



GOBIERNO DE PUERTO RICO
Oficina del Comisionado de Seguros

Arbitros Autorizados por la Oficina del Comisionado de Seguros de PR

Nombre	Licencias y/o Certificaciones	Cursos Relacionados	Correo Electrónico
1 Victor Ortiz	Ingeniero Civil Ajustador de Emergencia Independiente	Adiestramiento de Mediación Sistema Judicial en PR - Terminología Legal	von.asociados@gmail.com
2 Amanda Capo	CPA Arbitro Certified Fraud Examiner Certified Valuation Analyst	Accredited in Business Valuation Cert. # 2754 of the AICPA Certified in Financial Forensics Cert. # 249 of the AICPA Chartered Global Management Accountant of the AICPA Certified Valuation Analyst Cert of the National Association of Certified Valuation Analysts Certified Fraud Examiner of the Association of Certified Fraud Examiners Certificate of Educational Achievement in Business Valuations (AICPA) Certificate on Compliance-NACVA Quality Enhancement Qualified Business Valuation Case Analyst Grader for the International Association of Consultants, Valuators and Analysts Alternate Dispute Resolution: -Certified Neutral Evaluator #E-0004 -Certified Mediator # M-0039 -Certified Arbitrator #A-0075 Certifications under the Puerto Rico Supreme Court -Rule #ES 98-5 American Arbitration Association Commercial Panel, Arbitrator & Mediator International Panel CTL	amandacapo@live.com
3 Diego Sorroche Fraticelli	Tasador	Instructor General Bienes Raices (02/01/2020) Arbitro Curso mediación Ejecuciones de Hipoteca 2015 Evaluador Profesional Gobierno Estatal y Municipal (10/28/2021) Mediador Certified machinery and Equipment Appraisal 2010 Tecnicas Avanzadas de Negociacion 2015	diego@puertoricoappraisers.com
4 Marie Olga de la Rosa	CPA CIRA(Certified Insolvency and Restructuring Specialist) CFE(Certified Fraud Specialist) CGMA (Chartered Global Management Accountant)	Foro Annual de Seguros Seguros de Interrupción de Negocio Taller para la Preparación de Reclamaciones a las Aseguradoras a Causa de Interrupción de Negocios Appraisal Process Colegio de CPA	delarosacpa@gmail.com
5 Emilio Jaen Torres	CPA	Taller Preparación de Reclamaciones a Aseguradoras a Causa de Interrupcion de Negocios Valorización de un Negocio - 2017 Como proteger el Valor de un negocio utilizando herramientas de Valorización Seguros de Interrupción de Negocio - 2017	emilio.jaen@systronics-pr.com

6 Paul Middleton	Ajustador Público - Islas Vírgenes Arbitro Ajustador Independiente - Florida	Windstorm Insurance Network Umpire Recertification Course CPAU designation as certified property appraiser and umpire Related Seminars: Windstorm Conference Pre-Suit Actions & Claim Litigation, Orlando, FL Proving Hail Damage, New Orleans, LA Late Notice, Orlando, FL Umpires – What Makes Us Tick, Tampa, FL	paul@ieausa.com
7 Angel Lucena	Certified Residential Real Estate Appraiser, Puerto Rico and USA Authorized Professional Real Estate Appraiser, Certificate 1028EPA Federal Housing Administration (FHA) Appraiser USDA Rural Development Appraiser Fannie Mae Approved Appraiser Real Estate Broker, License 15619 FAAUAS (Drone) Remote Pilot Certificate	Vanguard Emergency Management - FEMA Guidelines Xactimate Level 1 Exam Certificate Ready to read and analyzed estimates of losses or proof of losses. FEMA Comprehensive Management of Flood Prone Areas- Challenges and Opportunities to Support Puerto Rico's Recovery and Sustainable Development After Hurricane Maria. Insurance Appraisal & 50% Fema Rule Hurricane Damage Economics, Real Estate Damages UAS Thermography Specialist Level 1 Drone Inspection webinar (Drones for industry: Types of drones, working as a drone pilot and drone insurance) Drone Inspections webinar (Save time, Reduce Costs and increase efficiency) Drone Inspection webinar (How to become and ABJ drones strategic partners) Procedures to inspect the installation of asphalt waterproofing products Danosa Installation seminar Danosa waterproofing system Cursos y Seminarios de Tasación 2002-2006 Appraisal Process OCS - Colegio de CPA PR	angel.lucena@gmail.com
8 Sean Michael Lewis	Florida Adjuster License (Independent) IICRC Water Mitigation	Negotiation Skills Negotiations - Pepperdine Univ School of Law Mediations - Pepperdine Univ School of Law Residential Construction Basics Principles In Claims Investigation Commercial General Liability Coverage Claims Level Certification Contents Restoration/Property Large Loss/Commercial Roof Damage Assessment Business Owner's Coverage Homeowner's Insurance Certification	slewisconsulting@cos.net
9 Richard P. Brown	Windstorm Umpire Certification Adjusting Licenses in FL Florida Real Estate Sales License Florida Construction Class B Certified Contractor Flood Certification (FCN)	Commercial Union Coverage school GAB Fire school GAB Casualty School Commercial Union Intermediate Fire School GAB Business interruption	rbrown@visionclaims.com

10 Jon Doan	Public Adjuster Umpire/Appraiser	Basic, Intermediate & Advanced Property & Business Interruption Schools Negotiation Seminars Property Loss Managers Conference FACAP Seminars Business Interruption Seminars Wind Presenter/Director/President 2015	jdoan@ccgfirm.com
11 John A Voelpel	Adjuster FL Chartered Property Casualty Underwriter Associate in Claims WIND Umpire and Appraiser Certification	Umpire Certification Appraiser Certification	john@vcs.com
12 Joel Katz	Real Estate Broker Insurance Producer	Appraisal Process OCS - Colegio de CPA	joelkatz24@gmail.com
13 Robert J Norton	FL Independent Adjuster IAUA certified Appraiser and Umpire FL General Contractor CPCU, AIC, ARE	Appraiser and Umpire Certification Various Appraisal Classes Graduate Studies in Dispute Resolution Appraisal Procedure Training Appraisal Process OCS - Colegio de CPA	bob@generaladjustingservices.com
14 Theodore James Taylor	Public Adjuster WIND Umpire & Appraiser Certification IICRC Water Damage Restoration Certified	Wind certified appraiser course Wind certified umpire course IAUA Umpire Certification Course	TED.TAYLOR@KALEBBLAKE.NET
15 Laura Haber	Independent Adjuster FL	Wind certified appraiser course Wind certified umpire course NFIP Flood Certification	Laura@Haber.Claims
16 Enrique Rodriguez	Independent Adjuster Umpire and Appraiser Certification(WIND and	IAUA Course, Test & Instructor IAUA Umpire & Appraiser Instructor Umpire Recertification Course	henry.rodriguez@municipalclaims.us
17 Alan R Crumley	Engineer PR & Georgia	Appraisal Process COS-Colegio de CPA	arc@geoconsult.us
18 James Gilleland	Adjuster FL, PR Appraiser & Umpire - CPAU Appraiser - CPIA Umpire - CPIU	Appraisal Process OCS - Colegio CPA Commercial Lines Policy Interpretation Business Interruption Training Commercial and Personal Lines Property Estimating Negotiations Skills Training	james.gilleland@kenedyclaims.com
19 William Torres	CPA - Puerto Rico/Louisiana Financial Management CGMA Consolidations and Acquisitions CM&AA Managerial Accounting CMA Business Valuation ABV Certified Financial Forensic CFF	Appraisal Process OCS - Colegio CPA How to Win Construction Claims Maximizing Business Valuation Various Construction Seminars (Litigation, Contracting, Superconference)	cpatorres@torrescpa.com

20	Carlos X Velez Reyes MAI, SRA, BCA, CMEA, CCIM,	Professional Property Valuation General Appraiser Machinery and Equipmente Appraiser	Residential & Commercial Valuation Real Estate Economics After Maria Uniform Appraisal Standards for Federal Land Acquisitions Hurricane Damaged Economics, Real Estate Damages Appraisal Technics in a Declining Economy FHA Apprasing for Valuation Professionals Supervisory Appraiser/Trainee Appraiser course	cvelez@irr.com
21	Jose A Toro Mercado	CPA Certified Valuation Analyst	Preparatory Course for Appraisal PR Taller para la preparación de reclamaciones a aseguradoras a causa de la interrupción de negocios Seguros de interrupción de negocios	jtoro@cparrt.com
22	Michael I Ruskin	Independent Adjuster Mediator Certified Mold Remediator Certified Roofing Consultant	Umpire and Appraiser Course WIND WIND Law and Ethics Update Adjuster Ethics	disasterpro@bellsouth.net
23	Daniel E Garavito Medina	CPA Certified Financial Forensic Certified Valuation Analyst Lawyer	Business Interruption Coverage Preparatory course for Appraisers and Umpires	d.garavito@valorizacionyperitaje.com
24	Jorge Fernandez Bouza	Public Adjuster PR Certified General Contrator, FL Engineer	Expert Witness and Appraisals Xactimate 28	jf4water@aol.com
25	Coral Martinez	CPA Certified Property Insurance Umpire Appraiser & Umpire CPAU	Preparatory course for Appraisers and Umpires	coral.martinez@clewisworldwide.com
26	Jesse C Smith	Adjuster FL, TX IICRC - Water Damage Restoration IAUA NFIP Flood Certification	Wind Network Appraiser Certification Wind Network Umpire Certification Preparatory Course for Appraisers and Umpires PR	blackbirdadjusting@gmail.com

27 Victor Rodriguez Ortiz	Civil Engineer PR Certification in Validation Process Independent Adjuster CPIA - Certified Property Insurance Appraiser CPIU - Certified Property Insurance Umpire CPAU - Certified Property Appraiser and Umpire	Preparatory Course For Appraisers and Umpires PR Commercial Lines Policy Interpretation Commercial and Personal Lines Property Estimating Negotiation Skills Training	vrodriquezortiz@gmail.com
28 Isabel Smith	Public Adjuster PR/FL Certified Insurance Service Representative	Alternate Methods in Adjudication: Mediation	isabel.m.smith@gmail.com
29 Juan Javier Perez	Certified Residential Professional Appraiser State Licensed Professional Appraiser	Preparatory Course for Appraisers PR	juanjavierperez@gmail.com
30 Jason D Hisey	Adjuster FL Certified Property Appraiser & Umpire IAUA Umpire & Appraiser Certification WIND HAAG Certified Inspector	Court Appointed Arbitrator Course for Property Appraiser & Umpire IAUA Course for Umpire & Appraiser Certification WIND HAAG Certified Inspector Commercial & Residential Roofs Mediation Strategies for Large Loss and Complex Claims/Ethical Issues in Handling Coverage Disputes	jason@AMAsettlement.com
31 Jared Holbrook	Adjuster FEMA Inspector National Flood Insurance Program	Preparatory Course for Appraisers and Umpires PR Leadership Lab Conflict Resolution	jkholbrook@veteranca.com
32 Lisa Harvey Reed	Adjuster FL HAAG Engineering(Residential/commercial & \ High Wind Certification	IAUA Certified Appraiser and Umpire Course WIND Certified Appraiser and Umpire Course How to mediate 1st party property cases Effectively Preparatory Course for Appraisers and Umpires PR	lisahreed@yahoo.com
33 Terry Walker Flenniken	Florida All Lines Certified General Contractor FL Licensed Home Inspector FL	Wind Certified Appraiser Course Wind Certified Umpire Course	terry@tfcc.me

34 Hesley Valembun	Adjuster IICRC WRT/ASD NFIP Authorized Adjuster	WIND Certified Umpire Course WIND Certified Apprasier Course Litigating/Handling Claims	hvalembrun@gmail.com
35 Carlos E Gonzalez	CPA	Preparatory Course for Appraisers and Umpires PR Preparacion de planillas/Contabilidad y auditoria de Asociaciones de condomines/Auditing Cash and Cash Equivalents/How to prepare Audit Documentation/Advanced Income Tax Preparation	cegvcpa@cegvcpa.com
36 Jose A Rodriguez Martinez	Authorized Professional Appraiser-Real Estate Certified Residential Appraiser	Preparatory Course for Appraiser and Umpires PR Real Estate Education: Uniform Standars of Professional Appraisal/ Apprasing the Appraisal/Comprehensive Review of Appraisal Concepts/Advocacy and Residential Appraiser/Appraising Airport and Ariplane Hangars/Hybrid Appraisals/ Real Estate damages:Analyzing the Impact of the Hurrricanes/General Appraiser Sales Comparison, Report Writing, Income Approach, Residential Site Valuation.	epa938@gmail.com
37 Javier Ortiz Quiles	Public Adjuster PR, TX, NC	Preparatory Course for Appraiser and Umpires PR	jortiz.publicadjuster@gmail.com
38 Lizzette Santiago	Public Adjuster Juris Doctor FL Property Insurance License from 2005-2017 FL County Certified Mediator FEMA Flood Certified Xactimate Certified	Clinical Mediation Externship Advance Mediation Externship	Claims@catadjustersins.com
39 Roberto A Crespo	Real Estate Appraiser State License Real Estate Appraiser Certified Residential	Preparatory Course for Appraisers and Umpires PR	tasador1125@gmail.com
40 Daniel Santiago	Adjuster CIC (Certified Insurance Counselor) CPCU	Preparatory Course for Appraiser and Umpires PR Coverage & Liability in Catastrophe Claims HomeOwners Policy Understanding Claims Handling Best Pratices Building Appraisal and Construction Engineering Insurance for Small Business	santiagodaniel@yahoo.com

41 Jose Luis Cordo	Public Adjuster FL Certified Property Insurance Appraiser and Ur Accredited Claims Adjuster Windstorm Insurance network Appraiser & Umpire	The ABC of Appraisal vs Litigation Appraisal Recent Case Law Emergency Buidilg Code Compliance	jose@cordoclaims.com
42 Christine NeJame Evans	Independent Adjuster FL Real Estate Sales	The Law of Negotiations for Adjusters Appraisal Effective Use of Demontrative and mediation Options in the claims	Cnejame@insadj.com
43 Brian E Loudermilk	Public Adjuster NY Smoke and Fire Restoration Technician	Preparatory Course for Appraisal PR	loudermilkb@gmail.com
44 Tiffany Perryman	Adjuster CPIA IAUA	IAUA Appraisal Conference Flood Adjuster Certification Program Identification of Building Materials	tmperryman@gmail.com
45 Roy Young	Public Adjuster Appraiser and Umpire Certification	WIND Appraiser and Umpire Certification Course	roy@ypafirm.com
46 Zulmarie Urrutia Velez	CPA Attorney	Preparatory Course for Appraisers and Umpires ADR Mediator Certificacion 2015	zurrutia-velez@cruzurrutia.com
47 Daniel Masso	Public Adjuster FL/New Jersey/PR Certified General Contractor FL Certified Mold Remediator Certified Indoor Environmentalist	Claims Adjusting: Top 15 Rules Homeowners Insurance Valuation	daniel.masso@centuryadjusting.com
48 Maritza Figueroa Lopez	SIT (Agrimensora en entrenamiento) Independent Adjuster PR	Preparatory Course for Appraisers and Umpires National Flood Insurance Program	mafigueroa72@gmail.com
49 Francisco J Rivera Torres	Ingeniero (PE) CPAU Certified Property Appraiser and Umpire	Preparatory Course for Appraisers and Umpire	frivera@prsolutionsgroup.net
50 Mark Altieri	Adjuster FL IICRC Umpire/Appraisal Certification	Windstorm Network Umpire and Appraisal Certification IAUA certification Preparatory course for appraisal PR	aaaumpire@gmail.com

51 Arthur Camayd	Public Insurance Adjuster –FL and various states IICRC – Fire & Water Restoration	Windstorm Network Umpire and Appraisal course	art@floridianpa.com
52 Saul Cimler	Independent Adjuster FL WIND Umpire and Appraiser Certification IAUA Umpire and appraiser certification IICRC WRT Certification	Xactimate 28 Courses Residential Construction Basics Insurance Basics Catastrophe Adjusting Process Claims File Organization Property Adjusting Concepts Roof Adjusting Marine and Flood Insurance Adjusting Practices	saul@floridainsuranceclaimssolutions.com
53 Ruben David Santiago	FL Adjuster all lines NFIP IAUA CPAU	Certified Appraiser and Umpire IAUA Florida WIND Conference	dsantiago@ica4ins.com
54 Jorge L Perez Ruiz	Civil Engineering PE IAUA Umpire and appraiser certification MEM EPA	Certified Appraiser and Umpire IAUA Xactimate	jperez@tcmg-pr.com
55 Luis Esteves	Public Adjuster Certified Appraiser and Umpire	IAUA Umpire Certification	lesteves!@caribbeanai.com
56 Fermin Contreras	Public Adjuster PR Lawyer Certified Umpire and Mediator	Umpire and Mediation Program	fcg@fermincontreras.com

Las personas que aparecen incluidas en esta lista están autorizadas para actuar como árbitros en procesos de “appraisal” según los requisitos establecidos por la Oficina del Comisionado de Seguros (OCS) de conformidad a la carta normativa CN-2019-248-D. Esta lista estará sujeta a cambios en la medida que otros árbitros sean autorizados. Será responsabilidad de las partes solicitantes del proceso de “appraisal” hacer directamente los arreglos para la contratación y pago de los servicios de los árbitros.