



GOVERNMENT OF PUERTO RICO
PUERTO RICO PUBLIC-PRIVATE PARTNERSHIPS AUTHORITY

July 15, 2021

LUMA Energy, LLC

644 Fernández Juncos Ave., Suite 301
San Juan, PR 00907
Attention: General Counsel
Email: legal@lumamc.com

with copy to:

LUMA Energy, LLC

644 Fernández Juncos Ave., Suite 301
San Juan, PR 00907
Attention: President/CEO
Email: wayne.stensby@lumamc.com

Re: Request for Information

Ladies and Gentlemen:

Reference is made to the Puerto Rico Transmission and Distribution System Operation and Maintenance Agreement dated as of June 22, 2020 “O&M Agreement” among (a) the Puerto Rico Electric Power Authority (“PREPA”), a public corporation and governmental instrumentality of the Commonwealth of Puerto Rico, created by Act No. 83 of the Legislative Assembly of Puerto Rico, enacted on May 2, 1941, (b) the Puerto Rico Public-Private Partnerships Authority (“P3 Authority”), a public corporation of the Commonwealth of Puerto Rico, created by Act No. 29 of the Legislative Assembly of Puerto Rico, enacted on June 8, 2009, (c) LUMA Energy, LLC (“ManagementCo”), a limited liability company organized under the laws of Puerto Rico and (d) LUMA Energy ServCo, LLC (“ServCo” and, together with ManagementCo, “LUMA”), a limited liability company organized under the laws of Puerto Rico.

The coordination and effective flow of information between the P3 Authority and LUMA is critical in order to ensure the success of the revitalization and modernization of Puerto Rico's transmission and distribution system. Therefore, pursuant to Section 6.2(v) of the O&M Agreement, the P3 Authority requests:

1. LUMA's complete Organizational Structure with LUMA's Organizational Chart.

Please include **all** of LUMA's divisions, and the full name and contact information of the head of each division.

2. A list of **all** of LUMA employees.

Please include:

- a. Full name.
- b. Position.
- c. Specify if the employee is a new hire or a Hired Former Employee of Owner.

3. LUMA's regional structures.

Please specify:

- a. Total number of customer service offices in each region.
 - i. Address.
 - ii. Service Hours.
- b. Total regional offices
 - i. Address.
- c. Name and contact information of the regional (or equivalent):
 - i. Director.
 - ii. Commercial Sector liason.
 - iii. Industrial Sector liason.
 - iv. Government Affairs liason.

4. LUMA's outage protocol:

- a. Please explain how outages are managed.
 - i. Which type of outages are addressed first?
 - ii. Is the duration of outage taken into account?
 - iii. How do you ensure that non critical outages do not go on for extended periods of time?

Please address the requested information to administrator@p3.pr.gov.

Sincerely,

Fermín E. Fontanés Gómez
Executive Director
Puerto Rico Public-Private Partnerships Authority