



Questions and Answers regarding the SCON
PRITS-2026-004

Services for Business Continuity & Disaster Recovery Plans and Template Development

State And Local Cybersecurity Grant Program



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1. Introduction

The Puerto Rico Innovation and Technology Service (PRITS) issues the following consolidated responses to all inquiries received regarding SCON PRITS-2026-004 – Business Continuity & Disaster Recovery Plans and Template Development. These responses merge questions submitted by prospective Proposers and clarify the requirements, expectations, and procedural elements established in the SCON.

This document:

- Ensures transparency, consistency, and accessibility for all Proposers.
- Clarifies PRITS' expectations, requirements, processes, and policies as established in the SCON and its appendices.
- Serves as an official reference document supplementing the SCON.
- Governs over any prior informal statements or interpretations.
- Does not modify the SCON unless explicitly stated through a formal Addendum published on the PRITS website.

All services contemplated under this SCON are funded by the State and Local Cybersecurity Grant Program (SLCGP) administered by the U.S. Department of Homeland Security (DHS). Proposers must comply with all applicable federal requirements, Puerto Rico laws and regulations, and PRITS internal policies as referenced throughout the SCON, including but not limited to 2 CFR Part 200, DHS and FEMA grant requirements, applicable procurement rules, and cybersecurity compliance obligations. Any contract that may result from this procurement process shall be subject to and shall comply with all applicable federal and Puerto Rico laws, regulations, rules, grant requirements, policies, and other applicable legal and regulatory requirements.

2. Questions

2.1 Timeline, Deadlines, and Process

- a. Will PRITS consider extending the Proposal Submission Deadline by at least five business days beyond the publication of consolidated responses to Section 2.3.4 inquiries so that Proposers can incorporate clarifications into their technical and price proposals?

PRITS does not anticipate extending the Proposal Submission Deadline. All Proposers are expected to submit their complete and compliant proposals by the officially published deadline.

- b. Are all deliverables due at the end of the 20-week execution window, or will PRITS establish staged milestones with delivery dates throughout the performance period?

All deliverables are expected to be completed and submitted by the end of the 20-week execution window, as established in the SCON. However, Proposers may choose to structure their submission plan using intermediate milestones throughout the performance period,

provided these milestones support progress tracking and ensure timely completion of all required deliverables within the 20-week timeframe.

- c. Please confirm the anticipated cadence for weekly or recurring coordination meetings and whether these may be conducted remotely.

PRITS will hold coordination and status meetings on a weekly basis, or more frequently if required, depending on the complexity of topics or matters under discussion. These meetings may be conducted remotely or onsite.

2.2 Scope, Participation, and Governance

- a. Please confirm whether vendors currently supporting PRITS on BCP and DRP review, testing, and validation under the Data Center Consolidation initiative may submit proposals for this SCON without conflict or limitation.

PRITS confirms that vendors currently supporting the agency on Business Continuity (BCP) and Disaster Recovery (DRP) review, testing, or validation activities under the Data Center Consolidation initiative may submit proposals for this SCON. Participation in ongoing efforts does not, by itself, constitute a conflict or limitation. However, vendors must continue to adhere to all ethical, procurement, and disclosure requirements to ensure impartiality and compliance throughout the competitive process.

- b. Should the services under this SCON be interpreted as incremental or complementary to ongoing BCP and DRP efforts related to the Consolidated Data Center, or is the Selected Proposer expected to re-perform activities that may overlap?

Services under this SCON should be interpreted as incremental and complementary to ongoing BCP/DRP activities related to the Data Center Consolidation. The Selected Proposer is not expected to re-perform activities already completed or underway. Instead, the Proposer will build upon existing artifacts, maturity levels, and prior work to ensure compliance and enterprise-level readiness across PRITS-managed services and interagency dependencies.

- c. For interagency interactions, please confirm that scope is limited to dependency mapping, coordination, and development of reusable templates, and that it does not require developing or implementing agency-specific BCP or DRP documents.

PRITS confirms that interagency interactions under this SCON are limited to:

- *Identifying and validating dependencies that those agencies have on PRITS-operated services; and*
- *Developing standardized, reusable continuity and recovery templates that agencies may later use to create their own BCP and DRP documentation.*

This SCON does not require the Selected Proposer to develop, customize, or implement individual Business Continuity Plans (BCP) or Disaster Recovery Plans (DRP) for each agency. Instead, the focus remains on producing PRITS-centered continuity documentation and providing agencies with a consistent framework that they may adopt or tailor independently based on their operational needs.

- d. Will the Selected Proposer assess only PRITS-operated services, or also conduct direct assessments with dependent Government of Puerto Rico agencies that consume PRITS services?

The Selected Proposer's primary assessment responsibilities focus on PRITS-operated services, including systems, platforms, integrations, and shared services under PRITS governance. Direct assessments of dependent Government of Puerto Rico agencies are not required, except to the extent necessary to map dependencies, validate information flows, and ensure proper understanding of continuity impacts.

2.3 PMO Tools, Access, and Reporting

- a. What level of access will be granted to architecture documentation, operational procedures, monitoring tools, security tooling, and vendor documentation to support discovery and planning?

PRITS will provide the Selected Proposer with access to relevant architecture diagrams, operational procedures, monitoring and logging tools, security tooling, and vendor-provided documentation necessary to support the discovery and planning phases. Access will be granted in a controlled manner consistent with PRITS operational, cybersecurity, and data-handling requirements, ensuring both security and adequate visibility for the Proposer to perform the required assessments and analysis.

- b. Are specific tools mandated for documentation and workflow (for example ServiceNow, Archer), or may the Proposer recommend alternatives?

PRITS does not mandate the use of any specific commercial tools for documentation or workflow. The Selected Proposer may recommend alternative tools or platforms as long as they integrate smoothly with PRITS' processes and comply with applicable cybersecurity, privacy, and audit requirements.

- c. Does PRITS maintain preferred documentation standards, formats, or branding requirements for bilingual templates and deliverables, and will those be provided to the Selected Proposer?

PRITS maintains preferred documentation standards, formatting conventions, and branding requirements for bilingual (English/Spanish) deliverables. These standards, including templates, naming conventions, and style guidelines, will be provided to the Selected Proposer at the outset of the engagement.

- d. Will PRITS provide subject matter experts for discovery, or is the contractor expected to lead and staff all discovery activities?

PRITS will provide access to subject matter experts (SMEs), including leadership, technical personnel, and service owners, to support interviews, workshops, and information-gathering activities. However, the contractor is expected to lead, organize, and staff the discovery process in a manner that is methodical, thorough, and aligned with continuity-planning best practices. The Proposer must be prepared to conduct comprehensive discovery work,

leveraging PRITS SMEs as authoritative sources of information rather than as discovery facilitators.

2.4 Deliverables, Language, and Reporting

- a. Which deliverables under Appendix I must be produced bilingually in English and Spanish and which may be produced in English only?

PRITS requires that all deliverables under this SCON be produced in both English and Spanish.

- b. Is professional translation required for bilingual deliverables, or may a translation plus PRITS stakeholder review process be used?

PRITS permits bilingual deliverables to be developed using a translation-plus-review model, in which the Selected Proposer provides the initial translated version and PRITS conducts a stakeholder review to ensure terminology, context, and institutional references are properly aligned.

- c. Please confirm whether training sessions must be delivered live, recorded, virtual, onsite, or a combination of these methods.

Training sessions must be designed to support broad stakeholder engagement and may be delivered live, recorded, virtual, onsite, or through a hybrid approach, depending on the needs of PRITS and participants. Training materials must follow PRITS' bilingual and formatting guidelines and include user guides, quick-reference cards, FAQs, and any other resources necessary to ensure continuity planning knowledge transfer and readiness.

- d. Will PRITS designate executive sponsors and continuity program owners with authority to approve deliverables and provide timely decisions?

PRITS will designate executive sponsors and continuity program owners who possess formal authority to review, approve, and provide direction on deliverables throughout the engagement. These designated leaders will serve as the authoritative reviewers for all major documentation, including BIA, Risk Assessment, BCP, DRP, and the template suite.

- e. What is the anticipated review and approval cycle for major deliverables such as BIA, Risk Assessment, BCP, DRP, and the template suite? Please include response time expectations and comment cycles so approvals do not compromise schedule or invoicing.

The review and approval cycle for major deliverables will follow PRITS' structured processes. The Selected Proposer should expect iterative feedback cycles and must incorporate revisions promptly so that deliverables remain aligned to the project timeline and do not impact invoicing or milestone completion. Weekly coordination meetings and written progress reports will support predictable deliverable tracking.

- f. Please specify any page limits that apply to the Qualifications of the Proposer (Sec. 3.5.4), Capacity (Sec. 3.5.6), and Financial Stability (Sec. 3.5.7) sections of the proposal.

PRITS clarifies that the page count for the Qualifications of the Proposer (Section 3.5.4) is inherently constrained by the structure and formatting of the Proposer Profile template (Appendix II), unless a CV is submitted. If this section is completed using the prescribed template, the content submitted will naturally fit within the space allocated and does not require an additional page-limit restriction beyond the template itself.

For the Capacity (Section 3.5.6) and Financial Stability (Section 3.5.7) sections, PRITS does not impose formal page limits. However, Proposers are strongly encouraged to provide concise, well-organized, and focused responses that clearly demonstrate capability and compliance without unnecessary length.

2.5 Technical Environment Sizing and Current State Inputs

- a. With reference to Appendix I, please provide estimated counts for mission-essential functions, business processes, systems, applications, integrations, platforms, locations, suppliers, and dependent agencies to be included in the BIA, risk analysis, technical inventory, and BCP/DRP planning.

The exact counts of mission-essential functions (MEFs), business processes, systems, applications, integrations, platforms, locations, suppliers, and dependent agencies will be defined during the information-gathering phase. These figures will be validated through structured interviews, workshops, dependency mapping, and review of operational and technical documentation. PRITS will work closely with the Selected Proposer to define all mission-essential and supporting processes that must be evaluated to produce complete continuity and recovery planning artifacts.

- b. Does PRITS currently maintain inventories, architecture diagrams, dependency maps, and up-to-date technical documentation that will be made available to the Selected Proposer?

PRITS maintains certain technical artifacts (including system inventories, architecture diagrams, and dependency mapping), and will provide all available documentation to the Selected Proposer to support discovery activities. However, some materials may require refinement or expansion during the engagement, and the Proposer should anticipate supplementing existing documentation with newly collected information as part of a comprehensive discovery process.

- c. Please identify the number of PRITS-managed applications, platforms, and shared services expected to be included in BIA, Risk Assessment, BCP, and DRP scope.

The BIA, Risk Assessment, BCP, and DRP will include approximately 15 or more PRITS-managed applications, along with the associated platforms and any shared services determined to be in scope. The final list will be confirmed during the discovery phase, based on operational relevance, dependency criticality, and continuity requirements.

- d. What are the primary hosting environments in scope: on-premises, cloud, hybrid, SaaS, and third-party managed services?

All major hosting environments are included within the scope of this SCON, including:

- On-premises environments;
 - Cloud environments;
 - Hybrid architectures;
 - Software-as-a-Service (SaaS) platforms; and
 - Third-party managed environments supporting PRITS services.
- e. Are specific enterprise platforms considered mandatory in scope if implemented, such as Active Directory, Entra ID (Azure AD), Microsoft 365, ERP systems, API gateways, MFT platforms, and SIEM platforms?

All enterprise platforms implemented within PRITS' operating environment will be within the scope of this SCON, including, but not limited to:

- Active Directory;
 - Entra ID (Azure AD);
 - Microsoft 365;
 - ERP platforms;
 - API gateways;
 - Managed File Transfer (MFT) platforms;
 - Security Information and Event Management (SIEM) solutions.
- f. Does PRITS maintain a current system inventory or CMDB that captures dependencies, configuration baselines, and network paths, or should the Selected Proposer plan to build these artifacts?

Currently, PRITS does not maintain a system inventory and Configuration Management Database (CMDB). Therefore, the Selected Proposer should be prepared to build or update these artifacts as part of the engagement. However, PRITS has a system inventory and CMDB capability within the ManageEngine ServiceDesk Plus platform (not currently configured).

- g. Please confirm whether PRITS has existing BCP/DRP documents, BIAs, or risk registers that will serve as inputs. If such materials exist only for the PRITS Data Center, clarify the extent of their applicability.

PRITS does not currently maintain comprehensive BCP, DRP, BIA, or Risk Register materials that can serve as full project inputs. The existing continuity documentation pertains specifically to the PRITS Data Center, and while useful, it is limited in scope and does not fully represent PRITS' broader operational environment. Additional discovery and documentation development will be required.

2.6 Exercises and Testing Scope

- a. Over the 20-week period, how many tabletop exercises, functional tests, and technical recovery simulations are expected to be designed and executed?

PRITS expects the Selected Proposer to design and execute a minimum of one (1) tabletop exercise, one functional test, and one technical recovery simulation during the 20-week performance period. Additional exercises may be scheduled if they enhance readiness,

provide meaningful validation, or better support PRITS' continuity objectives.

- b. Should exercises include actual failover or restoration of systems, backups, identities, integrations, certificates, and storage, and if so, will these occur in production, contingency, or non-production environments?

Exercises are expected to include actual failover and restoration activities, covering systems, backups, identities, integrations, certificates, and storage when applicable. These activities will be executed in non-production or contingency environments, unless PRITS explicitly authorizes limited production-environment testing under controlled conditions. Environment selection will be determined based on risk, impact, and operational readiness.

- c. Is the Selected Proposer responsible for the technical execution of tests on PRITS infrastructure, or is the role limited to design, facilitation, coordination, documentation, and validation?

The Selected Proposer's role will focus on design, facilitation, coordination, documentation, and validation of all exercises. Technical execution, such as applying system changes, performing failover operations, or restoring production configurations, will be conducted by PRITS technical personnel or designated infrastructure owners.

- d. Should recovery validation include both failover and failback testing, or are tabletop and simulation-based exercises sufficient?

Recovery validation must include both failover and failback testing to ensure complete operational resilience. While tabletop and simulation-based exercises provide valuable scenario-level validation, PRITS requires full failover testing to verify capability, readiness, and system behavior under realistic continuity and recovery conditions.

- e. Which stakeholder groups are expected to participate in exercises, including executive leadership, operations, technical teams, agencies, and vendors?

Exercises will involve a broad range of stakeholders, including:

- *Executive leadership designated to oversee continuity governance;*
- *Operations personnel responsible for day-to-day service continuity;*
- *Technical teams managing infrastructure, platforms, and integrations;*
- *Agency representatives who rely on PRITS-operated services; and*
- *Vendors responsible for systems or platforms that support critical functions.*

2.7 Runbooks and Implementation Expectations

- a. With reference to Appendix I, please confirm whether a technical runbook is required for each critical system, platform, and integration, or whether PRITS expects a prioritized subset focused on services.

PRITS confirms that technical runbooks must be developed for each critical system, platform, and integration identified during discovery and analysis. However, PRITS may also apply a prioritized, service-focused approach when doing so provides clearer operational value. In

practice, this means the Selected Proposer will document runbooks for all components essential to continuity and recovery, while prioritizing those supporting mission-essential services to ensure both completeness and practicality.

- b. Does scope include only documenting procedures and recommending corrective actions, or does it also include implementing configurations, tooling, automation, backups, monitoring, recovery capabilities, and other remediation activities identified during BIA and risk analysis?

The scope of work is not limited to documenting procedures or recommending corrective actions. Runbook development must also reflect remediation requirements identified through the BIA and Risk Assessment. This includes defining or validating:

- *configurations,*
- *tooling and automation requirements,*
- *backup and monitoring expectations,*
- *recovery capabilities, and*
- *other technical actions required to support resilience.*

Actual implementation of configurations or recovery tooling remains under PRITS' governance and must be executed by PRITS or authorized technical personnel. The Selected Proposer will ensure these activities are clearly documented, technically sound, and aligned with best-practice continuity standards.

- c. What level of runbook granularity is required: system-level or service-level?

PRITS requires runbooks to provide service-level granularity, supported by system-level detail where necessary. This dual-layer approach ensures that each runbook:

- *clearly describes how a mission-essential service is recovered end-to-end, and*
- *includes system-specific procedures, dependencies, and sequencing required to execute recovery steps safely and reliably.*

- d. May runbooks integrate with PRITS' preferred tooling, and if so, what integration expectations apply?

Runbooks may integrate with PRITS' preferred tooling, such as ManageEngine ServiceDesk modules, to support standardized workflow management, inventory references, and recovery checklists.

Integration expectations include:

- *using PRITS' established templates and naming conventions;*
- *ensuring compatibility with PRITS' existing CMDB capabilities and inventory structures (even if further configuration is required);*
- *aligning runbooks with PRITS' operational, cybersecurity, and audit requirements.*

Where integration enhances usability, traceability, or readiness validation, PRITS encourages the Selected Proposer to propose structured approaches that leverage ServiceDesk or equivalent tools.

2.8 Stakeholder Scale and Discovery Planning

- a. Please provide the expected number of agencies, departments, business units, and stakeholders anticipated to participate in interviews, workshops, and discovery sessions throughout the engagement.

The number of agencies, departments, business units, and individual stakeholders that will participate in discovery activities will be finalized during the initial scoping and dependency-mapping phase. PRITS anticipates engagement from multiple internal operational units as well as a targeted subset of external agencies that rely on PRITS-operated services. The specific stakeholder count will be refined as the Selected Proposer works with PRITS to identify mission-essential functions, service owners, technical leads, and interagency partners who must be consulted.

Stakeholder participation is expected to include a broad representation across technical, operational, and service-consuming groups. Final numbers will be confirmed collaboratively during structured planning sessions, ensuring that all relevant stakeholders and dependencies are incorporated into interviews, workshops, and discovery activities.

- b. Provide a reference estimate for the number of interviews and workshops per stakeholder group.

PRITS expects the Selected Proposer to conduct a structured series of interviews and workshops with each stakeholder group. While the exact numbers will be finalized during planning, the discovery process typically includes:

- *Interviews with service owners, technical leads, and operational managers;*
- *Workshops with continuity stakeholders, interagency representatives, and platform specialists;*
- *Targeted sessions to validate dependencies, recovery expectations, and process flows.*

The specific volume may vary depending on the complexity of the services assessed and the number of agencies involved.

- c. Are onsite meetings in Puerto Rico required for discovery and exercise activities, or may they be performed remotely where appropriate?

Discovery activities and exercises shall be conducted onsite in Puerto Rico or remotely, depending on meeting objectives and the nature of the information being gathered. PRITS supports a blended approach to ensure efficiency, flexibility, and alignment with stakeholder availability. Remote sessions may be appropriate for interviews and documentation reviews, while onsite sessions may be required for technical walkthroughs or continuity exercises involving physical infrastructure.

- d. Please specify the anticipated frequency and duration of onsite work in Puerto Rico to support accurate estimation and pricing of any non-reimbursable travel costs.

Onsite work will be scheduled as needed, and the specific frequency and duration will be determined collaboratively. PRITS anticipates that onsite presence may be required for:

- *Critical discovery sessions involving infrastructure or platform walkthroughs;*
- *Tabletop, functional, or technical recovery exercises;*
- *Workshops that require multi-stakeholder physical participation.*

2.9 Financials, Pricing, Travel, and Invoicing

- a. Does PRITS have an estimated budget range or funding ceiling for this engagement, and if so, may it be disclosed to guide staffing, level of effort, and economic proposals?

PRITS will not disclose an estimated budget range or funding ceiling for this engagement.

- b. Will PRITS consider fixed-price proposals, time-and-materials proposals, or both?

There is a preference for fixed-price proposals, as this model promotes cost predictability. However, PRITS will also consider professional-services proposals structured around specific hourly rates, provided that the Proposer includes a detailed estimate of the total hours required to complete the engagement.

Any hourly-rate proposal must therefore include:

- *A clear breakdown of labor categories and their corresponding hourly rates;*
- *An estimated number of hours for each phase, task, or deliverable within the project;*
- *A comprehensive cost summary based on those estimated hours.*

- c. Please clarify how the M/WBE subcontracting goal applies to this SCON given its scope and duration, including whether Good Faith Effort documentation is mandatory.

The M/WBE subcontracting goal is a requirement of this SCON and applies regardless of its scope or duration, unless otherwise expressly provided through a formal amendment. Proposers must document their Good Faith Efforts as required and applicable federal and Commonwealth requirements. Compliance may be monitored throughout the resulting contract through appropriate documentation, reporting, and verification of M/WBE participation.

The treatment of such participation for evaluation purposes and in relation to any applicable participation requirements shall be governed by the SCON and all applicable requirements. Nothing herein shall be construed as modifying, waiving, or otherwise establishing an interpretation of the SCON or any applicable requirement.

2.10 Contracts, Legal, and Coordination

- a. What is the minimum technical score threshold that a proposal must achieve to be deemed a Qualified Proposer and advance to price evaluation and shortlisting?

To be deemed a Qualified Proposer and advance to price evaluation and shortlisting, a proposal must satisfy the requirements established in section 3.2 as well as attain at least 70% of the maximum technical score established for the evaluation criteria defined in Section 5.1.

- b. For U.S.-based or foreign entities without Puerto Rico RUP registration at the time of submission, is RUP registration and the certificate mandatory at submission?

PRITS clarifies that Proposers must either:

- *hold an active RUP registration at the time of submission, or*

- provide evidence that the RUP registration has already been formally requested and is in process.

This documentation must be included in the proposal package to satisfy mandatory submission requirements. Proposers selected for award will be required to have the completed and active RUP certificate prior to contract execution.

- c. Does Item n in Section 3.2 require every Proposer to maintain a physical main office in Puerto Rico at submission, or may out-of-state or international Proposers provide their principal U.S. or foreign business address and the address of their Puerto Rico resident agent?

Out-of-state or international Proposers may provide:

- Their principal U.S. or foreign business address, and
- The address of their Puerto Rico resident agent (if applicable).

- d. Please clarify the relationship between the 20-week performance period in Appendix I and the one-year or fiscal-year Contract Term in Section 4.2. Identify any activities expected to continue after the 20-week deliverable period and whether pricing should be based on the 20-week period alone or the full contract term.

The Contract under this SCON will remain in effect only for the period necessary to complete the tasks and deliverables defined in Appendix I, or for as long as funds remain available. While the deliverable-execution window is explicitly set at 20 weeks, the overall Contract Term will not extend beyond a single fiscal year, in accordance with Section 4.2.

- e. Please confirm whether the reference to “Congregate Shelter and STEP programs” in Appendix V, Section I, Item 2, and the multifamily-housing design and construction requirements in Appendix V, Item V apply to this SCON’s professional consulting scope or are simply boilerplate language with no operative effect.

PRITS confirms that both references are standard boilerplate language included in multiple federal aligned solicitations. They do not apply to the scope of consulting services required under this SCON and carry no operative effect on the selected Proposer’s responsibilities.

- f. Please clarify whether the Bonus Criteria in Section 5.1, Item 7 awards up to five raw points or a five percent adjustment to the total score.

The Evaluation Committee may award up to five (5) raw points, as established in Section 5.1.

- g. Please confirm which revision of Appendix II — Company Profile Form is current and authoritative, specifically Rev-23.09.12 or Rev-3.26.

The current authoritative version of the Appendix II – Proposer Profile Form is the version published in the official SCON package.

2.11 Staffing, Qualifications, and Compliance

- a. Are there security clearance, background investigation, confidentiality, or Puerto

Rico-specific personnel requirements for project team members?

PRITS does not require federal security clearances for project team members under this SCON; however, PRITS reserves the discretion to require additional background, identity-verification, or confidentiality measures if deemed necessary to protect sensitive information or comply with federal or Puerto Rico-specific requirements. All personnel must adhere to PRITS' identity-verification processes, confidentiality obligations, MFA enforcement, and Role-Based Access Control (RBAC), ensuring that only authorized individuals access PRITS systems and data.

- b. Will PRITS designate a resource to coordinate BCP, DRP, and tabletop exercises, and will that resource be available to support data gathering?**

PRITS may designate an internal coordination resource, such as a Project Manager, to support and oversee activities related to the Business Continuity Plan (BCP), Disaster Recovery Plan (DRP), and tabletop exercises. This designated individual will serve as a primary point of contact, assist with scheduling and stakeholder coordination, and help facilitate data-gathering efforts throughout the engagement.

- c. Please describe expected approval cycles and governance overhead for contractor work products and decisions.**

Approval cycles for contractor work products will follow PRITS' structured processes. Work products should be submitted in alignment with PRITS' templates and standards, after which they will undergo iterative review by PRITS' executive sponsors, program owners, and technical stakeholders. Contractors should expect:

- *Multiple review rounds, with clear feedback provided by PRITS;*
- *Formal acceptance steps performed by designated approvers;*
- *Governance oversight, including documentation of decisions, risk considerations, and alignment with federal compliance requirements.*

2.12 Continuity Program History and Post-Implementation Support

- a. Have continuity exercises, tabletop exercises, disaster recovery tests, or resilience assessments been conducted within the past three years, and will findings be available to the Selected Proposer?**

PRITS confirms that various continuity-related exercises have been performed over the past three years. However, these efforts have not constituted a fully coordinated annual continuity exercise program. Findings from past exercises and any available documentation will be made accessible to the Selected Proposer to inform discovery, maturity assessment, and baseline validation activities.

- b. Given the 20-week execution window, does PRITS anticipate optional post-implementation support, annual testing support, or maintenance services after project completion?**

At this time, PRITS does not anticipate optional post-implementation support, annual testing services, or maintenance activities beyond the 20-week execution window defined in the

SCON. The engagement is intended to conclude upon delivery and validation of all required continuity and recovery artifacts, and no additional support phases are currently planned or considered.

