITS (Cont.)

12.1 General (Cont.)

12.1.3 Interest on Deposit (Cont.)

(A) (Cont.)

(the deposit is made by the customer to the date the same is refunded.
The Company at its discretion will pay the customer or credit to his/her account the accrued interest as soon as circumstances so warrant it.

12.1.4 Return of Deposit

The Company shall return a deposit plus its accumulated interest under the following conditions.

- (A) Upon the customer's request, when his telephone service has not been disconnected for lack of payment for the last twelve consecutive months. The refunding of the deposit will be made within a period of 60 days following the customer's request.
- (B) When the service is discontinued, either by the Company or upon the customer's request, except that when there are charges for telephone service due to the Company, the deposit will be applied against said charges and the excess will be refunded.
- (C) The deposit may be refunded at the discretion of the Company, at any time.

12.1.5 Effect of Deposit

- (A) The fact that a deposit has been made shall in no way relieve the customer from complying with the Company's regulations as to prompt payment of bills on presentation or constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due to the Company for services rendered or to be rendered.
- (B) Those applicants that qualify for "Lifeline" assistance program, and comply with all requirements, as contained in General Provisions, Section 28(Universal Service) of this Tariff Regulations, will be exempt from paying deposit.

BASIC SERVICES (Cont.)
SECTION 12 - DEPOSITS (Cont.)

12.2 Rates and Charges

The following are the minimum deposits applicable to the schedules for local service area:

	Minimum Deposit
Business	\$50.00
Residence "Reserved for Future Reference"	
Private Switchboard and other Miscellaneous Equipment	¹
Other Special Services, unless otherwise stipulated	¹

¹Twice the monthly bill

BASIC SERVICES (Cont.)
SECTION 13 – CONSTRUCTION CHARGES

13.1 Rates and Charges

- 13.1.1 The customer will be responsible for the construction of conduits for entrance cables, that is, for cables between the house terminal or distributing frame located inside the building and the nearest outside pedestal, handhole or manhole where local exchange telephone facilities are available. Service wire for household or buildings requiring less than a total of 4 telephone lines will be installed by the Company at no additional cost to the customer than the corresponding installation charges. Entrance cables terminating at a Main Distributing Terminal shall be installed for households or buildings requiring a total of more than 4 telephones or leased lines. The customer shall pay to the Company the construction cost for such entrance cables and Main Distributing Terminal, in addition to all other applicable charges, at the option of the Company.
- 13.1.2 Where for the purpose of providing basic telephone service or leased private line service, it is necessary to lay underground or interior telephone conduits, set poles or outside construction, within the customer premises, the customer is required to provide and install such underground or interior telephone conduits and to pay to the Company the cost of providing and erecting poles and the cost of outside plant construction.
- 13.1.3 The customer shall provide suitable interior telephone conduit for house cables and inside wires and will be charged for the cost of installation of such house cables, inside terminals and wiring from the main terminal room to the telephone outlet.
- 13.1.4 Where dedicated cable pairs or better than telephone grade cable facilities are required, the customer shall pay to the Company for all construction costs associated with the provision of such cable facilities in addition to all other applicable charges, as determined by the Company.
- 13.1.5 The ownership and maintenance of underground or interior telephone conduits furnished by the customer, is vested in the customer. Maintenance and ownership of outside plant furnished by the Company at the cost of the customer will be vested on the Company. No other cables and wires than those furnished and installed by the Company shall be allowed in the telephone conduits provided by the customer.

BASIC SERVICES (Cont.)
SECTION 13 - CONSTRUCTION CHARGES

13.1 Rates and Charges (Cont.)

- 13.1.6 Charges for outside plant construction, building, wiring, and cabling are nonrecurring and no-refundable charges made by the customer under the previously specified conditions, to cover the cost involved. These charges are in addition to the rates for the class of service furnished and any service connection charges or other similar charges that may apply. By "cost" it is understood the cost of labor, material, and incidental plus a charge for supervision and other overhead expenses.

BASIC SERVICES (Cont.)
SECTION 14- DIRECTORY ASSISTANCE SERVICE

14.1 General

- 14.1.1 The Company furnishes Directory Assistance Service whereby customers may request operator assistance to obtain determined telephone numbers.
- 14.1.2 The customer may request one (1) number on each call to the Directory Assistance Service.
- 14.1.3 Directory Assistance Service also provides for the call completion, which allows to automatically complete customer's call to the last number requested to the Directory Assistance Service Operator.
 - (A) After the number has been informed, a message in the system will indicate that the customer can automatically be connected to the requested number.
 - (B) The customer will accept to be connected by depressing a button, if calling from a tone signaling telephone (Tel-Touch), or responding by voice if using a dial pulse (DP) telephone set as instructed.

14.2 Definitions

The following definitions apply when used in connection to the Directory Assistance Services.

- 14.2.1 Hospital. Establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises and telephones are provided in most of the rooms.
- 14.2.2 Hotel. Establishment offering lodging to the general public for a period not exceeding one month, with or without meals, and provides telephones in most of the rooms.
- 14.2.3 Motel. Establishment offering lodging with telephones in most of the rooms and parking facilities.
- 14.2.4 Handicapped Person. Person unable to use the directory because of visual or physical handicap.
 - (A) Physically Handicapped. Those who are certified by competent authority as unable to use ordinary printed materials as a result of physical limitations.

BASIC SERVICES (Cont.)
SECTION 14- DIRECTORY ASSISTANCE SERVICE (Cont.)

14.2 Definitions (Cont.)

14.2.4 Handicapped Person (Cont.)

- (B) Visually Handicapped. Those who as a result of visual disability are certified as unable to read ordinary printed material.

Ex.: Physical Disability: Loss of hands, or use or control of hands; constant severe tremor, paralysis, double or triple vision, incapacitating confinement as an iron lung.

14.3 Regulations

- 14.3.1 No Directory Assistance charge applies for calls originated from: the residence of a customer who has been certified as unable to use a directory because of a visual or physical handicap or from the business telephone of a certified handicapped customer where assistance is not otherwise available. Does not apply to business customers that employ personnel with impediments.
- 14.3.2 The charge included below is in addition to the charges per local and the alternate billing services charges (Calling Card, Third Number and Collect), and any other charge(s) applicable.
- 14.3.3 Call Completion does not apply for the following service numbers: Audiotext Service Numbers, 700, 800 Numbers, Public Telephone Numbers.
- 14.3.4 This service will not be used to complete calls originated from public telephones.

14.4 Rates

- 14.4.1 The following rates apply to Directory Assistance Service and are in addition to any other rate or charge(s) applicable in this tariff book.

For each call to the Directory Assistance Service \$1.25

BASIC SERVICES (Cont.)

SECTION 15- Subscriber Intrastate Access Service

15.1	Subscriber Intrastate Access Service	T/N
15.1.1	General Description The Subscriber Intrastate Access Service provides interconnected access to the local public switched telephone network so that local exchange customers can make and receive calls to and from the customers of other carriers within the state.	N
15.1.2	Limitations (A) A telephone number is not provided with Subscriber Intrastate Access Service. (B) Detail billing is not provided with Subscriber Intrastate Access Service. (C) Directory listings are not included with Subscriber Intrastate Access Service. (D) Intercept arrangements are not included with Subscriber Intrastate Access Service	
15.1.3	Undertaking of the Company The Company will provide Subscriber Intrastate Access Service to each Customer that subscribes to its local exchange service.	
15.1.4	Term of Service Subscriber Intrastate Access Service shall be coterminous with the Company's local exchange service, and the Subscriber Access Charge shall apply for each telephone line or service as defined herein for all periods in which Customer subscribes to local exchange service from the Company.	
15.1.5	Rate Regulations (A) The Subscriber Access Charge shall not apply to Lifeline customers. (B) If Customer is eligible to receive prorated credit for their associated local exchange service, such as for network outages or suspension or termination of service, the Subscriber Access Charge will be prorated or credited in the same manner consistent with the terms of this tariff and any contract. No other credits are available for Subscriber Intrastate Access Service. (C) When Customer is provided more than one local business exchange service in a state, the Subscriber Access Charge Multi-line Business Subscriber rates are assessed for each line.	N

BASIC SERVICES (Cont.)
SECTION 15– Subscriber Intrastate Access Service (Cont.)

15.1 Subscriber Intrastate Access Service continued

15.1.5 Rate Regulations, continued

(D) The Subscriber Access Charge, as set forth in 15.1.6 following, will be billed to the end user subscriber of the associated local exchange service, including, where applicable, a reseller of the associated local exchange service, in which case the reseller shall be deemed an end user for purposes of application of such charges.

(E) For each local exchange service provided as remote call forwarding business service under the Local Exchange Service Tariff or Product Guide, the Subscriber Access Charge does not apply.

(F) Services subject to the Subscriber Access Charge hereunder shall not be liable for the End User Common Line Charge (EUCL), if any, set forth in Section 9.7(A) of Company's interstate access tariff, Tariff FCC No. 1.

15.1.6 Rates

Business Customer Service Type	ILEC AREA/OCN
	PRTC/3201
Single Line Local Exchange Service	7.50
Multi-line Local Exchange Service	10.20
Centrex	10.20
Trunk	10.20
PRI	51.00
T-1/Digital PBX	244.80
BRI	10.20 (I)

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 2 - TELEPHONE CALL RESTRICTION
MISCELLANEOUS SERVICE ARRANGEMENTS

2.1 Telephone Call Restriction (TCR)

2.1.1 General

- (A) Telephone Call Restriction (TCR) provides for the blocking of selected outgoing calls. This service will block long distance calls, including intra-island, interstate, international calls and calls to the local Cellular and Radio Messages ("Paging") network. It will permit calls to 800 numbers and to the Local Directory Assistance Service (Information 411).
- (B) Telephone Call Restriction will be available to customers with individual Residence Service, Business Service or PBX Trunks.
- (C) Calls blocked by this service will be directed to a recorded announcement in the Central Office.
- (D) Telephone Call Restriction Service is provided only from central offices, which have been arranged to provide this service. The service is provided subject to the availability of facilities.
- (E) Customers who subscribe to Telephone Call Restriction Service and electing to block the access to the Operators Assistance Services are required to place a Company provided sticker on each restricted telephone indicating that the operator cannot be accessed for any purpose. In addition, it shall be the responsibility of the customer to notify to all authorized users of this service that it is impossible to access the operator by means of the restricted telephone.
- (F) The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service offered herein, including, but not limited to the inability of the station used to access the operator for any purpose.
- (G) One (1) blocking option per telephone line will be provided.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 2 - TELEPHONE CALL RESTRICTION
MISCELLANEOUS SERVICE ARRANGEMENTS (Cont.)

2.2 Rates and Charges

2.2.1 The following rates and charges are for the Telephone Call Restriction Service only, and are in addition to any other applicable charges.

	Monthly <u>Rent</u>
Residence – “Reserved for Future Reference”	
Business Line, per each restriction	\$4.41 (I)
PBX Trunk, per each restriction	6.47 (I)

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 3 - TEMPORARY SUSPENSION
AT THE CUSTOMER'S REQUEST

3.1 General

- 3.1.1 This service allows for the temporary suspension of the telephone service. During the suspended period, outgoing and incoming calls will not be allowed on the customer's telephone facilities. Incoming calls will be directed to a recorded announcement at the central office, which will inform that the service is temporarily suspended.

3.2 Regulations

- 3.2.1 This service will be offered to business and residential customers.
- 3.2.2 Partial suspension will not be allowed on multi-line service.
- 3.2.3 This service will be offered at full rent. The rent for the months within the suspended period will be paid in advance. A fraction of one month will be considered a full month.
- 3.2.4 There will be no credit for units of local calls, within the monthly allowances, not used.
- 3.2.5 The service will be offered for any period not to exceed three (3) months (ex. two weeks, one month, one month and a half, two months, etc.).
- 3.2.6 The suspension may be requested by means of a telephone call, letter or visit to the business office.
- 3.2.7 The service may be requested any business day of the month, provided it is requested ten (10) days in advance of the date on which the suspension will begin.
- 3.2.8 Telephone service will be restored without notice on the originally scheduled date. If the customer wishes that the service be restored before the originally scheduled date, he/she must notify the Service Representative three (3) days in advance of the originally scheduled date.
- 3.2.9 The customer must have had telephone service for at least three (3) months and his/her telephone account must not be past due at the date of the service request.
- 3.2.10 A non recurring charge will be applied for the suspension and subsequent restoration of the service.

**ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 3 - TEMPORARY SUSPENSION
AT THE CUSTOMER'S REQUEST(Cont.)**

3.3 Rates and Charges

Non-Recurring Charge, per service \$ 15.00

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 4 - "Reserved for Future Use"

ADDITIONAL SERVICES TARIFF (Cont.)

SECTION 5 - SWITCHED 56 KBPS AND 19.2 AND DATA COMMUNICATION SERVICE

5.1 General

- 5.1.1 This tariff contains the applications, definitions, descriptions, regulations and rates applicable to switched data transmission services at speeds of 19.2 kbps and 56 kbps provided by Company.
- 5.1.2 Switched Data Communication Service consists of the transmission of digital data over the public switch network via dial-up, providing the end user with the ability to send and receive data at speeds of 19.2 kbps and 56 kbps from point to point through the public digital network.
- 5.1.3 The access to those services will be completed using a digital subscriber local loop facility. This is a digital switched full duplex service at synchronous speed and will only transmit data, not voice.
- 5.1.4 The major market applications or services available or identified for a switched digital line at high speed are:
 - A. Video Conferencing
 - B. Group IV Facsimile (High Speed Laser)
 - C. Dedicated Access Backup (56 kbps)
 - D. PC to PC File Transfer
 - E. Access to Information Data Bases

5.2 Regulations

- 5.2.1 Switched 56 kbps data communication service is limited to the availability of facilities at the central offices selected by the Company. The Company is under no obligation to construct facilities at a distance from the central office that exceeds the technical limitations of the service.
- 5.2.2 The average operation distance for high speed data transmission unit is 16 thousand feet. The line cards type 4 have an average range of 15 kilobits on AWG24 cables, restricted to multiplexing, loading, coils, bridge taps, echo canceller or any other element in the cables.
- 5.2.3 Previous to the installation of the service, the Company will test the conditions of the outside plant facilities to make sure that the digital signal is transmitting according to the technical requirements.
- 5.2.4 Construction costs, were applicable, will be charged to the customer.

ADDITIONAL SERVICES TARIFF (Cont.)

SECTION 5 - SWITCHED 56 KBPS AND 19.2 AND DATA COMMUNICATION SERVICE (Cont.)

5.2 Regulations (Cont.)

- 5.2.5 In central offices where the provision of necessary programs and switching equipment has not been considered; and access requests exists, it will be provided by the use of channel banks conforming to the data transmission switched at 56 kbps and 19.2 kbps transmitted by a Foreign Exchange.
- 5.2.6 The channel banks will be connected to the central office nearest to the customer service area which provides switched 56 kbps Data Transmission and the end user will be charged for mileage rates between offices as established in the Tariff Regulations.
- 5.2.7 The minimum period for which service is furnished and for which charges are applicable is three (3) months.
- 5.2.8 After the established minimum service period, the charges for a fractional part of a monthly bill will be a proportionate part of the monthly charge.
- 5.2.9 A customer premise data unit must be compatible with the Company's central office transmission. (Switched 56 kbps).
- 5.2.10 The Company shall not be responsible if changes in any of its equipment, operations or procedures utilized in the provision of the service could generate modifications or obsolescence in the customer's equipments or system, which affects its use or performance. In such instance and when known in advance, the Company will notify customers of such changes.
- 5.2.11 Temporary disconnection of the service will not be provided.

5.3 Definitions

- 5.3.1 Asynchronous Transmission. Transmission in which each information character is individually synchronized usually by the use of start-stop elements.
- 5.3.2 Character. An alphanumeric or symbolic unit, which is represented by eight (8) bits of data information.
- 5.3.3 Synchronous Transmission. Transmission of data through an access port keeping constant time interval between bits, characters or events.

ADDITIONAL SERVICES TARIFF (Cont.)

SECTION 5 - SWITCHED 56 Kbps AND 19.2 AND DATA COMMUNICATION SERVICE (Cont.)

5.3 Definitions (Cont.)

- 5.3.4 Binary Digit. Unit of information in two level digital notations, which may be zero (0) or one (1).
- 5.3.5 Access Line. A circuit between customer terminal equipment and a switching center giving access to the network.
- 5.3.6 High Speed Transmission. Data transmission speed through a digital circuit at 19.2 kbps and 56 kbps.
- 5.3.7 Switching Equipment. Equipment, which analyzes the digits, dialed and selects the circuits to direct the calls.
- 5.3.8 Telephone Line. Combination of an access line, access port or line card and the associated telephone number.

5.4 Optional Features

- 5.4.1 Automatic Line. Automatically dials a customer's pre-programmed telephone number.
- 5.4.2 Speed Dialing. Allows a customer to dial the most frequently used numbers through the use of an abbreviated access code.
- 5.4.3 Repeat Dialing. Automatically redials a busy telephone number until the connection is completed.

5.5 Rates and Charges

The following rates and charges apply to this service, in addition to any other charge applicable in the Tariff Regulations.

- 5.5.1 The interstate long distance charges applicable to 19.2 kbps and 56 kbps will be the one previously established by each inter-exchange carrier with the customer.
- 5.5.2 The end user common line charge will apply in accordance with FCC Tariff #5 of the National Exchange Carrier Association (NECA).
- 5.5.3 Customers served by an inter-office channel from their serving wire center to a Switched 56 kbps office, will be billed under mileage rates as specified in Section #7, Tariff #5 of the National Exchange Carrier Association (NECA).

ADDITIONAL SERVICES TARIFF (Cont.)

SECTION 5 - SWITCHED 56 KBPS AND 19.2 AND DATA COMMUNICATION SERVICE (Cont.)

5.5 Rates and Charges (Con.)

5.5.4 The usage rates specified here are for the Switched 19.2 kbps and 56 kbps within Puerto Rico.

	<u>Monthly</u>	<u>NRC</u>
Switched 19.2 kbps service, per line termination	\$30.00	\$258.00
Switched 56 kbps service, per line termination	35.00	258.00
		<u>Monthly</u>
Automatic Line		\$ 1.50
Speed Dialing		1.50
Repeat Dialing		1.50
Combination of Automatic line, Speed Dialing and Repeat Dialing		3.60
		<u>Usage</u>
Minute of Use or Fraction		0.25

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 6 - DIGITAL TERMINATION SYSTEM SERVICE (DTS)

6.1 General

6.1.1 Digital Termination System (DTS) is the service that provides the necessary facilities, including channels and station equipment of the type, which may be required to enable the customer and authorized users to transmit data information at moderate speed from one point to several points simultaneously, using Radio frequencies (microwave).

6.1.2 This service consists of two (2) main elements:

(A) Nodal Station. A local station shared by several customers simultaneously using the derivation technique known as Time Division Multiple Access (TDMA) on which each customer has access to his nodal station on assigned time intervals.

(B) Customer's Station. An associated station, on customer's premises.

6.1.3 This service will be furnished subject to the availability of facilities and the requirement of channels and station equipment.

6.1.4 The DTS service is provided twenty four (24) hours daily.

6.1.5 Service is offered at an information transmission speed of 9.6 Kbps or 56 Kbps.

6.1.6 The Company will furnish the Nodal Station equipment, which is a microwave digital distribution system. It consists of a four (4) feet in diameter antenna covering approximately 90o, a transceiver (which could be installed either on a closed area within a building or on an open space) and the digital multiplexing equipment (which should be placed in a protected closed-in area within a building).

6.1.7 The Company will also furnish the Customer's Station equipment, consisting of two (2) feet in diameter parabolic antenna, a transceiver and the associated multiplexing equipment. The transceiver equipment and the antenna will be installed by the Company at the customer's premises. The multiplexing equipment should be placed in a protected closed-in area within the customer's premises.

6.1.8 The DTS provides for the following:

- (A) Wider bandwidth
- (B) Good quality digital transmission
- (C) Reliability and security of transmitted data

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 6 - DIGITAL TERMINATION SYSTEM SERVICE (DTS) (Cont.)

6.1 General (Cont.)

6.1.9 Each Nodal Station equipment could consist of one or more service areas, known as Sectors, with a maximum of four (4) Sectors, covering a 90° area each. A Nodal Station consisting of four (4) Sectors covers a 360° area and a distance range of two (2) to ten (10) miles.

6.1.10 Any customer using this service can be connected to the public telecommunications network and can transmit information to any point in the DTS service network throughout the island.

6.2 Regulations

6.2.1 The DTS service is furnished subject to the availability of facilities.

6.2.2 The Company will furnish all channel apparatus required for the provision of DTS service in the Nodal Station. Customer-owned terminal equipment may be used with the facilities furnished by the Company for DTS service if compatible with the Nodal Station equipment and operation on a transmission speed within the required range for the type of channel provided. The Customer-Terminal equipment is offered by the Company on sale, rent or lease arrangement. Customer-terminal equipment consists of an antenna, radio equipment and multiplexing equipment associated with a Nodal Station and installed in the customer's premises.

6.2.3 The rates and charges specified herein for the DTS service are for service provided between two points.

6.2.4 The customer, with previous notification to the Company, may obtain other transmission speeds in addition to those provided by the Company by using adequate equipment as required by the Federal Communications Commission (FCC).

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 6 - DIGITAL TERMINATION SYSTEM SERVICE (DTS) (Cont.)

6.2 Regulations (Cont.)

- 6.2.5 The magnitude and the type of voltage and currents utilized for the DTS channels of the customer-owned equipment and wiring and the operation and maintenance of such equipment and wiring shall be such as not to interfere with any of the services offered by the Company. The characteristics of the customer-owned apparatus shall be such that its connection to the DTS Channels does not interfere with service over other Company lines or channels or impair privacy of communication over such lines or channels. If, in the judgement of the Company, additional protective equipment is required to prevent such interference or impairment, such equipment shall be provided by the customer, or by the Company at the applicable rates and charges. Customer-owned equipment and the power supply to which it is connected shall be of such character and so located as to avoid injury to the public or Company employees, or damage to Company plant. The Company may, upon notice to the customer, make tests and inspections as may be necessary to determine that the above requirements are being complied with in the installation, operation and maintenance of customer-owned equipment. The Company may interrupt the channel's service at any time if, in its judgement, such action becomes necessary in order to protect the public, the Company's employees or its plant and services.
- 6.2.6 The Company may test and adjust the DTS Channel as often as necessary at any time during regular business hours agreed upon with the customer. No allowance for interruption of service is made for the time required to make such tests and adjustments. The customer shall provide his own means for ascertaining any inoperative condition of the DTS Channel when prompt detection of such condition is required for the customer's use.
- 6.2.7 The customer indemnifies and saves the company harmless against claims for libel, slander or infringement of copyright arising from, or in connection with, the material or subject matter transmitted over the DTS Channels; against claims for the infringement of patents arising from combining, or connecting, Company apparatus and systems of the customer, and against all other claims arising out of any act or omission of the customer in connection with the DTS Channel provided by the Company.
- 6.2.8 The customer assumes all risk of errors, delays or accidents occurring in the operation of DTS Channels, and also for any interruptions due to failure of power supply.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 6 - DIGITAL TERMINATION SYSTEM SERVICE (DTS) (Cont.)

6.2 Regulations (Cont.)

- 6.2.9 In the absence of gross negligence or willful misconduct, no liability shall be attached to the Company for damages arising from the furnishing of DTS Channel. If service is interrupted for a continuous period of more than 48 hours, a pro rata allowance at the tariff rate for the DTS Channel shall be made for the time of such interruption after notice and demand to the Company, provided such interruption is not caused by negligence or willful act of the customer or by failure of power supply or by testing and adjusting.
- 6.2.10 If service interruption is caused by damage of customer-provided terminal equipment, the customer will reimburse the Company for any costs incurred in the restoration of service.
- 6.2.11 The Company may terminate DTS Channels service, without notice, for any of the following reasons:
- (A) Upon objection to its continuance made by a governmental authority.
 - (B) If, in the judgement of the Company, any use of the facilities by the customer tends to injuriously affect the efficiency of the Company's plant, property or service.

6.3 Minimum Service Period

- 6.3.1 The minimum service period for DTS Service is one (1) month.
- 6.3.2 If the request for DTS Service is cancelled for any reason imputable to the customer, the customer will reimburse the Company in accordance with General Provisions, Section 3, of the Tariff Book.
- 6.3.3 At its option, the Company may require from the customer that all installation charges be paid in advance.

6.4 Nodal Location (2 to 10 Mile Range)

- 6.4.1 Guaynabo (San Patricio)
- 6.4.2 Canovanas
- 6.4.3 Aguas Buenas (La Mesa)
- 6.4.4 Ponce
- 6.4.5 Mayaguez (Darlington)
- 6.4.6 Aguadilla (Ramey)

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 6 - DIGITAL TERMINATION SYSTEM SERVICE (DTS) (Cont.)

6.5 Rates and Charges

6.5.1 DTS Channels

(A) The charges for DTS Service facilities apply to that portion of such facilities included between the Nodal Station and the customer premises equipment. The charges for the use of the public telecommunication network are in addition to all charges applicable and do not constitute part of the DTS Service. Such charges will be determined in accordance with the rates established in this Tariff.

(B) The rates and charges herein specified are for point to point service.

	<u>Monthly</u>	<u>NRC</u>
DTS Service, 9.6 kbps	\$81.30	\$156.00
DTS Service, 56 kbps	119.40	237.00
Channel Termination	See Section 7 Tariff No. 5 NECA	
Air Mileage	See Section 7 Tariff No. 5 NECA	

The minimum service period for the customer terminal equipment is three (3) years.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE

7.1 General

Leased Line Service provides the necessary facilities to enable the customer and authorized users to communicate between specified locations.

7.1.1 The connections provided under the Leased Line Service can be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rates.

7.1.2 Following is a brief description of each type of Leased Line Service:

A. Metallic – a channel for the transmission of low speed varying signals at rates up to 30 baud.

B. Telegraph Grade – a channel for the transmission of binary signals at rates of 0 to 75 baud or 0 to 150 baud.

C. Voice Grade – a channel for the transmission of analog signals within an approximate bandwidth of 300 to 3000 Hz.

D. Program Audio – a channel for the transmission of audio signals. The nominal frequency bandwidths are from 200 to 3500 Hz, from 100 to 5000 Hz, from 50 to 8000 Hz, or from 50 to 15000 Hz.

E. Digital Data – a channel for the digital transmission of synchronous serial data rates of 2.4, 4.8, 9.6, 19.2, 56.0 or 64.0 Kbps.

F. High Capacity – a channel for the transmission of synchronous serial digital data at rates of 1.544, 6.312 or 44.736 Mbps.

7.2 Regulations

7.2.1 Leased Line Service is furnished subject to the availability of facilities and is provided over facilities elected by the Company.

7.2.2 The Company will furnish all facilities necessary for the provision of the Leased Line Service.

7.2.3 When the customer requests special channel routing or sequence of connection, additional charges may apply.

7.2.4 The customer may not create additional channels from the facilities furnished by the Company, unless specifically authorized in writing by the Company.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.1 Regulations (Cont.)

- 7.2.5 Where alternate use of channels is provided in accordance with this Tariff, and one of the purposes for which the channel facilities are to be used requires a type of channel for which a higher rate applies than for other purpose or purposes, the higher channel rate applies.
- 7.2.6 All equipment used by the customer in connection with the Leased Line Service is subject to the approval of the Company and must operate at a line signaling speed and with other line transmission characteristics within the range specified with the type of channel furnished. The customer-owned equipment and wiring shall be such as not to interfere with any of the services offered by the Company. If, in the judgement of the Company, additional protective equipment is required to prevent such interference or impairment, such equipment shall be provided by the customer. Customer-owned equipment and the power supply to which it is connected shall be located as to avoid injury to the Company employees, or damage to Company plant. The Company, may upon notice to the customer, make such tests and inspections as may be necessary to determine that the above requirements are being complied with the installation, operation and maintenance of customer-owned equipment. The Company may interrupt the leased channel at any time, if in its judgement, such action becomes necessary in order to protect the public, the Company's employees or its plant and services.
- 7.2.7 The Company may test and adjust the Leased Line Service as often as necessary at any time during regular business hours agreeable to the customer and the Company. No allowance for interruption of service is made for the time required to make such tests and adjustment. The customer shall provide his own means for ascertaining any inoperative condition of the Leased Line Service when prompt detection of such condition is required for the customer's use.
- 7.2.8 The customer indemnifies and holds the Company harmless against any claims for libel, slander or the infringement of copyright arising from, or in connection with, the material or subject matter transmitted over the Leased Line Service; against any claims for infringement of patents arising from combinations of customer-owned equipment with, or used in connection with facilities furnished by the Company; and against all other claims arising from any act or omission of the customer in connection with the facilities provided by the Company.
- 7.2.9 The customer assumes all risk of error, delays, or accidents occurring in the operations of the Leased Line Service, and also for any interruptions due to failure of power supply.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.1 Regulations (Cont.)

7.2.10 In the absence of gross negligence or willful misconduct, no liability shall be attached to the Company for damages arising from the furnishing of the Leased Line Service. If the service is interrupted for a continuous period or more than 48 hours, a pro rata allowance at the Tariff rate for the Leased Channel shall be made for the time of such interruption after notice and demand to the Company, provided such interruption is not caused by negligence or willful act of the customer or by failure of power supply or by testing and adjusting. Loss of profits by the applicant or customer is not considered an element of damage for which the Company is liable.

7.2.11 The Company may terminate Leased Line Service, without notice, for any of the following reasons:

A. Upon objection of their continuance made by or on behalf of any governmental authority.

B. If, in the judgement of the Company, any use of the facilities by the customer tends to detrimentally affect the efficiency of the Company's plant, property or services.

7.3 Minimum Service Period

7.3.1 The minimum service period for Leased Line Service is 1 month, except for high capacity channels DS2 and DS3, which is 12 months.

7.3.2 If the application for Leased Line Service is cancelled after installation of the service has begun, for any reason imputable to the customer, the customer will pay to the Company the non-recurring charge applicable to the Leased Line Service. For this purpose, installation is considered to have been started when the Company incurs any expense in connection or in preparation thereof which would not otherwise have been incurred provided:

A. The customer has advised the Company to proceed with the installation and;

B. The Company has accepted the order.

7.3.3 If the Leased Line Service is cancelled prior to the termination of the minimum service period, the customer will pay to the Company the equivalent to the monthly rental charges applicable for the Leased Line Service for the remaining minimum service period.

7.3.4 At its option the Company can require that the customer pay all installation charges in advance.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.3 Minimum Service Period (Cont.)

7.3.5 Construction Cost shall also apply for Leased Line Service as specified in Basic Service Tariff Schedule Section 13 - Construction Charges.

7.4 Grade Channels

7.4.1 Leased Channels provided for Leased Line Service are of the same type and grade as those used for normal telephone service. Where better than telephone grade Leased Channels are required, special charges for channel conditioning will apply as specified under Section 7.6 following.

7.5 Rate Regulations

7.5.1 Rate Categories

There are three basic rate categories, which apply to Leased Line Service:

A. Channel Terminations

The Channel Termination (CT) rate category recovers the costs associated with the communications path between a customer designated premises and the serving wire center of that premises. Included as part of the CT is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected and the type of signaling capability, if any. The signaling capability is provided as an optional feature as set forth in (C) following.

One CT charge applies per customer-designated premises at which the channel is terminated.

B. Channel Mileage

The Channel Mileage rate category recovers the costs associated with the end office equipment and the transmission facilities between the serving wire centers associated with customer-designated premises. Channel Mileage rates are made up of the Channel Mileage Facility (CMF) rate and the Channel Mileage Termination (CMT) rate.

1. Channel Mileage Facility

The CMF rate recovers the per mile cost for the transmission path which extends between the Company serving wire centers associated with two

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.5 Rate Regulations (Cont.)

7.5.1 Rate Categories (Cont.)

B. Channel Mileage (Cont.)

1. Channel Mileage Facility (Cont.)

customer designated premises. The mileage to be used to determine the monthly rate for the CMF is calculated on the airline distance between the locations involved.

To determine the rate to be billed, first compute the mileage using the V&H coordinates method, as set forth in the National Exchange Carrier Association, Inc. TARIFF F.C.C. NO. 4, then multiply the resulting number of miles times the CMF per mile rate. When the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates.

2. Channel Mileage Termination

The CMT rate recovers the cost for end office equipment associated with terminating the facility (i.e., basic circuit equipment and terminations at exchanges). The CMT rate will apply at the exchanges for each customer-designated premises.

C. Optional Features

The Optional Features rate category recovers the costs associated with optional features and functions which may be added to a Leased Line Service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics, which may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the service, they will be charged for as a single rate element.

7.5.2 Type of Rates and Charges

There are two types of rates and charges. These are monthly rates and nonrecurring charges. The rates and charges are described as follows:

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.5 Rate Regulations (Cont.)

7.5.2 Type of Rates and Charges (Cont.)

A. Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that a Leased Line Service is provided. For billing purposes, each month is considered to have 30 days.

B. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Leased Line Service are: installation of service, installation of optional features and service rearrangements. These charges are in addition to the Service Order Charge as specified in this Tariff.

1. Installation of Service

Nonrecurring charges apply to each service installed. The nonrecurring charges for the installation of service are set for each channel type as a nonrecurring charge for the CT.

2. Installation of Optional Features

When optional features are installed coincident with the initial installation of service, no separate nonrecurring charge is applicable. When optional features are installed or changed subsequent to the installation of service, a Service Order Charge as specified in this Tariff will apply per order.

3. Service Rearrangements

Service rearrangements are changes to existing (installed) services which may be administrative only in nature, as set forth following, or that involve actual physical change to the service.

Changes in the physical location of the point of termination or customer designated premises are moves as set forth in 7.5.3 following.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.5 Rate Regulations (Cont.)

7.5.2 Type of Rates and Charges (Cont.)

B. Nonrecurring Charges

Changes in the type of Service or CT, which result in a change of the minimum period requirements will be treated as a discontinuance of the service and an installation of a new service. Changes in ownership or transfer of responsibility from one customer to another will be treated as a discontinuance of the service and an installation of a new service.

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- a) Change of customer name.
- b) Change of customer or customer's end user premises address when the change of address is not a result of physical relocation of equipment.
- c) Change in billing data (name, address, or contact name).
Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows (Cont.):
- d) Change of agency authorization
- e) Change of customer circuit identification
- f) Change of billing account number
- g) Change of customer test line number
- h) Change of customer or customer's end user contact name or telephone number
- i) Change of jurisdiction.

All other service rearrangements will be charged as follows:

- a) If the change involves the addition of other customer-designated premises to an existing service, the nonrecurring charge for the channel termination rate element will apply. The charge(s) will apply only for the location(s) that is being added. The charge(s) will be in addition to the Service Order Charge as set forth in this Tariff.
- b) If the change involves the addition of an optional feature (with the exception of the addition of Clear Channel Capability to an existing service), or if the change involves changing the type of signaling on a Voice Grade service, and for all other changes the Service Order Charge as set forth in this Tariff will apply.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.5 Rate Regulations (Cont.)

7.5.2 Type of Rates and Charges (Cont.)

B. Nonrecurring Charges (Cont.)

c) When the Clear Channel Capability optional feature is installed on an existing facility, the addition will be treated as a discontinuance and start of service and all associated non-recurring charges will apply.

A. A move involves a change in the physical location of one of the following:

1. The Point of Termination at the customer's premises
2. The customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

B. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e. installation) charge for the service termination affected. There will be no change in the minimum period requirements. This charge is in addition to the Access Order Charge as specified in this Tariff.

C. Moves To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

7.6 Rates and Charges

Local circuit: applicable to local circuits for Telemusic, Alarm, Ringdown, Outside PBX Stations, Tie Lines, Foreign Exchange Lines and outside extensions of main stations, routed through a central office. Charge will also apply for local

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

circuits not routed through a central office but connecting two points within the same exchange and/or within customer premises, when the circuit length exceeds 1.5 Km¹

Monthly	\$9.00
NRC	\$45.00

- 7.6.2 Local circuit extension line: applicable to local circuits for Telemusic, Alarm, Ringdown, Outside PBX Stations, Tie Lines, Foreign Exchange Lines and outside extensions of main stations, not routed through a central office but connecting two points within the same exchange and/or within customer premises, when the circuit length exceeds 1.5 Km.¹

Monthly	\$4.00
NRC	\$30.00

- 7.6.3 Local circuit bridged line: applicable to inside bridged extensions to local circuit for Telemusic, Teleprinter, Alarm and Ringdown terminating within the same premises.¹

Monthly	3.00
NRC	22.50

- 7.6.4 Toll subscriber circuit: provides direct facilities between the customer and the Company's toll position boards for customers with a large volume of long distance calls that require time and charge quotation. Within the local service area of non-multi-exchange central offices (including local circuits).^{1 2}

Monthly	30.50
NRC	37.50

- 7.6.5 Toll subscriber circuit: provides direct facilities between the customer and the Company's toll position boards for customers with a large volume of long distance calls that require time and charge quotation. Within the local service area of multi-exchange central offices (including local circuits and interoffice trunks), when required.^{1 2}

Monthly	40.00
NRC	75.00

¹Not available for new installations after October 19, 2004.

²When toll leased lines are required for this service, the corresponding charges will apply in addition to the charges indicated above for toll subscriber circuits within the local service area of the central office.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.6 Interoffice trunk between two exchanges in local multi-exchange area: Adjacent Exchanges¹

Monthly	25.00
NRC	75.00

7.6.7 Interoffice trunk between two exchanges in local multi-exchange area: Non-Adjacent Exchanges¹

Monthly	37.50
NRC	112.50

7.6.8 Supplemental Equipment provided when required for the operation of leased line facilities: Long Line Adapter¹

Monthly	\$10.00
NRC	\$37.50

7.6.9 Supplemental Equipment provided when required for the operation of leased line facilities: E-22 Voice Repeater¹

Monthly	\$10.00
NRC	\$37.50

7.6.10 Supplemental Equipment provided when required for the operation of leased line facilities: E-24 or E-44 Voice Repeater¹

Monthly	35.50
NRC	112.50

7.6.11 Supplemental Equipment provided when required for the operation of leased line facilities: Ringdown Equipment for Automatic Signaling¹

Monthly	10.00
NRC	37.50

7.6.12 Supplemental Equipment provided when required for the operation of leased line facilities: Bridge Network¹

Monthly	2.50
NRC	22.50

¹Not available for new installations after October 19, 2004.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.13 Supplemental Equipment provided when required for the operation of leased line facilities: Amplitude Equalizer¹

Monthly	5.75
NRC	22.50

7.6.14 Supplemental Equipment provided when required for the operation of leased line facilities: SF Toll Signaling Unit¹

Monthly	16.50
NRC	37.50

7.6.15 Supplemental Equipment provided when required for the operation of leased line facilities: Wire Music Distribution Amplifier¹

Monthly	15.00
NRC	37.50

7.6.16 Supplemental Equipment provided when required for the operation of leased line facilities: Echo Suppressors, each¹

Monthly	35.00
NRC	56.30

7.6.17 Supplemental Equipment provided when required for the operation of leased line facilities: Data Bridge Network, at customer site (9 outlets) ¹

Monthly	\$8.00
NRC	\$195.00

7.6.18 Supplemental Equipment provided when required for the operation of leased line facilities: Data Bridge Ports, Computer port¹

Monthly	18.00
NRC	75.00

7.6.19 Supplemental Equipment provided when required for the operation of leased line facilities: Data Bridge Ports, Terminal Ports¹

Monthly	12.00
NRC	75.00

¹Not available for new installations after October 19, 2004

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

- 7.6.20 Digital facilities: The Company will provide at customer's request, where available, an interoffice voice channel using digital pulse code modulation (PCM) at the following rates: Per PCM Channel, between adjacent central offices¹

Monthly	90.00
NRC	180.00

- 7.6.21 Toll Interface Terminal furnished by the Company to provide adequate test, trouble location, repair and service restoration facilities at each point of interface of its local exchange plant with a Voice Grade Toll Private Channel or Voice Grade Local Line connected to, derived from or switched to or from a Voice Equivalent Toll Private Channel, each¹

Monthly	50.00
NRC	85.00

- 7.6.22 Per airline km. or fraction of the distance between toll rate centers¹

Monthly	2.45
---------	------

- 7.6.23 Toll Interface Terminal Multiplexing equipment and test facilities provided by the Company at each point of interface of its local exchange plant with Telegraph (Tele-printer) Toll Private Channel, each¹

Monthly	35.00
NRC	50.00

- 7.6.24 Per airline km. or fraction of the distance between toll rate centers¹

Monthly	1.45
---------	------

- 7.6.25 Metallic Service¹

A. Channel Termination (CT), Per Termination

Monthly	\$24.58
NRC	\$230.00

B. Channel Mileage Termination (CMT), Per Termination

Monthly	35.37
---------	-------

C. Channel Mileage Facility (CMF), Per Mile

Monthly	2.47
---------	------

D. Optional Features

1. Bridging

a) Three Premises Bridging Per Port	\$6.50 per month
b) Series Bridging Per Port	\$6.50 per month

¹Not available for new installations after October 19, 2004

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.26 Telegraph Grade Service¹

A. Channel Termination (CT), Per Termination

1. Two-Wire

Monthly	\$24.58
NRC	\$230.00

2. Four Wire

Monthly	49.17
NRC	230.00

B. Channel Mileage Termination (CMT), Per Termination Monthly- 29.56

C. Channel Mileage Facility (CMF), Per Mile Monthly- 2.94

D. Optional Features

A. Telegraph Bridging Per Port

a) Two-Wire	Monthly-	6.50
b) Four-Wire	Monthly-	6.50

7.6.27 Voice Grade

A. Channel Termination (CT), Per Termination

1. Two-Wire

Monthly	\$41.29
NRC	\$230.00

2. Four Wire

Monthly	66.07
NRC	230.00

B. Channel Mileage Termination (CMT), Per Termination Monthly- 29.56

C. Channel Mileage Facility (CMF), Per Mile Monthly- 2.94

D. Optional Features

1. Bridging

a) Voice Bridging, Per Port

1) Two-Wire	Monthly-	6.50
2) Four-Wire	Monthly-	6.50

b) Data Bridging, Per Port

1) Two-Wire	Monthly-	6.50
2) Four-Wire	Monthly-	6.50

¹Not available for new installations after October 19, 2004

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.27 Voice Grade (Cont.)

D. Optional Features (Cont.)

1. Bridging (Cont.)

c) Telephoto Bridging, Per Port

- | | | |
|--------------|----------|------|
| 1) Two-Wire | Monthly- | 6.50 |
| 2) Four-Wire | Monthly- | 6.50 |

d) DATAPHONE Select-A-Station Bridging

1) Sequential Arrangement, Ports Per Channel Connected

- | | | |
|--------------|----------|---------|
| a) Two-Wire | Monthly- | \$22.19 |
| b) Four-Wire | Monthly- | 117.70 |

2) Addressable Arrangement, Ports Per Channel Connected

- | | | |
|--------------|----------|--------|
| a) Two-Wire | Monthly- | 23.75 |
| b) Four-Wire | Monthly- | 102.80 |

e) Telemetry and Alarm Bridging

1) Active Bridging Channel Connections, Per Channel Connected

- | | | |
|---------------|----------|------|
| a) Split Band | Monthly- | 8.89 |
| b) Summation | Monthly- | 3.47 |

2) Passive Bridging Channel Connections, Per Channel Connected

Monthly- .24

2. Conditioning Per Termination

- | | | |
|-------------------------|-----------|--------|
| a) "C-Type" | Monthly - | \$7.20 |
| b) Data Capability | Monthly - | 4.95 |
| c) Telephoto Capability | Monthly - | 9.02 |

3. Improve Return Loss For Effective Two-Wire of Four-Wire Transmission,
Per Termination

- | | | |
|--------------|-----------|-------|
| a) Two-Wire | Monthly - | 12.80 |
| b) Four Wire | Monthly - | 12.80 |

4. Customer Specified Receive Level per Two-Wire Termination

Monthly - 8.80

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.27 Voice Grade (Cont.)

D. Optional Features (Cont.)

5. Multiplexing Per Arrangement Voice to Telegraph Grade
Monthly - 226.19

6. Signaling Capability, Per Termination
Monthly - 12.95

7. Selective Signaling Arrangement, Per Arrangement
Monthly - 6.50

8. Transfer Arrangement (Key activated¹ or Dial-Up)

a) Per four port arrangement including control channel termination²
Monthly - \$3.13

b) Per five port arrangement including control channel termination²
Monthly - 7.14

c) Control Arrangement³
Monthly - 100.00

7.6.28 Program Audio Service⁴

A. Channel Termination (CT), Per Termination

200 to 3500 Hz Monthly - 43.76 NRC - 230.00

100 to 5000 Hz Monthly - 76.20 NRC - 230.00

50 to 8000 Hz Monthly - 76.20 NRC - 230.00

50 to 15000 Hz Monthly - 76.20 NRC - 230.00

B. Channel Mileage Termination (CMT), Per Termination

200 to 3500 Hz Monthly - 29.56

100 to 5000 Hz Monthly - 59.11

50 to 8000 Hz Monthly - 88.67

50 to 15000 Hz Monthly - 118.22

¹The key activated control channel is rated as a Metallic Channel Termination (CT) and Channel Mileage, if applicable. ²An additional Channel Termination (CT) charge will apply whenever a spare channel is configured as a leg to the customer designated premises. Additional Channel Mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center. ³Is required for Dial-Up option. ⁴Not available for new installations after October 19, 2004.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.28 Program Audio Service¹ (Cont.)

C. Channel Mileage Facility (CMF), Per Mile

200 to 3500 Hz	Monthly - 2.94
100 to 5000 Hz	Monthly - 5.89
50 to 8000 Hz	Monthly - 8.83
50 to 15000 Hz	Monthly - 11.77

D. Optional Features

1. Bridging Distribution Amplifier, Per Port	\$19.97
2. Gain Conditioning Per Service	\$12.90
3. Stereo Per Service	\$22.15

7.6.29 Digital Data Service

A. Channel Termination (CT), Per Termination

2.4 kbps	Monthly - 76.20	NRC - 240.00
4.8 kbps	Monthly - 76.20	NRC - 240.00
9.6 kbps	Monthly - 76.20	NRC - 240.00
19.2 kbps	Monthly - 76.20	NRC - 240.00
56.0 kbps	Monthly - 76.20	NRC - 240.00
64.0 kbps	Monthly - 76.20	NRC - 240.00

B. Channel Mileage Termination (CMT), Per Termination

2.4 kbps	Monthly - 28.08
4.8 kbps	Monthly - 28.08
9.6 kbps	Monthly - 28.08
19.2 kbps	Monthly - 28.08
56.0 kbps	Monthly - 28.08
64.0 kbps	Monthly - 28.08

C. Channel Mileage Facility (CMF), Per Mile

2.4 kbps	Monthly - 2.80
4.8 kbps	Monthly - 2.80
9.6 kbps	Monthly - 2.80
19.2 kbps	Monthly - 2.80
56.0 kbps	Monthly - 2.80
64.0 kbps	Monthly - 2.80

¹Not available for new installations after October 19, 2004

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.29 Digital Data Service (Cont.)

D. Optional Features

- | | |
|--|------------------|
| 1. Bridging Per Port | Monthly - 7.85 |
| 2. Loop Transfer Arrangement Per Four Port Arrangement ¹ Key Activated ² or Dial-Up ³ | Monthly - 6.21 |
| 3. Control Arrangement | Monthly - 100.00 |

E. Channel Service Unit (CSU), Per Termination⁴

2.4 kbps	Monthly - 31.05
4.8 kbps	Monthly - 31.05
9.6 kbps	Monthly - 31.05
56.0 kbps	Monthly - 31.05

¹An additional Channel Termination (CT) charge will apply whenever a spare channel is configured as a leg to the customer designated premises. Additional Channel Mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.²The key activated control channel is rated as a Metallic Channel Termination (CT) and Channel Mileage, if applicable.³Is required for Dial-Up option.⁴Channel Service Units (CSU) will only be provided under Tariff if they exist in the Company's inventory.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.30 High Capacity

A. DS1 1.544 Mbps

1. Channel Termination (CT), Per Termination
Monthly - \$176.82
NRC - \$251.00
2. Channel Mileage Termination (CMT), Per Termination
Monthly - \$94.38
3. Channel Mileage Facility (CMF), Per Mile
Monthly - \$19.14

B. DS2 6.312 Mbps

1. Channel Termination (CT), Per Termination
Monthly - 345.00
NRC - 251.00
2. Channel Mileage Termination (CMT), Per Termination
Monthly - 565.00
3. Channel Mileage Facility (CMF), Per Mile
Monthly - 160.00

C. DS3 44.736 Mbps

1. Channel Termination (CT), Per Termination
Monthly - 2,051.19
NRC - 251.00
2. Channel Mileage Termination (CMT), Per Termination
Monthly - 525.64
3. Channel Mileage Facility (CMF), Per Mile
Monthly - 131.77

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.30 High Capacity (Cont.)

D. Optional Features

1. Multiplexing
 - a) DS1 to DS0 or Voice Grade Monthly - 183.12
 - b) DS2 to DS1 Monthly - 435.00
 - c) DS3 to DS1 Monthly - 474.31
2. Automatic Loop Transfer, Per Arrangement¹
 - a) Transfer Arrangement Termination (Key Activated¹ or Dial-Up)
Monthly - 158.00
 - b) Per Four Port Arrangement Including Control Channel²
Monthly - 172.20

E. Network Channel Terminating Equipment (NCTE) Per Termination³

1. Per 1.544 Mbps Monthly - 89.60
2. Automatic Loop Transfer Monthly - 360.00

7.6.31 Service Order Charge NRC -130.00

7.6.32 Circuit Line-up - Per section to be determined by the Transmission
Engineer NRC - 200.00

¹An additional Channel Termination (CT) charge will apply whenever a spare channel is configured as a leg to the customer designated premises. Additional Channel Mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center. ²Channel Service Units (CSU) will only be provided under tariff if they existed in the Company's inventory.

³NCTE will only be provided under tariff if they exist in the Company's inventory.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.6 Rates and Charges (Cont.)

7.6.30 High Capacity (Cont.)

7.6.33 Service Calls – Apply when action is taken by the Company due to a service difficulty or trouble report as result of a customer-provided equipment and/or facilities or where the customer has moved, changed or modified Company provided equipment or facilities

A. Each man-hour (one hour minimum) \$75.00

B. Each additional ¼ man-hour or fraction thereof 15.00

7.7 Term Discount Plan

7.7.1 The Term Discount Plan applies to Leased Lines Service Channel Termination (CT), Channel Mileage Facility (CMF) and Channel Mileage Termination (CMT) monthly rates, which have not been grandfathered as set forth preceding. The current monthly rates for such services are reduced by a fixed percentage. The amount of the discount percentage differs based on the length of the service commitment period selected by the customer.

7.7.2 Leased Line Service may be ordered at the customer's option on a monthly rate basis or for Term Discount periods of 12 months, except for high capacity channels DS2 and DS3, 36 months (3 years) or 60 months (5 years). The minimum service period for all Term Discount plans is 12 months. The customer must specify the length of the service commitment period at the time the service is ordered. For customers that subscribe to the Term Discount plan for 36 or 60 months, the Term Discount percentage as set forth following, will be frozen from Company initiated decreases, for the entire discount period at the percent in effect at the beginning of the Term Discount period.

7.7.3 Term Discounts for Leased Line Service will be 15% for 12 months commitment period, 25% for 36 months commitment period and 35% for 60 months commitment period.

7.7.4 If a Term Discount percentage increase occurs during the term of an existing Term Discount Plan, the increased percentage will be applied automatically to the remainder of the current Term Discount period. At the end of the Term Discount period, the customer may convert to month-to-month service or subscribe to a new Term Discount Plan. If the customer does not make a choice by the end of the discount period, the rates will automatically convert to month-to-month service rates.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.7 Term Discount Plan (Cont.)

7.7.5 To be included in a Term Discount Plan, all eligible Leased Line Service elements must be ordered for the same commitment term (i.e., all 36 months or all 60 months) and with the same service date. Services provided under monthly rates or Term Discount rates may be upgraded to a Term Discount Plan at any time without incurring Channel Termination (CT) nonrecurring charges or discontinuance charges for existing services. The new Term Discount plan must meet or exceed the service term of the plan being upgraded. For example, a service with a 36-month commitment period may be upgraded to a new 36-month, or 60 month service period. The monthly rates will be those that are in effect at the time the service is upgraded.

7.7.6 If the customer chooses to upgrade a Leased Line Service under the Term Discount rate Plan to a higher capacity (i.e. DS1 to DS3), the Channel Termination (CT) nonrecurring charges or discontinuance charges will not apply, provided all the following conditions are met:

A. The customer's orders for the disconnect of the existing Leased Line Service and the installation of the new Leased Line Service are received at the same time and specifically reference the application of upgrade in capacity,

B. The customer's disconnect order for the existing Leased Line Service must reference the new Leased Line Service installation order, and

C. The new Term Discount period meets or exceeds the Term Discount period being discontinued.

7.7.7 Discontinuance Penalty

A. If the customer chooses to disconnect all or a portion of the service prior to the expiration of the Term Discount period, discontinuance charges will apply to all or the portion of the service being discontinued.

B. Should the customer choose to discontinue a Term Discount Plan prior to the completion of the minimum service period, discontinuance charges will apply. Discontinuance charges equal to one hundred percent of the total undiscounted monthly rates, less any amounts previously paid, will apply for the minimum service period.

Additionally, discontinuance charges of fifteen percent for all Leased Line Service, except for DS3 Service for which fifty percent, of the total undiscounted monthly charges will apply to the remaining portion of the discount service term.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.7 Term Discount Plan (Cont.)

7.7.7 Discontinuance Penalty (Cont.)

C. Should the customer choose to discontinue service ordered under a Term Discount Plan after the minimum service period but before the completion of the discount period, discontinuance charges will apply. Discontinuance charges of fifteen percent for Leased Line Service, except for DS3 Service for which fifty percent, of the total undiscounted monthly charges will apply to the remaining portion of the discount period. For example, a customer has a DS1 Service, which it chooses to discontinue after 33 months into a 60-month service term. The discontinuance charge would be fifteen percent 15% times 27 months times the undiscounted monthly rates for that service.

7.8 Optional Service of Channels of Digital Private Leased Lines T-1

7.8.1 This optional service plan is offered by contract of 1, 2 and 3 years terms. In case of a discrepancy between what is described in this section and the contract terms, the terms, conditions and charges specified herein will prevail. In addition to the regulations and charges specified in this section, the general regulations in other sections of the Tariff Book may also apply.

7.8.2 The customer will notify in writing within thirty (30) days prior to the expiration of the term the intention to renew under a new term. If no notification is received within the prescribed time period, the optional service plan will be automatically renewed under the same terms and conditions.

A. The new term cannot be for less than one (1) year and the applicable tariff upon renewal will depend the term selected. All terms and conditions, including the cancellation penalty, will apply.

7.8.3 If the Company discontinues the service due to violations of the applicable general regulations; or the customer decides to cancel the optional service plan prior to the expiration of the contracted term, the customer is responsible of a cancellation penalty equivalent to forty percent (40%) of the remaining contracted term. This penalty will not apply if the customer decides to acquire a similar service of an equal or higher value and term.

7.8.4 If the service optional plan is automatically renewed in accordance with section 7.8.2, the Company or the customer could terminate the service at any time by notification in writing within (90) days prior to the effective

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 7 - LEASED LINE SERVICE (Cont.)

7.7 Optional Service of Channels of Digital Private Leased Lines T-1 (Cont.)

7.8.4 (Cont.)

date of cancellation, in which case the cancellation penalty specified under previous sections would not apply.

7.8.5 Tariff and Non Recurring Charges (NRC)

<u>Band</u>	<u>Mileage</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	<u>NRC</u>
1	0	\$315.00	\$300.00	\$280.00	\$443.00
2	1 - 5	\$540.00	\$510.00	\$480.00	\$443.00
3	6 - 15	\$675.00	\$640.00	\$600.00	\$443.00
4	16 - 30	\$900.00	\$850.00	\$800.00	\$443.00
5	31 - 50	\$1260.00	\$1,190.00	\$1,120.00	\$443.00
6	51+	\$1620.00	\$1,530.00	\$1,440.00	\$443.00

For existing customers under section 7.6.30 preceding that choose to change to Optional Service of Channels of Digital Leased Lines T-1, a non-recurrent charge of \$53.00 will apply.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 8 - FRACTIONAL T-1 SERVICE

8.1 General

This tariff contains the applications, definitions, descriptions, regulations and the applicable charges for the Fractional T-1 service provided by the Company.

8.1.1 The Fractional T-1 combines a series of individual channels in a T-1 circuit and can be used as a single channel between 56 kbps and 1.544 mbps speed. Allows wider band channels than the typical 56 kbps channel, providing the customer exactly the band's width it needs without having to rent a whole T-1.

8.1.2 The digital circuit is a high speed form of transmission for data and voice from 2.4 kbps to 56 kbps. The speed of this signal transmission is based on the band's width that requires a voice signal in digital form.

8.1.3 The T-1 transmission speed of 1.544 mbps.

8.1.4 Band width offered, are the following:

- 64 kbps
- 123 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

8.1.5 This service will be offered for a period of three (3) months minimum.

8.1.6 After the established minimum period, the charges for a fractional part of a monthly bill will be a proportionate part of the monthly charge.

8.2 Regulations

8.2.1 The Company will not be compelled to provide the transmission facilities for Fractional T-1 in those areas where the facilities do not comply with the parameters required to provide the service.

8.2.2 The client will be billed for any special construction needed to install the T-1 circuit from the customer's site to the central office.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 8 - FRACTIONAL T-1 SERVICE (Cont.)

8.2 Regulations (Cont.)

8.2.3 The customer will have the option to acquire the terminal equipment to be install in its site by rent, sale or lease. The equipment must be compatible with the type of transmission facilities and the central office of the company.

8.2.4 The Marketing Area will determine the charges applicable to installation, rent and maintenance whenever the customer decides to acquire his own equipment that will be installed at the central office.

8.3 Rates and Charges

8.3.1 The following rates and charges apply to this service, in addition to any other pertinent charge specified in this Tariff Regulation.

8.3.2 The rates and charges here itemized for the Fractional T-1 service are for the service between two (2) points within Puerto Rico.

8.3.3 When the service is provided for interstate long distance use, the rates applied will be the ones corresponding to the access charges of the interexchange carrier.

8.3.4 The interstate long distance charges will be established by the interexchange carrier chosen by the customer.

	<u>Monthly</u>	<u>NRC</u>
Fractional T-1 Line (by channel termination and by speed)		\$ 210.00
Channel Termination 64 kbps (per termination)	\$63.24	
Channel Termination 128 kbps (per termination)	67.66	
Channel Termination 256 kbps (per termination)	76.49	
Channel Termination 384 kbps (per termination)	85.32	
Channel Termination 512 kbps (per termination)	94.14	
Channel Termination 768 kbps (per termination)	111.81	
Mileage Channel Termination 64 kbps (per termination)	50.03	
Mileage Channel Termination 128 kbps (per termination)	56.96	
Mileage Channel Termination 256 kbps (per termination)	70.81	
Mileage Channel Termination 384 kbps (per termination)	84.66	
Mileage Channel Termination 512 kbps (per termination)	98.50	
Mileage Channel Termination 768 kbps (per termination)	126.20	

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 8 - FRACTIONAL T-1 SERVICE (Cont.)

8.3 Rates and Charges (Cont.)

	<u>Monthly</u>	<u>NRC</u>
Mileage Channel Facility 64 kbps (per mile)	5.53	
Mileage Channel Facility 128 kbps (per mile)	7.74	
Mileage Channel Facility 256 kbps (per mile)	12.17	
Mileage Channel Facility 304 kbps (per mile)	16.59	
Mileage Channel Facility 512 kbps (per mile)	21.02	
Mileage Channel Facility 768 kbps (per mile)	29.87	

8.4 Optional T-1 Fractional Service

8.4.1 The Optional T-1 Fractional Service ("SOFT-1") is offered under contract of 1, 3 and 5 years terms.

8.4.2 In addition to the regulations and charges specified in this section, the General Provisions of the Tariff Book may also apply.

8.4.3 Any discrepancy between what is stated in this section and the contract terms, the terms, conditions and charges specified in this section will prevail.

8.4.4 The Customer will notify in writing within thirty (30) days prior to the expiration of the contracted term its intention to renew the SOFT-1 under a new term.

(A) The new term cannot be less than one (1) year and the applicable tariff upon renewal will depend upon the term selected.

(B) All terms and conditions, including the cancellation penalty, will apply to the new term.

8.4.5 If no notification is received within the previously mentioned time period, the SOFT-1 will be automatically renewed under the same terms and conditions.

8.4.6 Cancellation Penalty

(A) If the Company discontinues the service due to violations to the terms and conditions of this section and/or to the General Provisions of the Tariff Book; or the Customer decides to cancel the SOFT-1 prior to the expiration of the contracted term, the Customer will be responsible for a Cancellation Penalty payment equivalent to forty percent (40%) of the remaining contracted term.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 8 - FRACTIONAL T-1 SERVICE (Cont.)

8.4 Optional T-1 Fractional Service (Cont.)

8.4.6 Cancellation Penalty (Cont.)

(B) The Cancellation Penalty will not apply if the Customer decides to acquire a similar service of a higher value and term.

8.4.7 If the SOFT-1 is automatically renewed in accordance with section 8.4.5, the Company or the Customer could terminate the SOFT-1 at any time by notification in writing within ninety (90) days prior to the effective date of cancellation, in which case the Cancellation Penalty specified under previous section would not apply.

8.4.8 Tariffs and Charges

The monthly recurring charges (MRC) and the non-recurring charges (NRC) applicable to SOFT-1 follow:

Terms and MRC

<u>Band</u>	<u>Mileage</u>	<u>1 year</u>	<u>3 years</u>	<u>5 years</u>	<u>NRC</u>
(A) SOFT-1 64 kbps					
1	0 – 20	\$170.00	\$145.00	\$119.00	\$210.00
2	21 – 40	\$298.00	\$247.00	\$196.00	\$210.00
3	41 – 70	\$459.00	\$374.00	\$306.00	\$210.00
4	71 +	\$663.00	\$544.00	\$442.00	\$210.00
(B) SOFT-1 128 kbps					
1	0 – 20	\$196.00	\$166.00	\$136.00	\$210.00
2	21 – 40	\$340.00	\$285.00	\$226.00	\$210.00
3	41 – 70	\$527.00	\$430.00	\$353.00	\$210.00
4	71 +	\$761.00	\$625.00	\$506.00	\$210.00
(C) SOFT-1 256 kbps					
1	0 – 20	\$226.00	\$192.00	\$158.00	\$210.00
2	21 – 40	\$391.00	\$328.00	\$260.00	\$210.00
3	41 – 70	\$608.00	\$493.00	\$408.00	\$210.00
4	71 +	\$880.00	\$719.00	\$583.00	\$210.00

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 8 - FRACTIONAL T-1 SERVICE (Cont.)

8.4 Optional T-1 Fractional Service (Cont.)

8.4.8 Tariffs and Charges (Cont.)

<u>Band</u>	<u>Mileage</u>	<u>1 year</u>	<u>3 years</u>	<u>5 years</u>	<u>NRC</u>
(D) SOFT-1 384 kbps					
1	0 - 20	\$260.00	\$ 221.00	\$ 179.00	\$210.00
2	21 - 40	\$451.00	\$374.00	\$298.00	\$210.00
3	41 - 70	\$697.00	\$566.00	\$468.00	\$210.00
4	71 +	\$1,008.00	\$825.00	\$668.00	\$210.00
(E) SOFT-1 512 kbps					
1	0 - 20	\$298.00	\$255.00	\$204.00	\$210.00
2	21 - 40	\$519.00	\$430.00	\$340.00	\$210.00
3	41 - 70	\$799.00	\$651.00	\$36.000	\$210.00
4	71 +	\$1,156.00	\$948.00	\$765.00	\$210.00
(F) SOFT-1 768 kbps					
1	0 - 20	\$370.00	\$319.00	\$255.00	\$210.00
2	21 - 40	\$646.00	\$536.00	\$425.00	\$210.00
3	41 - 70	\$999.00	\$812.00	\$668.00	\$210.00
4	71 +	\$1,445.00	\$1,186.00	\$957.00	\$210.00

The NRC will apply for each termination of the circuit.
For Customers with the Fractional T-1 Service that choose to change to SOFT-1, a non-recurring charge of \$125.00 will apply.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 9 - RESERVED FOR FUTURE USE

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 10 - TOUCHTONE CALLING SERVICE

- 10.1 General
Touch-tone is the service where the customer has the capability to originate calls by means of instruments equipped for tone-type address signaling and where the special central office facilities exists.
- 10.2 Conditions
Touch-tone service requires special equipment with standard touch tone telephone instruments.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 11 - TIME OF DAY SERVICE

11.1 RESERVED FOR FUTURE USE

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 12 - PUBLIC SERVICE ANNOUNCEMENT

12.1 RESERVED FOR FUTURE USE

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX¹

13.1 General

- 13.1.1 Centrex C.O. (Company) Service is a PBX Service consisting of control equipment and switching equipment located on the Company premises, usually one or more attendant consoles, miscellaneous equipment cabinets and stations located on the customer's premises.
- 13.1.2 The control equipment and switching equipment permit stations connected to this service to dial each other, to dial outgoing calls directly, and to receive incoming calls by direct inward dialing from the calling party to the station. Incoming and outgoing calls may also be completed by the attendant.
- 13.1.3 The service designated Centrex C. U. (Customer) where the control equipment and switching equipment are located on the customer's premises, will not be offered.
- 13.1.4 Where for the purpose of furnishing Centrex Service it is necessary to lay underground or interior telephone conduits, set poles, or outside plant construction, the customer is required to provide and install such underground or interior telephone conduits, and to pay to the Company the cost of providing and erecting poles and the cost of outside plant construction. Standard specifications of the Company must always be followed. The ownership and maintenance of underground or interior telephone conduits is vested in the customer. Maintenance and ownership of outside plant furnished by the Company at the cost of the customer will be vested on the Company.
- 13.1.5 The customer shall provide suitable interior telephone conduit and will be charged for the cost of installation of house cables, inside terminals and wiring from the main terminal room to the telephone outlet. Wiring runs in grooves and on molding, wainscoting, etc., or where concealed without the use of interior telephone conduit, is not considered concealed wiring.
- 13.1.6. Charges for outside plant construction, building wiring and cabling are non-recurring and non-refundable charges made to customers under the previously specified conditions, to cover the cost involved. These charges are, in addition to the rates for the class of service furnished and any service connection charges, installation, change or move charges, kilometer charges or other similar charges that may apply. By "cost" is meant the cost of labor, material and incidentals plus a charge for supervision and other overhead expenses.

¹Not available for new installations.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.1 General (Cont.)

13.1.7 The rates for Centrex Service specified hereinafter, contemplate the provision, without other charge, of those quantities of facilities required to provide service which meets the call completion standards of the Telephone Company. One listed number trunk group will be furnished for each Centrex System without charge. Specially computed charges based upon the cost incurred may apply where:

(A) The Company must add facilities to provide Centrex Service to meet customer's needs where in the judgement of the Company, it would not otherwise be economic to provide such facilities.

(B) Unusual quantities of facilities are needed to meet a customer's service needs which are beyond the scope of this service offering.

13.1.8 All space and commercial power required for the operation of that portion of the Centrex System, located on a customer's premises, will be provided by and at the expense of the customer.

13.1.9 Centrex is offered only as a complete service. The Exchange Access or Intercommunication portions of the Centrex terminal charges are not offered separately.

13.1.10 Centrex Service is classified as message rate business service. The service is furnished subject to the availability of C.O. switching equipment and outside plant facilities.

13.1.11 Centrex Service includes the facilities necessary for intercommunication between stations within the customer's system, in and out local exchange service, direct-in-dialing to stations, attendant completion of incoming and outgoing calls, identification and billing of outgoing long distance messages by station number, night connection arrangement, interception of calls to unassigned numbers and on exchange calls, call transfer-individual, consultation hold and add-on.

13.1.12 The initial service period for a Centrex System shall begin on the date service is established and shall continue for a period of five years.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.1 General (Cont.)

13.1.13 Termination charges will apply to (1) the attendant's console, (2) the number of Centrex stations specified in the initial contract, and (3) the number of Centrex stations specified in a customer's order for Centrex Service which are installed subsequently to the installation of Centrex Service under the initial contract, provided that the number of additional Centrex stations ordered by the customer in any given calendar year exceeds 20% of the total number of Centrex stations in-service at the beginning of the year.

13.1.14 Termination charges are applicable in the event of:

(A) Complete termination of the service.

(B) Discontinuance of attendant's console. Termination charges do not apply to an attendant's console which, in the opinion of the Company, is required for a temporary period (not to exceed one hundred twenty (120) days) following the initial establishment of Centrex Service. Installation and monthly charges for such positions do apply.

(C) Reduction in the number of Centrex stations contracted for, provided that such reduction, during a calendar year, exceeds 20% of the total number of Centrex stations in-service at the beginning of the year.

13.1.15 At the option of the Company, PBX System customers may convert to Centrex Service without payment of termination charges on their existing equipment, provided that the location of the station is not changed. In such cases, termination charge obligations outstanding on existing PBX Systems will continue in force and effect in addition to the Centrex Termination Liability.

13.1.16 A Service Connection Charge as set-forth in Section 13.3.1 (D) 8 of this tariff will apply for all stations converted from Conventional PBX Service to Centrex Service.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.1 General (Cont.)

13.1.17 Substantial cost will normally be incurred by the Company in providing Centrex Service. Thus, if an applicant who has contracted for Centrex Service with the Company cancels his application before the date that the Centrex System is placed in service, the applicant shall pay the Company for the engineering costs directly connected with providing the service, cancellation charges for the equipment ordered, installation charges, removal costs and the costs directly incurred in outside plant construction work as provided for in the Agreement entered between the applicant and the Company.

13.1.18 At its discretion the Company may require from a customer who contracts for Centrex Service a bond and/or any other type of guarantee covering cancellation costs, installation charges, removal costs and/or up to 50% of the basic Minimum Revenue Guarantee.

13.2 Definitions of Terms

13.2.1 A Centrex Line is a line connecting Centrex control and switching equipment to a station.

13.2.2 A main station is the first telephone station directly connected to a Centrex line, or the first appearance of the Centrex line in a multiline Key phone.

13.2.3 An extension is an additional station on a Centrex line.

13.2.4 A restricted station is one which is equipped only to make calls to and receive calls from other stations connected to the same customer's Centrex System.

13.2.5 A "primary location" is the continuous property of the customer which contains the attendant position or positions and the termination for the lines associated with the primary listing.

13.2.6 A "secondary location" is each continuous property locations within the same exchange or exchange area which is not the primary location but is served by the same Centrex System as the primary location.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.1 General (Cont.)

13.2.7 Property is considered continuous where it is all owned, controlled or leased by the customer and not separated by property occupied by others. Where a public thoroughfare or a river intersects or divides the property, it is considered continuous only if the customer provides a passageway or underground conduit acceptable to the Telephone Company for its cables or wires.

13.2.8 One (1) primary directory listing will be furnished without charge for the Centrex Service at the primary location. Additional listings of departments, locations, titles, and individuals may be provided at the applicable rates for additional directory listing.

13.3 Rates and Charges

13.3.1 C.O. Centrex Stations

(A) The following rates and charges will apply for C. O. Centrex Service only when business individual message rate is furnished, provided that the required C. O. switching equipment is available.

(B) Message rate Centrex Service may be furnished only in exchanges where business individual line message rate service is furnished.

(C) The schedule of rates for stations on Centrex C. O. Service applies as follows:

(1) The schedule applies separately at each location within the same building area as the primary location. Main stations located outside the building area in which the primary location is established are included with the primary stations at the primary location in the application of the schedule of rates.

(2) The rates are subject to a minimum monthly charge for 20 main stations at the applicable rate.

(3) The same rates will apply for restricted and non-restricted main stations.

(4) The following standard features are included:

(a) Direct-Inward Dialing

(b) Direct-Outward Dialing

(c) Station-to-Station Calling

(d) Station restriction

(e) Calls transfer individual, consultation, hold and add-on

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.1 C.O. Centrex Stations (Cont.)

(C) The schedule of rates for stations on Centrex C. O. Service applies as follows: (Cont.)

(4) The following standard features are included: (Cont.)

(f) Trunk answer from any station

(g) Station identification of long distance dialed calls.
Attendant originated long distance calls will be billed to listed directory number.

(h) Attendant camp-on (Incoming Calls completed by the Attendant to a busy station will be held waiting and then be automatically connected when the called station becomes idle).

(5) All Centrex Stations contracted for shall be subject to a Minimum Service Period of five years.

(6) When a Centrex System is disconnected in its entirety prior to the expiration of the Minimum Service Period, a termination charge shall apply for each of the Centrex main station contracted for and in-service at the time of total disconnection. The termination charge per Centrex Station shall be equal to \$300.00 less a credit of \$5.00 for each consecutive month that said Centrex Station was retained in-service.

(7) When a portion of the Centrex main stations is disconnected prior to the expiration of the Minimum Service Period and provided that the total number of Centrex Stations disconnected in any calendar year exceeds 20% of the total number of Centrex Stations in-service at the beginning of the year, a termination charge will apply for each of the Centrex main stations disconnected. The termination charge per Centrex Station shall be equal to \$300.00 less a credit of \$5.00 for each consecutive month that said Centrex Station was retained in-service.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.1 C.O. Centrex Stations (Cont.)

(C) The schedule of rates for stations on Centrex C. O. Service applies as follows: (Cont.)

(8) Applicable rates are as follows:

	<u>Monthly¹</u>	<u>Connection</u>	<u>NRC</u>
Main C.O. Centrex Station at Primary Location, each	\$24.65	\$37.50	\$30.00
Main C.O. Centrex Station at Secondary Location, each	24.65	50.00	30.00
Centrex Extension at Primary Location, each	1.50	25.00	25.00
Centrex Extension at Secondary Location, each	1.50	25.00	25.00

(9) No Message Unit Allowance. All message units are charged at the applicable tariff rates.

(10) All other charges for business services and supplementary equipment will apply. Charges for leased private lines and transmission equipment will also apply for C.O. Centrex main stations in secondary locations outside the Local Exchange Area.

13.3.2 Attendant Consoles

(A) The Minimum Revenue Guarantee for each Attendant Console shall be equal to the monthly charges for 5 year beginning with the date of connection.

(B) Termination charges are not applicable to Attendant Consoles installed with the establishment of Centrex Service, which are disconnected within 120 days.

¹Standard set not included

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.2 Attendant Consoles (Cont.)

(C) When a Centrex Attendant Console which has been in service more than 120 days, or which was installed subsequent to the initial establishment of Centrex Service, is disconnected prior to the expiration of its Minimum Revenue Guarantee period, and the Centrex System is not disconnected in its entirety, a termination charge equal to the full charge for the unexpired portion of the contract period shall apply to the disconnected console.

(D) The following rates and charges will apply

	<u>Monthly</u>	<u>NRC</u>
Console equipped with 20 Incoming Identification and Circuit Group Busy Lamps.	\$200.00	\$1,200.00
Console equipped with 40 Incoming Identification and Circuit Group Busy Lamps.	225.00	1,275.00

(E) The above charges include Attendant Console Control Cabinet on the customer's premises, data links and stand-by power.

(F) Cable length between the Attendant Consoles and the Attendant Console Control Cabinet shall not exceed 300 feet. Otherwise, an additional charge will apply in accordance with actual costs.

(G) Charges for leased private lines and transmission equipment will also apply as required for local circuit between the C.O. control equipment and the Attendant Console Control Cabinet located in customer premises. Normally three cable pairs per Attendant Console are required.

13.3.3 Trunks

(A) No charge will apply for Local Exchange Trunks associated with the primary listed directory number (Pilot), except for message units on local calls completed by the attendant for which no message unit allowance applies.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.3 Trunks (Cont.)

(B) When multiple listed directory numbers (Pilots) are assigned to a Centrex System, the following rates and charges will apply:

	Monthly	NRC
Additional Listed Directory Number (Pilot), each.	\$13.65	\$65.00
No message unit allowance.		

(C) For terminal providing access to Foreign Exchange Trunks, Toll Subscriber Trunks and other Dial or Manual Type Trunks, the following rates and charges will apply in addition to all other applicable charges:

	Monthly	NRC
Dial or Manual Type Trunk Terminal, each	\$20.00	\$65.00

(D) Charges for leased private lines and transmission equipment as required will also apply.

13.3.4 Tie Lines

(A) Tie Lines and Tie Line Terminals connecting two Centrex Systems of the same or different customers, or connecting a Centrex System and a Conventional PBX System of the same or different customers are furnished at the rates and charges specified hereinafter and under the condition and with the understanding that they are to be used primarily for communication between the stations connected to the systems involved, and only incidentally to complete calls from central office lines.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.4 Tie Lines (Cont.)

(B) Tie Line Terminals

	<u>Monthly</u>	<u>NRC</u>
Non-Switching Tie Lines Terminals (Call Completion by Attendant), each: With Outward Dialing and Automatic Signaling.	\$14.35	\$100.00
Non-Switching Tie Lines Terminals (Call Completion by Attendant), each: With Inward Dialing and Automatic Signaling.	14.35	100.00
Non-Switching Tie Lines Terminals (Call Completion by Attendant), each: With Outward and Inward Dialing and Automatic Signaling.	20.00	100.00
Switching Tie Line Terminals, each: Associated with lines using Local Facilities.	28.70	150.00
Switching Tie Line Terminals, each: Associated with Toll Lines.	40.00	150.00
Switching Tie Line Terminals, each: Associated with Common Control Switching Arrangements.	72.15	150.00
Exchange Connect charge per Terminal (applicable in addition to Switching Tie Line Terminal rate where such terminal is arranged for connection to normal exchange trunks for out-going service)		10.00

(C) The Minimum Revenue Guarantee for each Tie Line Terminal shall be equal to the monthly charges for two years.

(D) Charges for Leased Private Lines and Transmission Equipment as required will also apply.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.5 Optional Services

The Minimum Revenue Guarantee for Optional Services shall be equal to the monthly charge for 2 years.

	<u>Monthly Charge</u>	<u>NRC</u>
Toll Diverting per Main Centrex Station. This service arrangement diverts Centrex Station users from long distance. The call will be diverted to a distinctive tone.	\$ 0.95	\$ 10.00
Code Call Trunk Terminal, each (Charges for leased private lines as required will also apply.)	28.75	150.00
Access to Paging Trunk Terminal, each (Charges for leased private lines as required will also apply.)	28.75	100.00
Recorded Dictation Trunk Terminal, each (Charges for leased private lines as required will also apply.)	69.00	150.00
Dial Conference Arrangement. Attendant Control (Attendant user is allowed to establish a conference call for up to six conferences. It is restricted to one connection outside the Centrex System.)		
Dial Conference Arrangement. Station Control (Station user is allowed to establish a conference call for up to six conferences. It is restricted to one connection outside the Centrex System.)	57.50	100.00
Station Hunting. Terminal Hunting per group.	4.30	20.00
Station Hunting. Circular Hunting per group.	4.30	20.00
Station Hunting. Secretarial Hunting per group.	4.30	20.00
Fixed Night Service.	4.60	20.00
Flexible Night Switching.	6.90	20.00

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.5 Optional Services (Cont.)

	<u>Monthly Charge</u>	<u>NRC</u>
Toll Message billing record reproduced in magnetic tape in a nine (9) track, 1600 BPI mode (600 feet magnetic tape reel) per billing period (content and format based upon current computer operations and are subject to change without notice).	\$ 150.00	-
CCSA message calling record reproduced in magnetic tape in a nine (9) track, 160 BPI mode (600 feet magnetic tape reel) per month (content and format based upon current computer operations and are subject to change without notice).	175.00	-

13.3.6 Special Calling Services

Call Forwarding. Busy Line per Centrex line equipped\$ for this feature. (Automatically routes Direct-In-Dialed calls to the attendant or to any other station when the called station is busy).	0.45	7.50
Call Forwarding. Don't Answer per Centrex line equipped for this feature. (Automatically routes Direct-In-Dialed Calls to the attendant or to any other station when the called station does not answer within a prescribed time interval).	0.70	7.50
Call Forwarding. Universal (Variable) per Centrex line equipped for this feature. (Automatically routes all incoming calls to another telephone number. 1Not available for new installations.	0.70	7.50

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.5 Special Calling Services (Cont.)

	<u>Monthly Charge</u>	<u>NRC</u>
Call Waiting per Centrex line equipped for this feature. (An Incoming Direct-In-Dialed Call directed to a busy Centrex station will receive audible ringing. The Centrex station will receive a call waiting tone. Not available for stations with Call Forwarding Busy Line.)	\$ 0.95	\$ 7.50
Call Forwarding Busy Line and Don't Answer per Centrex line equipped for this feature.	0.95	7.50
Call Forwarding Busy Line, Don't Answer and Universal (Variable) per Centrex line equipped for this feature.	1.65	7.50
Call Waiting, Call Forwarding, Don't Answer and Call forwarding Universal (Variable) per Centrex line equipped for this feature.	2.00	7.50
Speed Calling. Individual Short List (eight 1-digit number), per Centrex line, equipped for this feature.	2.40	7.50
Speed Calling. Individual Long List (thirty 2 -digit numbers), per Centrex line equipped for this feature.	4.80	7.50
Speed Calling. Group Long list (thirty 2-digit numbers). For first 20 Centrex lines equipped.	5.75	7.50
Speed Calling. Group Long List (thirty 2-digit numbers). For each additional Centrex line equipped.	0.30	-
Call Pick-Up, per station	2.00	7.50

(A) The Minimum Revenue Guarantee for Special Calling Service shall be equal to the monthly charges for one year.

(B) Service Connection Charge does not apply when Special Calling Services installation or changes are performed on the same line for which installation, move or change charges apply and such charges exceed the \$7.50 Service Connection Charge.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 13 - CENTREX (Cont.)

13.3 Rates and Charges (Cont.)

13.3.7 Non-Recurring Charges

	<u>NRC</u>
Change Restriction of a Centrex Line	\$ 10.00
Change Extension to Main Centrex Stations	30.00
Change in Station Hunting Group	10.00
Change in Centrex Station Number	10.00
Change in Listed Directory Number	10.00
Change in Restriction of Incoming Tie Trunks, per Trunk	10.00
Change Access Code to Special Services or Trunk Group	10.00
 Inside Move of an Attendant Console not requiring the relocation of the Attendant's Console Control Cabinet (Cable length between the attendant console and the attendant console control cabinet shall not exceed 300 feet. Otherwise, an additional charge will apply in accordance with actual costs).	 600.00

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES

14.1 General

- 14.1.1 Custom Calling Services I are furnished on individual lines, except foreign exchange lines, served from ESS central offices which are equipped for these Custom Calling Services.
- 14.1.2 Custom Calling Local Services (II) are a group of call management services which utilize the network's ability to transmit the identification of the calling number between the originating and terminating central offices; both within the Common Channel Signaling Network (CCS7).
- 14.1.3 These Services enable the customer to perform one or more functions by operating his telephone dial/key-pad and/or switch-hook.

14.2 Description

14.2.1 Custom Calling Services

Call Waiting. Provides a tone signal to indicate to a customer already engaged in a telephone call that a second call is waiting. It also permits him to hold the first call, answer the second call and then alternate between both calls.

Call Forwarding. Permits the customer to direct all incoming calls so that they may be answered at another telephone.

Three Way Calling. Permits an existing call to be held and a second telephone call to be established and added to the connection.

Speed Calling. Permits the dialing of pre-selected frequently-called 7 or 10 digit telephone numbers by means of an abbreviated code. This feature is available in either an 8-number or 30-number capacity.

14.2 Description (Cont.)

14.2.2 Custom Calling Local Services (II)

Return Call. This service enables a Customer to place a call to a telephone number associated with the most recent call received; whether or not the call was answered or the number is known. After dialing the feature activation code the telephone number of the last call received is announced by a recording. The announcement will also indicate how to return the call to the announced number. The customer may decide not to return the call by simply hanging the phone. If the called line is busy, the central office

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.2 Description (Cont.)

14.2.1 Custom Calling Services (Cont.)

Return Call. (Cont.)

monitors both lines for a maximum period of 30 minutes. When both lines become available, the customer is notified via a distinctive ringing. When the customer picks up the phone, the call will be automatically dialed. This service is available to residential and business customers on a monthly basis and on a per-activation basis. If the customer chooses the service on a monthly basis, unlimited use of this feature is provided with no additional charges per-activation.

Repeat Call. This service, when activated, automatically redials the last number the customer attempted to call, whether the call was answered, not answered or the number is not known. If the called line is not busy the call will be placed. If the called line is busy the central office monitors both lines for a maximum period of 30 minutes. When both lines become available the customer is notified via a distinctive ringing. When the customer picks up the telephone the call will be automatically dialed. This service is available to residential and business customers on a monthly basis and on a peractivation basis. If the customer chooses the service on a monthly basis, unlimited use of this service is provided with no additional charges peractivation.

The following types of calls will not be automatically dialed:

- (1) Calls to 800 Service numbers
- (2) Calls to 900 Service Numbers
- (3) Calls to numbers preceded by long distance companies access codes.
- (4) Calls to Operator Assistance Services.
- (5) Calls to the Emergencies Services 911 (Future).

This service is available to business customers on a monthly-subscription basis and on a per-activation/occasion basis. If the customer elects to subscribe, unlimited use of this feature is provided with no additional per-activation charges.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.2 Description (Cont.)

14.2.1 Custom Calling Services (Cont.)

Caller ID. This service allows a customer, who is equipped with a display device, to preview the telephone number of an incoming call before answering it. After the first ring the central office sends the telephone number of the calling party and the current date and time. If the calling party has designated his/hers telephone number as "PRIVATE" through the use of the "Identification Protection" service, or the call was originated outside the area of central offices capable to send the calling number information, the number will not be displayed.

Caller ID & Caller ID Plus Name. This service allows a customer, who is equipped with alphanumeric display device, to preview the telephone number of an incoming call and the Directory Name associated to the calling number, as well as the time and day of call. After the first ring the central office sends the information of the telephone number of the calling party plus the Directory Name. If the calling party has designated his/her telephone number as "PRIVATE" through the use of the "Identification Protection" service, or the call was originated outside the area of central offices capable of sending the calling number information, the number and name will not be displayed. A maximum of 15 characters is allowed for transmission of the calling party Directory name.

Identification Protection. Free per-call blocking will be provided to all customers. By dialing a special code each time a call is made the customer can prevent the disclosure of his/her telephone number to the called party subscribed to Caller ID Service. When the service is activated before the call is placed a private status message will be sent instead of the number.

Anonymous Call Rejection. This service, when activated, allows customers to reject calls from numbers designated as "PRIVATE" through the uses of the "Identification Protection" feature. Calls will be blocked and directed to a recorded announcement at the central office. The calling party will hear an announcement informing that the person he/she is trying to call does not wish to receive unidentified calls. Calls originating from central offices out of the Signaling #7 network will receive a normal treatment. When this service is deactivated, all calls, including unidentified calls, will have access to the customer's line.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.2 Description (Cont.)

14.2.1 Custom Calling Services (Cont.)

Distinctive Ringing. This service, when activated, allows a customer to identify incoming calls from a list of up to 12 telephone numbers by a distinctive ringing pattern of his/her telephone. If the customer also subscribe to Call Waiting, and a call is received from one of the numbers included in the list while the line is in use, he/she will be alerted by a distinctive tone. The customer may add, delete or change the telephone numbers on the list by direct keyboard input. The customer may also add numbers to the list by dialing a code to include the number of the last call received. Calls from numbers not include on the list will produce a normal ringing. This feature can be deactivated at the customers discretion.

Selective Call Forwarding. This service, when activated, allows the customer to selectively transfer to another telephone number, calls from a list of up to 12 telephone numbers. The customer may add, delete or change the telephone numbers on the list by direct keyboard input. The customer may also add numbers to the list by dialing a code to include the number of the last call received. Calls will be forwarded only if the calling number is obtained and found on the list of calls to be forwarded. Calls from telephone numbers not identified and not included in the list will receive a normal treatment. This service can be deactivated at the customer discretion.

Selective Incoming Call Restriction. This service, when activated, allows the customer to selectively reject incoming calls from numbers on a list of up to 12 telephone numbers. The customer may add, delete or change the telephone numbers on the list by direct keyboard input. The customer may also add numbers to the list by dialing a code to include the number of the last call received. The calling party, who's number is included on the list, will hear an announcement informing that the called party does not wish to receive calls at this time. Calls from telephone numbers not identified and not included in the list will receive a normal treatment. This service can be deactivated at the customers discretion.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.2 Description (Cont.)

14.2.1 Custom Calling Services (Cont.)

Selective Call Acceptance. This service, when activated, allows the customer to selectively accept incoming calls from numbers on a list of up to 12 telephone numbers. The customer may add, delete or change the telephone numbers on the list by direct keyboard input. The customer may also add numbers to the list by dialing a code to include the number of the last call received. Calls from telephone numbers not included in the list will not have access to the customer's line and will be directed to a recorded announcement. This service can be deactivated at the customer's discretion. In some central office switches, the customer, depending on his/her selection at activation time, can route the calls from numbers not included in the list to a recorded announcement or forward the calls to an alternate telephone number. The customer will be responsible for the payment of the forwarded calls.

Call Trace. This service allows the customer, after dialing the activation code, to automatically initiate the identification of the telephone number generating the last call received; and permits the creation of an activation record without legal authorization and without the Telephone Company's assistance. The information will be registered at the customer's serving central office and will be made available only to an authorized law enforcement agency when required by the customer, and after a police complaint has been filed and/or a valid juridical or administrative order exists. The activation will be considered complete when the calling number is properly registered at the central office. After the activation is completed the customer will hear a recorded announcement informing that the activation was successful. In order to receive guidelines for the corresponding action to follow, the customer must contact the Company (Security) during normal business hours by means of a telephone call or by means of a written communication. In those cases where the customer considers the call to be an emergency, that is where danger to personal safety or life is involved, he/she must contact the police directly. This service will be available only within the area of central offices capable of sending the calling number information to the customer's serving central office. This service will be available to residential and business customers on a monthly per-line basis and on a per-activation basis. If the customer

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.2 Description (Cont.)

14.2.1 Custom Calling Services (Cont.)

Call Trace. (Cont.)

chooses to subscribe on a monthly basis, unlimited use of this feature is provided with no additional charges per-activation. Where Company facilities permit, the service will be available on a per-activation (usage) basis, not requiring the subscription. Customers with access to this type of service can prevent activation from their telephone line by requesting the restriction, which will be free of charges the first time. If the customer later request access to this service, a five dollar (\$5.00) connection charge will be applied. The charge will not apply when the service connection is coincident with other work(s) done in the same line and the work(s) is(are) subject to connection or move charges, as it is established on page F-14-

Remote Call Forwarding Service. This service allows customers to automatically forward an incoming call to a remote telephone directory number by renting a directory number at the central office. The customer will be billed for the transferred portion of the call. This feature is always activated and can only be deactivated by means of an Office Data Modification Order (ODMO) to the central office. This service will be offered subject to the availability of facilities and when technically feasible. One Directory listing, without charge, per telephone directory number assigned to this service applies. The customer is responsible for the payment of all forwarded calls according to the applicable rates, including long distance calls and all the units from local calls. The interstate access charge is not applicable to this service.

Call Forward Don't Answer Calls received at a telephone number that are not answered after aspecified length of time or amount of rings are automatically transferred by the Central Office equipment to a telephone number previously designated by the customer. This option may be fixed2, where the Company programs the service and the customer does not have the flexibility to activate, deactivate or alter specifications through his telephone; or customer activated, where the customer utilizes codes to activate (*92) and deactivate (*93) the service.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.2 Description (Cont.)

14.2.1 Custom Calling Services (Cont.)

Call Forward Busy Line

Calls received at a telephone number that is busy are automatically transferred by the Central Office equipment to a telephone number previously designated by the customer. This option may be fixed², where the Company programs the service and the customer does not have the flexibility to activate or deactivate it through his/her telephone; or customer activated, where the customer utilizes codes to activate (*90) and deactivate (*91) the service.

Volume Discount. Discounts based on volume of services acquired will apply to the Call Forward Don't Answer and the Call Forward Busy Line services.

14.3 Terms and Conditions

14.3.1 Transmission may not be satisfactory in all Three Way Calling and Call Forwarding connections. The facilities and equipment for this service are in the central office. The service is furnished subject to the availability of facilities.

14.3.2 Only one service connection charge applies to the connection of one or more Custom Calling Service features on one line at the same time and on the same service of the customer.

14.3.3 No service connection charge applies to the connection of one or more Custom Calling Service features when the work is ordered for completion coincident with other work in connection with the same service of the customer, when such other work is subject to service connection or move charges.

14.3.4 When a customer with a Custom Calling Service requests one or more additional features to accomplish a combination of features as specified in Section 14.4.1, the monthly rate is increased to conform with the rate specified, and the service connection charge applies as specified herein.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.3 Terms and Conditions

- 14.3.5 A call received by a customer with any call forwarding service is billed according to the applicable charges of that call. The transferred call from the customer's phone is treated as a separate call, and is also subject to the applicable charges. These charges can include the tariff rate for a station-to-station call between his Custom Calling Service equipped telephone and the telephone at which the call is answered; as well as any applicable long distance charge. These charges apply to each completed call.
- 14.3.6 The Three Way Calling customer is responsible for the rates and charges that apply for the calls between the customer's telephone and each of the other telephones in the connection.
- 14.3.7 Rearrangements and Changes. For moves and changes of telephone equipped for Custom Calling Services, the approved charge for moves and changes will apply.
- 14.3.8 The Company may exempt the service connection charge to those customers that subscribe to Custom Calling Service during the promotional period elected from time to time by the Company.
- 14.3.9 Custom Calling Local Services II are offered subject to the availability of facilities and when technically feasible.
- 14.3.10 These services are available to all residential and business customers on main lines with tel-touch or rotary telephone sets.
- 14.3.11 These services are available to customers with technically compatible terminal equipment.
- 14.3.12 The minimum service period is one month.
- 14.3.13 Identification Protection (per-call calling number delivery blocking) is provided free of charges.
- 14.3.14 The Anonymous Call Rejection feature is free of charges to customers subscribing to the Caller I.D. feature.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.3 Terms and Conditions (Cont.)

14.3.15 The Company, on a permanent basis, free of charges, and upon request, will make available the blocking of the delivery of the calling number to the following entities and its employees and volunteer Personnel:

(A) Federal, state and municipal law enforcement agencies (i.e. Police)

(B) Non-profit public or private social welfare entities, domestic violence intervention agencies, alcoholic anonymous (AA), etc. These services are available for lines over which the official business of the agency is conducted, including those at the residences of employees or volunteers where the head of the agency has certified to the Company a need for blocking, based upon health and safety concerns.

14.3.16 The "Call Trace" service (per-activation) will be charged based on a charge per each successful activation initiated by the customer; when the number has been properly registered at the central office.

14.3.17 The customer shall be responsible for verifying the compatibility of their terminal equipment with the Caller I.D. services.

14.3.18 When a customer subscribed to the Caller I.D. service requests that the service be rearranged in order to establish the compatibility of the service with his/hers terminal equipment, a \$5.00, connection charge will be apply.

14.3.19 In some cases, Caller I.D. service may not indicate the correct incoming party number due to technical limitations.

14.3.20 Calls completed with recorded announcements of the central office associated with the Anonymous Call Rejection, Selective Incoming Call Restriction and Selective Call Acceptance services are subject to the local and long distance message charges, as indicated in other sections of this tariff.

14.3.21 When the Return Call and Repeat Call services are provided based on a charge per-activation, the per-activation charge will apply whether the call was completed or not.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.4 Rates and Charges

The following rates and charges are in addition to all other applicable rates and charges for the facilities and services furnished.

14.4.1 Custom Calling Services. These charges apply to each equipped line, including all stations of the line.

	<u>Monthly</u>
Call Waiting	2.35 (I)
Call Forwarding	2.35 (I)
Three Way Calling	2.35 (I)
Speed Calling, 8 Number Capacity	2.82 (I)
Speed Calling, 30 Number Capacity	5.65 (I)
Return Call, Unlimited Use	4.71 (I)
Return Call, Per Activation	1.75
Repeat Call, Unlimited Use	4.12 (I)
Repeat Call, Per Activation	1.75
Caller I.D.	9.12 (I)

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 14 - CUSTOM CALLING SERVICES (Cont.)

14.4 Rates and Charges (Cont.)

14.4.1 (Cont.)

	<u>Monthly</u>
Caller I.D. & Caller I.D. Plus Name	\$10.00(I)
Identification Protection	No Charge
Anonymous Call Rejection	4.71 (I)
Distinctive Ringing	2.94 (I)
Selective Call Forwarding	2.94 (I)
Selective Incoming Call Restriction	4.12 (I)
Selective Call Acceptance	2.94 (I)
Call Trace, Unlimited Use	8.24 (I)
Call Trace, Per Activation	2.00

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 15 - INTERCONNECT SERVICE

15.1 Reserved for Future Reference

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 16 - BUSINESS MAIN STATION
SERVICES DEDICATED TO THE PREVENTIVE
SAFETY

16.1 General

This tariff contains the rates and regulations applicable for the provision of basic telephone service dedicated to the Preventive Safety Surveillance Services and Communal Policy Stations operating under the program of Vicinity Safety Councils,; both providing safety and surveillance services to residential sector managed by residents associations or non-profit public or private organizations and localized within the residential area or community, on behalf and benefit of the community residents.

16.1.1 Both services will be classified as business.

(A) Basic telephone service dedicated to the Preventive Safety Surveillance.

(B) Basic telephone service dedicated to Communal Police Stations

16.1.2 Residential areas, as defined in this tariff, are urbanizations, condominiums and communities with established preventive surveillance post or controlled access managed by the residents associations directives or corporations properly certified by the corresponding entity or by the Puerto Rico State Department as a non-profit organization.

16.1.3 The above services will be subscribed under the name of the association corporation, or under the name of a representative properly certified and authorized by the Residents Association Boards.

16.1.4 When technically feasible, long distance calls originating from stations dedicated to the Preventive Surveillance Service will be blocked. For the telephone service dedicated to the Communal Police Stations Service, the originating toll call restrictions will be implemented only at the entity option, when requested.

16.1.5 The customer of this service is responsible of notifying the authorized stations users of the above mentioned calls restriction. When attempting to place a long distance call the station user will hear a recorded announcement indicating that the call did not go through.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 16 - BUSINESS MAIN STATION
SERVICES DEDICATED TO THE PREVENTIVE
SAFETY (Cont.)

16.1 General

16.1.6 Both services will permit calls to the telephone company services such as; Repair Service Bureau (611), Local Directory Assistance Service (411), Emergency Services (343-XXXX), 800 service numbers and to the emergency (911) service.

16.1.7 The Company shall not be liable for damages to any "person" natural or juridical, of any nature, arising from, or related to the provision of this service; including but not limited to the inability of a station used to access the operator for any purpose.

16.1.8 The monthly charge does not include unit allowance on local calls.

16.2 Rates and Charges

	<u>Monthly</u>	<u>NRC</u>	<u>Charge per</u> <u>Call</u>
Business Main Station (including toll restrictions)	\$12.25	\$120.00	
Deposit		\$50.00	
Charge per each call within the Central Office Area			0.05
Charge per each local call outside the Central Office Area			0.10

* Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8 Local Tariff Service

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Metropolitan Telecommunications of Puerto Rico, Inc. d/b/a MetTel

55 Water St. - Fl 31
New York, NY 10041

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 17 - MOBILE RADIO
TELECOMMUNICATIONS SERVICE

17.1 Reserved for Future Reference

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 18 - RESERVED FOR FUTURE USE

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 19 - PAYPHONE ACCESS LINE SERVICE

19.1 Reserved for Future Reference

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 20 - RESERVED FOR FUTURE USE

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 21 - TOLL MESSAGE TELEPHONE
SERVICE TWO POINT CONNECTION

21.1 Reserved for Future Reference

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 22 - ENHANCED 800 SERVICE

22.1 Reserved for Future Reference

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 23 - BUNDLED SERVICES

23.1 Reserved for Future Reference

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 24- DIRECT INWARD DIALING

24.1 Applicability

24.1.1 This tariff applies to the Direct Inward Dialing Service (DID) provided by the Company, for its business customers and private Carriers.

24.1.2 DID is a service which allows an incoming exchange call to be dialed directly to a station associated with a Private Branch Exchange (PBX) a similar Switching System, a Voice-Mail System, and Private Radiotelephone or One Way Radio Paging System, hereinafter designated as a communications systems, located on the customer's premises.

24.1.3 The facilities for DID Service, which are located in Digital Central Offices, out-pulse dial-pulse or multi-frequency type digits to the communications system on the customer's premises. The number of digits out-pulsed will be uniform for both, listed numbers at the attendant's console and for stations associated with the PBX System and/or the communications systems.

24.2 Regulations

24.2.1 The Company will provide the DID Service in conformity with the terms, conditions and charges specified in this tariff. The offering of said DID Service is subject to the availability of adequate facilities in the Company's Digital Central Offices.

24.2.2 DID Service may be provided from the customer's normal Digital Central Office, or from a foreign Digital Central Office, subject to the availability of facilities and number designations.

24.2.3 The Company shall provide, under the terms and conditions of this tariff, the following facilities for DID Service:

(A) Trunk lines for outgoing calls from the communications system.

(B). Groups of DID numbers consisting of an initial group of 40 consecutive numbers and additional groups of 20 consecutive numbers each.

(C) DID trunks that transmit the last 4 digits of the station number and establish the connections for calls terminating in the communications system.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 24- DIRECT INWARD DIALING (Cont.)

24.2 Regulations (Cont.)

24.2.3 (Cont.)

(D) Connecting circuits between the Company's Digital Central Office DID trunks and the communications system.

(E) When DID service is provided from a foreign central office, the voice circuits between the foreign central office (FX) and the communications system serving central office will be provided at the applicable rates and charges.

24.2.4 Customer-requested changes in the central office designation used to provide DID Service will be considered a disconnect of their existing DID Service and a connection of a new service. Remaining minimum charges for the existing service will apply. The new service will be subject to a new minimum service period.

24.2.5 One listing, free of charge shall apply for each DID Service other than those provided for Private Radio Telephone or One Way Radio Signaling Systems.

24.2.6 Outgoing service will always be provided from the normal central office. Tariff rates for additional trunk lines shall apply. If outgoing foreign exchange service is required, a separate trunk group shall be furnished.

24.2.7 DID Service may be provided on some or all trunks arranged for inward service. The DID trunks must be in a separate group from the non-DID trunks. The customer shall use the number of DID trunks required to insure that no more than 1% of the total number of calls during the busy hour on an average day will receive a busy signal. Tariff rates for additional trunk lines shall apply for the non DID-trunks.

24.2.8 The minimum service period for DID Service is three years. Additions to the initial service are also subject to a three year minimum service period. Such minimum service period will not apply in the case of Agencies, Municipal, state or federal, Public Instrumentalities or Corporations, by whose regulations, administrative rules, or internal policy are not permitted to contract for the above established term. In such case, the contract as established by the referred organization's regulation, administrative rule or

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 24- DIRECT INWARD DIALING (Cont.)

24.2 Regulations (Cont.)

24.2.8 (Cont.)

internal policy will apply. For reduction in service, it is assumed that the last group of numbers or DID trunks added are the first group of numbers or DID trunks disconnected. For DID trunks and numbers that have been in service for less than three years, the termination charge is calculate as follows:

(Quantity of DID Trunk or Numbers)	X	(Monthly Rate for DID Trunks or Numbers)	X	(36 months less the number of months in service)
--	---	--	---	--

24.2.9 DID numbers will only be provided in blocks of forty (40) consecutive numbers (initial group) and twenty (20) consecutive numbers (additional groups). These minimums apply whether or not the customer utilizes all the DID numbers in the groups. Groups of 40 and 20 numbers may only be associated with one trunk group. Groups of consecutive numbers are defined as a group where the unit of the first number is zero (0) and the unit of the last number is nine (9).

24.2.10 Customer-provided communications systems must be arranged to provided for the interception of assigned but unused station numbers, including vacant station number groups, as required. The calling party will not be charged for calls intercepted automatically. However, all calls intercepted by the attendant will be considered to be completed and subject to a charge for the call.

24.2.11 The type of central office facilities used to furnish this service will be determined by the Company.

24.2.12 The digits out-pulsed will be of the dial-pulse type or multi-frequency type.

24.2.13 DID Service may be provided in connection with a suitably equipped telephone answering system.

24.2.14 DID facilities may be reserved, at the customer's request, and will be provided at tariff rates and at the charges specified below, subject to the availability of facilities.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 24- DIRECT INWARD DIALING (Cont.)

24.2 Regulations (Cont.)

24.2.15 DID number groups and trunks will be reserved on a firm order basis for a period of time not to exceed six months. A non-refundable Reservation Charge, applicable at the time of receipt of a firm order for the reservation of DID facilities, will be calculated as follows:

Reservation Charge (Non-refundable)	Estimated first 3 months DID revenue (3 months monthly rate for the reserved number of DID trunks and numbers).
--	---

When the reserved DID facilities are connected prior to the expiration of the 6 months reservation period, the Reservation Charge will be applied, as a credit to the customer's billed DID rates. Where the DID rates contained in the Reservation Charge credit are lower than the applicable DID rates, the customer will pay the incremental difference for the first 3 months. When reserved DID facilities are not connected before the expiration of the 6 months reservation period, or where the customer cancels the firm order, the reservation will be withdrawn and the Reservation Charge will not be credited. Where required, an additional reservation may be made for a period of time not to exceed 6 months and an additional non-refundable Reservation Charge, applicable at the time of receipt of a firm order for the reservation of DID facilities, will be calculated as stated above. When the reserved DID facilities are connected prior to the expiration of the additional 6 month reservation period, the additional Reservation Charge will be applied, as a credit, as stated above

24.2.16 Payment Conditions

(A) The charges established in this tariff shall commence from the date on which the Company notifies the customer that the facilities have been completed and that they are available for use. Said charges shall continue to the date on which said services are cancelled or otherwise disconnected in conformity with the tariff dispositions.

(B) The customer is solely responsible for the payment of the charge for all the services provided by the Company including but not limited to, calls originating or completed as a result of the use of trunk lines, charges levied against the Company by other companies, charges incurred by authorized users, long distance calls, use of the public telephone network, information service and other charges incurred and attributed to the monthly bill up to five (5) days after the Company receives notification to disconnect the facilities or discontinue the services provided.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 24- DIRECT INWARD DIALING (Cont.)

24.2 Regulations (Cont.)

24.2.16 Payment Conditions

(C) The billing cycle for the charges shall be monthly. The payment for said bills shall be payable conforming with General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book. If said bill is not received by the customer within five (5) days after the usual remittance date, he shall notify the Company by the most rapid written means available. General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book apply to any amount not fully paid when due. Any amount for which payment has been required, shall be considered paid upon receipt, subject to collection, at the place the Company designates from time to time.

24.2.17 The Company may require from the customer those deposits and/or sureties it deems convenient to safeguard its interests.

24.2.18 In case of default on payment of any invoice or violation of any of the terms and conditions contained in this tariff, the Company may temporarily suspend service or terminate the service for the customer, in accordance with General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book.

24.2.19 The Company will provide credit for service interruptions only when said interruptions are continuous and exceed twenty four (24) hours. The credit shall be in the form of an adjustment to the recurring charges and shall apply only to those interruptions duly notified by the customer. Credit shall be requested within fifteen (15) days from the date invoice is sent. For the purpose of computing the applicable credit, any interruption shall be measured from the time it is notified to the Company. This paragraph shall not apply to service interruptions caused by negligence or intentionally by the customer or its authorized users. Under no circumstance the credit will exceed the amount charged to the customer. The Company shall not be responsible for any act or omission not attributable to the Company's personnel or equipment including but not limited to interruptions, delays or failure to provide service due to acts of God, fire, war, civil disturbances, mutiny or other uprisings, action or inaction by Government Authorities, and other causes beyond the Company's control.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 24- DIRECT INWARD DIALING (Cont.)

24.2 Regulations (Cont.)

24.2.20 Should the customer cancel orders prior to commencement of services requested, the Company may require from the customer payment of all expenses incurred by the Company up to the date written notification of the cancellation is received.

24.3 Rates and Charges

Monthly

First group of 40 DID Station Numbers. 40.94 (I)
For Voice Mail, Private Branch Exchanges
and Similar Communications Systems.

Each additional group of 20 DID Station Numbers. 20.47 (I)
For Voice Mail, Private Branch Exchanges and
Similar Communication Systems.

DID Trunks, each 97.42 (I)

At the option of the customer and provided that the necessary facilities are available, a Digital Interface providing Digital connectivity at 1.544 Mbps will be furnished by the Company at Digital Central Offices for interconnection of up to twenty-four (24) DID Trunks to a DS1 Channel, terminating at the customer communications system.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 24- DIRECT INWARD DIALING (Cont.)

24.3 Rates and Charges (Cont.)

The following tariff rates shall apply, in addition to all other charges, including those applicable DS1 channels.

	Monthly	NRC
Digital Interface, each	\$288.00	\$300.00

The circuits between the DID trunks at the Central Office and the communications system will be provided at the rates, charges, terms and conditions applicable to special facilities (Special Access). For analog service refer to Section Additional Service Tariff. Digital services refer to Section Additional Service Tariff.

A non-recurring charge of \$25.00 shall apply per DID Trunk change from dial-pulse to multi-frequency of vice versa.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 25- DIGITAL VOICE TRUNK SERVICE

25.1 General

Digital Voice Service is a service provided to establish telephone communication paths between a Central Office and a customer's premise communication PBX system. Calls to the customer's main telephone number will be routed through the trunks within the trunk group.

25.2 Regulations

- 25.2.1 The terms and conditions specified in Additional Services Tariff Schedule, Section 7, Leased Line Service of this tariff Book are applicable to this service, unless otherwise specified.
- 25.2.2 When a multi-line communications system is programmed with more than one trunk group, the trunks within each trunk group will be rated according to the services programmed for each trunk group.
- 25.2.3 Outgoing digital trunk service will be provided in conjunction with incoming digital trunk service. The trunk groups may be arranged for outgoing only, incoming only or for two way routing. Any subsequent change to any of these types of configurations are subject to the rearrangement charges specified 27.3, following.
- 25.2.4 The customer must utilize the required number of trunks to insure that no more than one percent (1%) of the total calls offered during the busiest hour of an average day receive the busy tone. To provide this grade of service, required in the use of the telecommunications facilities, the Company will determine the number of trunks required.
- 25.2.5 A device providing digital connectivity at 1.544 mbps, for the interconnection of up to 24, 64 kbps channels (DS-0), will be available at the central office. Subject to rates and charges specified in Additional Services Tariff Schedule, Direct Inward Dialing Service (DID) of this Tariff Book.
- 25.2.6 The service here provided is subject to the availability of facilities and when technically feasible.
- 25.2.7 After service had been established, The Company may require the customer to increase the number of trunks, to comply with the requirements mentioned in 27.2.4, preceding. The Company may also recommend a trunk reduction, for the same purpose.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 25- DIGITAL VOICE TRUNK SERVICE
(Cont.)

25.2 Regulations

25.2.8 For local service, the amounts of units allowance and the per unit charge in excess of the units allowance will be \$0.13.

25.2.9 The facilities between the Central Office and the customer premise will be provided according to the rates, charges, terms and conditions established under the NECA CFC No.5 tariff, for DS-1 channels.

25.2.10 The minimum service period will be three (3) months.

25.3 Rates and Charges

The following charges apply to this service and are in addition to any other applicable charges.

	<u>Monthly Charge</u>	<u>NRC</u>
Per Service Order		\$ 100.00
Per Each Trunk	\$15.25	
\$ 15.25		
Per additions and/or rearrangements		65.00

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX

26.1 Applicability

This tariff applies to the Basic Enhanced Centrex Service provided by the Company, hereinafter the Company, for its business customers. This service consists of Digital Switching Equipment on Digital Central Offices or Remote Switching Units connected to Centrex Station Lines on the customer premises. This service enables Centrex Stations to dial each other and to dial outgoing calls directly. Incoming calls from the public telephone network may be dialed directly to any Centrex Station. Incoming calls to the main listed number for the service are connected to the Attendant Console on a designated station and then completed to the desired party. Basic Enhanced Centrex Service is offered only to customers at Digital Central Office equipped for this type of service. The Enhanced Centrex Service charges consist of exchange access, intercommunication and access line. Exchange access cannot be provided without intercommunication.

26.2 Definition

- 26.2.1 Basic Centrex Service. A basic service available for business customers at designated Digital Central Offices which includes Switching Equipment and facilities to provide the following features: Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Centrex Line to Centrex Line Dialing, Partial and Total Restricted Centrex Lines, Identification of Outward Long Distance Calls by Station Number for Billing purposes, Attendant Console and Enhanced features.
- 26.2.2 Centrex Access Line. A Centrex Access Line is a line connecting Centrex Control and Switching Equipment to a station.
- 26.2.3 Centrex Extension. Is a line connected to the same telephone number terminal as the Centrex Line with which it's associated.
- 26.2.4 Principal Location. When Attendant Positions are not furnished, the Principal Location is the building designated by the customer where the maximum number of Centrex Lines are terminated.
- 26.2.5 Secondary Location. Property of the customer that is non-continuous to the Principal Location but is continuous in itself and is served by Centrex Lines of the same Centrex System as a Principal Location.
- 26.2.6 Restricted Centrex Line. A Centrex Line which has Intra-System Dialing capability only with no access to or from the Local Exchange.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.2 Definition (Cont.)

- 26.2.7 Speed Dialing. Enables the dialing of a selected telephone number using an abbreviated one or two digit code.
- 26.2.8 Individual Short List. Provides the capability of storing up to ten (10) numbers which may be activated with a one (1) digit abbreviated code.
- 26.2.9 Individual Long List. Provides the capability of storing from thirty (30) up to seventy (70) numbers which may be activated with a two (2) digit abbreviated code.
- 26.2.10 Long Group List. Provides the capability of storing groups from thirty (30) up to seventy (70) numbers that may be activated with a two (2) digit abbreviated code. It also permits a station to perform a control any changes.
- 26.2.11 Operator Conference per System. Enables the customer, through an operator console, establish a conference call of up to six (6) parties, including other stations.
- 26.2.12 Inclusion of a Third Party. Enables de addition of up to three (3) parties to a call.
- 26.2.13 Music-On-Hold. Provided automatic access to music when the call is placed on hold.
- 26.2.14 Paging. Provides the access to connect speakers at the customers premises to announce any special event.
- 26.2.15 Access to Dictation. It's a Bulletin Board type of recording that may be accessed through a special code for informative purposes.
- 26.2.16 Authorization Codes. Enables the customer, by using a particular code, to access the telephone network and originate different type of calls.
- 26.2.17 Accounting Code. Enables the customer to bill his clients for specific calls according to the duration of the call.
- 26.2.18 Multiple Directory Number Representation. Enables various digital telephones to have the same Directory Number with individual incoming and outgoing access per station.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.2 Definition (Cont.)

26.2.19 Automatic Route Selection. The customer, through previous programming, may select alternate routes for the originating calls based on the most economic route. The system provides and audible tone that indicates that the most expensive route has been selected.

26.2.20 Virtual Groups Facilities. These are incoming or outgoing programming facilities that mimic Centrex trunk groups. This programming enables a call which has been originated from any Directory Number identified in the service group (i.e. Outwards WATS) gain access to route the call as an outgoing call.

26.2.21 Automatic Call Distribution (ACD). This system distributes the incoming calls in a systematic and balanced manner.

26.2.22 Automatic Call Distribution Administrator Provides the customer with a detailed report on the originated and received calls.

26.2.23 Uniform Call Distribution (UCD) This system distributes only incoming calls in a systematic and balanced manner.

26.3 Regulations

26.3.1 Basic Enhanced Centrex Service is subject to the availability of the equipment and outside plant facilities.

26.3.2 The minimum service period is thirty six (36) or sixty (60) months; according to the configurations indicated in Section 26.4.1. This will not apply in the following situations:

(A) In the case of any contract for Enhanced Centrex Service in force at the moment of final approval of this tariff, in which case, the previously agreed upon terms, will continue to apply.

(B) In the case of Agencies, Municipal, state or federal, Public Instrumentalities or Corporations, by whose regulations, administrative rules or internal policy are not permitted to contract for the above established term. In such case, the contract term as established by the referred organization's regulation, administrative rule or internal policy will apply.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.3 Regulations (Cont.)

26.3.2 (Cont.)

(C) In those cases where the customer increases or decreases the number of Centrex lines, and the requested change results in the application of a different rate than the one originally contracted, such change will be immediate and the charge for change in line configuration will be applied, according to Section 26.4.1. When the customer reduces the originally contracted amount of lines, the new rate will never be less than the charge that applies to the minimum amount of lines required from a customer during the minimum service period, according to Section 26.4.1 (G).

26.3.3 The termination charges established in this tariff will apply if the customer requests total or partial disconnection of service prior to the expiration of the minimum service period.

26.3.4 Basic Features

(A) The Basic Enhanced Centrex Service will include the following features.

- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Class of Service Restriction
- Call Transfer
- Three Way Conference
- Consultation Hold
- Identified Outward Dialing (IOD)
- Station-to-Station Calling
- Station Line Hunting
- Touch Phone Calling (DTMF)
- Call Forwarding
- Busy Line
- Don't Answer
- Variable
- Call Hold
- Call Waiting
- Call Pick-Up
- Camp on
- Distinctive Ringing

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.3 Regulations (Cont.)

26.3.4 Basic Features (Cont.)

- Ring Again
- Station Call Park
- Executive Busy Override
- Last Number Redial
- Code Call Access
- Night Service

26.3.5 One Directory listing of a pilot number free of charge shall apply for each Basic Enhanced Centrex Group.

26.3.6 Payment Conditions

(A) The charges established in this tariff shall commence from the date on which the Company notifies the customer that the facilities have been completed and that they are available for use. Said charges shall continue to the date on which said services are cancelled or otherwise disconnected in conformity with the tariff dispositions.

(B) The customer is solely responsible for the payment of the charge for all the services provided by the Company including but not limited to, calls originating or completed as a result of the use of Centrex Lines, charges levied against the Company by other companies, charges incurred by authorized users, long distance calls, use of the public telephone network, information service and other charges incurred and attributed to the monthly bill up to five (5) days after the Company receives notification to disconnect the facilities or discontinue the services provided.

(C) The billing cycle for the charges shall be monthly. The payment for said bills shall be payable conforming with General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book. If said bill is not received by the customer within five (5) days after the usual remittance date, he shall notify the Company by the most rapid written means available. General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book shall apply to any amount not fully paid when due. Any amount for which payment has been required, shall be considered paid upon receipt, subject to collection, at the place the Company designates from time to time.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.3 Regulations (Cont.)

- 26.3.7 The Company may require from the customer those deposits and/or sureties it deems convenient to safeguard its interests.
- 26.3.8 In case of default on payment of any invoice or violation of any of the terms and conditions contained in this Tariff, the Company may temporarily suspend service or terminate the service to the customer, in accordance with General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book.
- 26.3.9 The Company will provide credit for service interruptions only when said interruptions are continuous and exceed twenty four (24) hours. The credit shall be in the form of an adjustment to the recurring charges and shall apply only to those interruptions duly notified by the customer. Credit shall be requested within fifteen (15) days from the date invoice is sent. For the purpose of computing the applicable credit, any interruption shall be measured from the time it is notified to the Company. This paragraph shall not apply to service interruptions caused by negligence or intentionally by the customers or its authorized users. Under no circumstance the credit will exceed the amount charged to the customer. The Company shall not be responsible for any act or omission not attributable to the Company's personnel or equipment including but not limited to interruptions, delay or failure to provide service due to acts of God, fire, war, civil disturbance, mutiny or other uprisings, action or inaction by Government Authorities, and other uses beyond the Company's control.
- 26.3.10 Should the customer cancel orders prior to commencement of services requested, the Company may require from the customer payment of all expenses incurred by the Company up to the date or receipt of written notification of the cancellation.

26.4 Rates and Charges26.4.1 Enhanced Centrex Lines

	<u>Monthly</u>	(C)
Per Line	\$48.60	(C/I)
		(D)
		(D)
		(D)

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.4 Rates and Charges (Cont.)

26.4.1 Enhanced Centrex Lines (Cont.)

	<u>Monthly</u>	<u>Initial Order</u>	<u>NRC</u>
Per Centrex line installed during initial installation.			\$12.50
First additional Centrex line to be added.			65.00
Following additional lines to be added.			37.50
Measured rate Local Exchange Access, per Centrex line.	3.50		
Charge for the change ascending or descending for the lines configurations:			
6/16 to 17/39 lines			150.00
17/39 to 40 or more lines			500.00
Descending change will apply to the sixty (60) month contract in the following configuration:			
201 lines or more.			500.00

(A) For local access Interconnection Service is required. The actual rates will apply to all local calls; without units of allowance.

(B) The actual rate will apply to all off-network calls.

(C) No charges apply for calls within the same Centrex group.

(D) A minimum amount of Centrex Lines will be provided per customer, per Centrex switching office, as established in this tariff.

(E) The different configurations will apply only to the amount of lines activated by Central Office, except when Centrex groups

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.4 Rates and Charges (Cont.)

26.4.1 Enhanced Centrex Lines (Cont.)

(E) (Cont.)

(require special circuit connection between themselves in order to have communication between the stations of the Centrex group in two (2) or more Central Offices. The total number of lines activated from the different Switching Offices will apply.

(F) The end users Access Charge per Centrex Line shall apply as established in the Company's FCC Tariff.

(G) A thirty six (36) or sixty (60) month minimum service period applies, as established in Section 26.3.2. It will apply to sixty percent (60%) of the Centrex Lines originally contracted in the service configurations. The result of applying sixty percent (60%) cannot be less than six (6) lines.

(H) Voice Grade circuits will be provided for Enhanced Centrex Lines terminating outside the switching office local service area. The corresponding rates will apply to these circuits.

(I) The customer provide interior wiring may be connected to the Company's facilities only at the demarcation point (DP) established by the Company.

26.4.2 Enhanced Centrex Extension Lines

	<u>Monthly</u>	<u>NRC</u>
Per Extension Line	\$1.50	
Per Order of Ten or more Centrex Extension Lines installed simultaneously at the same customer location.		\$175.00
Per Order, per a single Centrex Extension Line installed.		17.50
Per Centrex Extension Line installed.		7.50

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.4 Rates and Charges (Cont.)

26.4.2 Enhanced Centrex Extension Lines (Cont.)

(A) Voice Grade Connecting Circuits will be provided for Centrex Extension Lines terminating at a different location than the associated Centrex Line. The corresponding tariff rates shall apply for these Connecting Circuits.

26.4.3 Station Message Detail Recording (SMDR)

	<u>Monthly</u>	<u>NRC</u>
Station Message Detail Recording (SMDR), per Centrex group.	\$195.00	\$250.00
Recording Ports provided in remote Centrex Switching, each.	60.00	25.00
Billing tapes to be provided. For one thousand (1,000) messages or fraction, per billing tape.	9.75	
Each tape	55.00	

26.4.4 Digital Centrex Network Arrangement (DCNA)

(A) DCNA will be provided to enable a customer to establish communications channels between two (2) locations on a DCNA or between a DCNA and a Common Control Switching Arrangement. Off-network calling could be made available. The Basic DCNA will also include a uniform numbering plan and periodical network calling data.

	<u>Monthly</u>	<u>NRC</u>
Digital Trunk Interface providing Digital connectivity at 1.544 Mbps will be made available at the Centrex Switching Offices for interconnection of up to twenty-four (24) Trunk Ports at the following rates per interconnection interface.	\$268.00	\$300.00

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 26- ENHANCED CENTREX (Cont.)

26.4 Rates and Charges (Cont.)

26.4.4 Digital Centrex Network Arrangement (DCNA) (Cont.)

	<u>Monthly</u>	<u>NRC</u>
Analog Trunk Interface will be made available at the Centrex Switching Offices for interconnection of a Trunk Port at the following Rates per interconnection trunk.	30.00	25.00

Trunk Ports associated with a Digital Trunk Interface or an Analog Trunk Interface will be provided at Digital Centrex Switching Offices for the interconnection of Local Channels, Private Lines, Local Off-network Access Lines, Off-network Access Lines or WATS at the following rates, per trunk port.	13.00	
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Service Connection Charge, Rearrangement or Additions		65.00
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(B) Interoffice T1 Channels or Voice Grade Channel will be provided in accordance with the applicable tariff.

26.4.5 Centrex Attendant Console

	<u>Monthly</u>	<u>NRC</u>
Attendant Console installed at the Principal Location.	\$239.00	\$1,200.00
Each Attendant Console requiring three (3) Line Equipment Numbers (LEN's).	117.00	225.00
Optional Feature: Priority Console Alerting.	55.00	
Optional Feature: Dynamic Attendant Console Measurements.	270.00	

	<u>Monthly</u>	<u>NRC</u>
26.4.6 Maintenance and Administration Position (MAP) Each Maintenance and Administration Position access line.	\$260.00	\$500.00

26.4.7 Automatic Call Distribution (ACD) - "Reserved for Future Use"

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN

27.1 General

Integrated Services Digital Network (ISDN) provides the customer with the capability of transmitting voice, data, and/or video-conference simultaneously through a single access line using ISDN-Ready telephones. The service can only be offered in central offices within the SS#7 Network.

27.2 General Rules

27.2.1 This service is subject to the availability of the equipment as well as outside plant facilities. The Company is under no obligation to provide transmission facilities in those areas where the existing facilities do not comply with the required parameters to offer the service.

27.2.2 Minimum Service Period

(A) The minimum service period is three (3) months.

(B) For service contracts of three (3) years, the charge for cancellation of contract prior to its termination date will be equal to the pending balance. This will be calculated as follows:

(Monthly Charge for each PRI Access)	X	(36 Months - Amount of Months in Service)
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(C) In the case of Municipal, State or Federal Agencies; as well as Public Instrumentalities or Corporations, which by regulation, administrative rule or internal policy are not permitted to contract for the above established terms, the contract term as established by the referred organization's regulation, administrative rule or internal polity will apply.

27.2.3 When the customer provides any equipment (i.e. telephones, terminal adapters NT1, etc.), said equipment must comply with ISDN-1 National Standard. The customer is also responsible for any programming of terminal equipment that may be necessary. The Company will not be responsible for any equipment acquired by the customer that does not comply with said specifications.

27.2.4 Service will be provided through regular business and residential access lines.

27.2.5 The customer is responsible for providing back-up/UPS in order to guarantee service in case of power failure.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN (Cont.)

27.2 General Rules

- 27.2.6 The Company will not be responsible for problems in the service provision due to situations such as change in central office equipment, operations or procedures involved in the service provision that may modify, alter or render the customers equipment or system obsolete, and that may affect the customers service. In this regard, the Company will notify such changes to the customer, as long as they can be determined in advance.
- 27.2.7 The copper pairs must be free of multiplexing or any other element that may hinder the optimum quality of the local cable facilities.
- 27.2.8 Temporary suspension of the service will not be provided.
- 27.2.9 The customer must notify the Company of any programming, as well as the addition or removal of terminals from the Basic Rate Interface-BRI (2B+D) or Primary Rate Interface-PRI (23+B) Access. This is in order to maintain an adequate provision of Directory Numbers (DN), and control of calls on line and programmed features.
- 27.2.10 For intra-island long distance calls the Company's interstate rates will apply. Also, when a customer transfers a call, he will be responsible for any long distance charge associated with the portion from the point of origination of the transfer.
- 27.2.11 Some central offices may not provide all the options and features described in this tariff.
- 27.2.12 Termination charges, as established in this tariff, will apply if the customer requests total or partial disconnection of services prior to the expiration of the minimum service period.
- 27.2.13 Payment Conditions
- (A) The charges established herein will commence from the date in which the Company notifies the customer that facilities have been completed and verified, and are available for his use. Said charges will continue until the date of cancellation or disconnection, as stated in these dispositions.
- (B) The customer is solely responsible for the payment of charges for all services provided by the Company including, but not limited to, calls originating or completed as a result of the use of the service, charges levied against the Company by other companies, charges incurred by authorized users, long distance calls, and other charges incurred and attributed to the

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN (Cont.)

27.2 General Rules (Cont.)

27.2.13 Payment Conditions (Cont.)

(B) (Cont.)

monthly bill up to five (5) days after the Company receives notification to disconnect the facilities or discontinue the services provided.

(C) The billing cycle for all services will be monthly. The payment for said bill shall be payable conforming with Section 8, General Provisions, Presentation and Payment of Bills of this Tariff Book. If said bill is not received by the customer within five (5) days after the usual remittance date, he shall notify the Company by the most rapid written means available.

(D) Section 8, General Provisions, Presentation and Payment of Bills of this Tariff Book shall apply to any amount not fully paid when due. Any amount for which payment has been required, shall be considered paid upon receipt, subject to collection, at the place the Company designates from time to time.

27.2.14 The Company may require from the customer those deposits and/or sureties it deems convenient to safeguard its interests.

27.2.15 In case of default on payment of any invoice or violation of any of the terms and conditions contained in this Tariff, the Company may temporarily suspend service or terminate the service to the customer, in accordance with this Tariff Book .

27.2.16 Credits

(A) The Company will provide credit for service interruptions only when said interruptions are continuous and exceed twenty four (24) hours.

(B) The credit shall be in the form of an adjustment to the recurring charges and shall apply only to those interruptions duly notified by the customer.

(C) Credit shall be requested within twenty (20) days from the date the invoice is sent.

ADDITIONAL SERVICES TARIFF (Cont.)

SECTION 27- ISDN (Cont.)

27.2 General Rules (Cont.)

27.2.16 Credits (Cont.)

(D) For the purpose of computing the applicable credit, any interruption shall be measured from the time it is notified to the Company. This shall not apply to service interruptions caused by negligence or intentionally by the customers or its authorized users.

(E) Under no circumstances the credit will exceed the amount charged to the customer.

(F) Credit will not be given for:

- (1) Interruptions due to customer, his agents' or contractors' negligence.
- (2) Interruptions due to fault of terminal equipment provided by the customer.
- (3) Any period in which the customer does not provide access to the Company's channels and/or equipment for the purpose of investigating and clarifying any problem.

27.2.17 The Company shall not be responsible for any act or omission not attributable to the Company's personnel or equipment; including, but not limited to interruptions, delay or failure to provide service due to acts of God, fire, war, civil disturbance, mutiny or other uprisings, action or inaction of Government Authorities, and other uses beyond the Company's control.

27.2.18 Should the customer cancel orders prior to commencement of services requested, the Company may require from the customer payment of all expenses incurred by the Company up to the date of receipt of written notification of the cancellation.

27.3 Description

27.3.1 2B+D Access (Basic Rate Interface-BRI)

(A) It's a digital access (144 kbps) from the customers' premises to the Company's central office that transports one or more ISDN services. Up to two (2) accesses can be provided through the B Channels (64 kbps) and one (1) access through the D Channel (16 kbps, optional) simultaneously. The D Channel also transmits signaling between the customer and the network.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN (Cont.)

27.3 Description (Cont.)

27.3.1 2B+D Access (Basic Rate Interface-BRI) (Cont.)

(B) Two (2) Directory Numbers (DN) are assigned to each BRI Line. The customer must notify the Company the amount of terminals he will use with each BRI Line. He may connect a maximum of eight (8) terminals to the BRI Line.

27.3.2 23B+D Access (Primary Rate Interface-PRI)

(A) It's a digital access (1.544 mbps) from the customers' premises to the Company's ISDN central office. Up to twenty three (23) accesses can be provided simultaneously through the B Channels (64 kbps). The D Channel will not be available to the customer, as it will be utilized exclusively for signaling between the terminal equipment and the ISDN central office.

(B) For each PRI a digital 1.544 mbps connection device will be provided for the interconnection of twenty three (23) 64 kbps digital inward and outward accesses (B Channels). These accesses may be configured as inward groups, outward groups, or bi-directional routing. Any subsequent change in configuration will be subject to the corresponding charges in this Tariff.

27.4.1 Basic Group of Features (B Channels)

(A) Analog Line Appearance. Allows analog lines to have a line appearance in the ISDN Terminal Equipment (TE) with circuit switched voice service. This capability is limited to analog lines that exist in the same switching entity that provides the BRI service. This capability may result in the loss of some features and/or functionality on the analog line.

(B) Call Hold. Permits the customer to hold a call in progress by depressing a properly programmed button on the customer's telephone equipment.

(C) Called Number Display. The called number is displayed on compatible customer premises equipment when an outgoing call is placed.

(D) Caller Number and Name Display. The callers name and number, if not blocked, is displayed on the TE when a call is received.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN (Cont.)

27.4 Features (Cont.)

27.4.1 Basic Group of Features (B Channels)(Cont.)

(E) Denied Origination. The user/terminal can only receive calls with this capability. Calls cannot be originated from this terminal.

(F) Denied Termination. The user/terminal can only originate calls with this capability. Incoming calls are not offered to the terminal.

(G) Multiple Call Appearances. Provides up to four (4) appearances of a station's own directory number or secondary directory number on the same instrument. These appearances may provide additional access from the public network, and/or may originate unique dial tone for additional outgoing access.

(H) Clear Channel Capability for Data. This allows all 64 Kbps on each B Channel to be used for customer information over the BRI Line. All signaling and control functions are performed by the D Channel. (This feature depends on central office availability).

(I) Called Last Number Redial. By activating this feature in the TE the caller is able to redial the last number called (up to 24 digits) instead of pulsing all the digits.

(J) Call Forward All Calls. Enables the terminal base to transfer all calls (up to 5 consecutive calls) to another terminal predefined by the customer.

(K) 10 Port Conferencing for Flexible Calling. Enables a maximum of 10 individuals in conference.

(L) Speed Calling. Enables the customer to originate calls from a previously designated list by pulsing a predetermined code. The list consists of a maximum of ten (10) stored numbers.

(M) Ring Again. With this feature, if the originator encounters a busy station he will receive notice once it becomes available.

(N) Make Set Busy. Enables the terminal to produce a busy signal to all incoming calls.

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN (Cont.)

27.4 Features (Cont.)

27.4.2 Additional Basic Features for Customers with Four (4) or More B Channels

(A) Call Pickup. Enables a call ringing on any terminal of a call pickup group to be captured. This feature is only used for voice calls.

(B). Call Park. Provides the capability of holding calls and retrieving them from any station from the ISDN group by using a pick-up code.

(C) Group Intercom. Provides abbreviated dialing to members of a predesignated group. There are three (3) variations: automatic, one (1) digit, and two (2) digits.

27.4.3 Additional Features

(A) Additional Multiple Call Appearances-B Channels. Provides additional appearances of a station's directory number or secondary directory number on another instrument. These appearances may provide additional simultaneous access to the public network or may be limited to provide only one (1) additional access to the public network.

(B) 27 Port Conferencing for Flexible Calling. Enables up to twenty (20) additional individuals to the basic ten (10) way conference.

(C) Secondary Telephone Number-B Channels. Provides an additional directory number and a call appearance which is not physically terminated, but exists in the programming of circuit switched voice. The additional directory number, while not terminated on a dedicated facility, may be accessed from the network, and may originate unique outgoing dial tone from an instrument that has another directory number as its primary number.

27.5 Rates and Charges

	<u>Monthly</u>	<u>NRC</u>
Access and Basic Group of Features (BRI)	\$37.80 (I)	
Programming in Central Office and Service Order Charge		\$152.95 (I)

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN (Cont.)

27.5 Rates and Charges (Cont.)

	<u>Monthly</u>	<u>NRC</u>
Reprogramming of Features, per Feature and per Service Order		15.00
Access and Basic Group of Features (PRI)	802.25	
Access and Basic Group of Features (PRI) Contracted for Three (3) Years or more	602.25	
Programming in Central Office and Service Order Charge		940.00
Reprogramming of Access or Features, and Service Order, Each B Channel		15.00
Additional Feature: Additional Multiple Call Appearances, each	2.35 (I)	15.00
Reprogramming of Additional Multiple Call Appearances, each		15.00
Additional Feature: 27 Port Conferencing for Flexible Calling	3.53 (I)	15.00
Additional Feature: Secondary Telephone Number, Charge per Number	2.35 (I)	15.00
Additional Feature: Secondary Telephone Number, Charge per Group of Forty (40) Number	40.94 (I)	50.00
Additional Feature: Secondary Telephone Number, Charge per Group of Twenty (20) Numbers	20.47 (I)	50.00

27.6 ISDN-PRI Optional Plan1 & 2

27.6.1 ISDN-PRI optional plan is a service that provides customers with one (1) or more ISDN-PRI(s) arrangement(s) with a combination of the following services:

(A) ISDN - Primary Rate Interface (ISDN-PRI)

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN (Cont.)

27.6 ISDN-PRI Optional Plan1 & 2 (Cont.)

27.6.1 (Cont.)

(B) A monthly allowance of 10,000 message units for local calls per ISDN-PRI(s) arrangement(s).

27.6.2 ISDN-PRI optional plan is available to business customers presubscribed to the Company for intraisland and interstate services in any long distance optional calling plan.

27.6.3 ISDN-PRI optional plan is available to business customer, which connects all lines within the same physical location to the ISDN-PRI(s) arrangement(s).

27.6.4 The following types of calls do not qualify for inclusion in the monthly allowance: operator handled, inmate payphones, directory assistance (411) and Infovoz. Directory assistance calls will be charged according to this Tariff. For the other services corresponding charges will apply.

27.6.5 If the monthly allowance of 10,000 message units times the ISDN-PRI's arrangements for local calls is exceeded, additional message units will be charged in accordance with this Tariff.

27.6.6 If the monthly allowance of 10,000 message units is not reached, unused minutes will not be refundable or transferred to the next month.

27.7 Rates and Charges

27.7.1 All rates and charges as specified in preceding sections apply to ISDN-PRI optional plan, except for:

(A) Access and Basic Group of Features (PRI) Contracted for a Three (3) Years or More.

(B) Programming in Central Office and Service Order Charge for existing ISDNPRI arrangements transferred to the ISDN-PRI optional plan.

(C) ISDN-PRI with a monthly allowance of 10,000 message units for local calls, per arrangement

Monthly CNR

\$ 1,200.00

ADDITIONAL SERVICES TARIFF (Cont.)
SECTION 27- ISDN (Cont.)

27.7 Rates and Charges (Cont.)

27.7.1 (Cont.)

Monthly CNR

(D) Additional units in excess of the monthly
allowance times the ISDN-PRIs
arrangements

\$ 0.13